

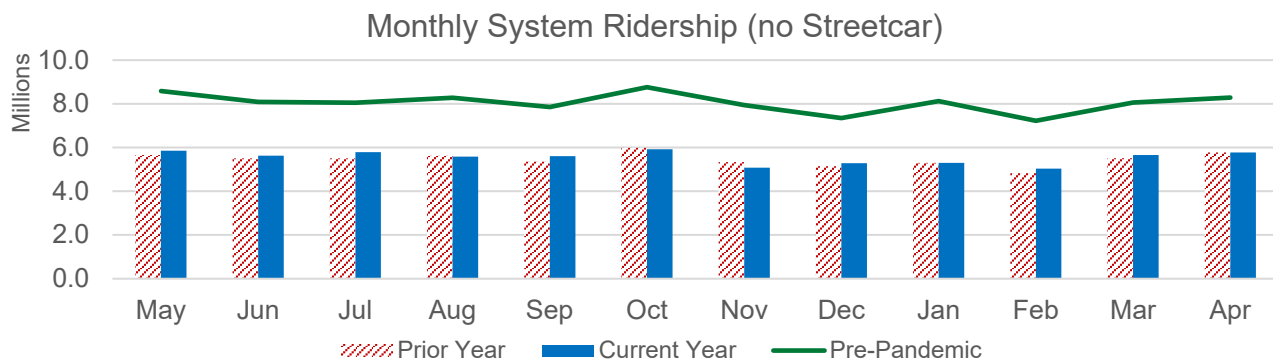
**Date:** May 20, 2026

**To:** General Manager  
Board of Directors

**From:** Timothy Kea, Program Manager, Financial Systems  
Budget & Forecast Department

**Subject:** April 2026 Monthly Performance Report

The monthly system-wide ridership was 5.8 million in April, unchanged compared to last April. Passenger revenue increased by 1.5%, and system costs per boarding decreased by (8.5%), from \$10.02 to \$9.17, compared to April 2025. The monthly Streetcar ridership increased by 4.7% compared to last year.



1. Weekly system ridership increased by 0.1% in April compared to the previous year. Weekly ridership increased by 1.6% on bus, 7.8% on WES, 8.9% on LIFT/Cab/TNC (Transportation Network Company), but decreased (3.4%) on MAX compared to last April.
2. Weekday fixed route ridership was 207,407 in April, a decrease of (0.2%) compared to the prior year. Ridership increased by 1.2% on bus, 7.8% on WES, but decreased (3.1%) on MAX compared to last April. Weekend fixed route ridership increased by 3.5% on bus but decreased (4.5%) on MAX compared to the same time last year.
3. The five MAX lines averaged 65,896 weekdays, 54,818 Saturdays, and 46,407 Sunday boardings in April. Weekday ridership on the five MAX lines averaged 24,503 on the Blue Line, 16,654 on the Red Line, 8,513 on the Yellow Line, 10,196 on the Green Line, and 6,030 on the Orange Line. Total MAX ridership decreased (5.4%) during the weekday peak, and (1.3%) during weekday off-peak periods, resulting in a (3.1%) decrease in weekday MAX ridership compared to last April.

MAX weekend ridership decreased by (8.6%) on Saturday but increased by 1.0% on Sunday compared to the same time last year.

Total MAX weekly ridership in April decreased by (3.4%) compared to last April.

4. Bus averaged 140,957 weekdays, 99,936 Saturdays, and 83,890 Sunday boardings in April. Bus ridership increased 3.3% during weekday peak periods, but decreased (0.5%) during weekday off-peak periods, resulting in a 1.2% increase in weekday bus ridership compared to last year.

Bus weekend ridership increased by 2.7% on Saturday and 4.4% on Sunday compared to last year.

Total weekly bus ridership in April increased by 1.6% year over year.

Bus weekly ridership increased 3.1% on frequent routes but decreased (2.0%) on non-frequent routes compared to last April.

5. WES averaged 554 daily boardings in April, 7.8% increase compared to the prior year. In April, WES operated with 2 late trains, 0 trains out of service, 0 missed pullouts, and 0 vehicle mechanical failures, resulting in 99.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 8.9% in April. Weekday and weekend ridership increased 8.1% and 14.8%, respectively, compared to the prior year.
7. April passenger revenues were \$5.8 million, an increase of 1.5% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding decreased from \$9.04 to \$8.29, or (8.3%) compared to last April 2025.
9. Weekday Streetcar ridership averaged 1,735 on A-Loop, 1,854 on B-Loop, and 5,262 on the North South (NS) line, a decrease of (3.1%) on A-Loop, but an increase 5.3% on B-Loop, and 5.9% on NS, compared to April 2025.

In April, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 74.0%, 70.0%, and 78.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

## SYSTEM RIDERSHIP SUMMARY

Measure	Apr 26	Apr 25	% Change	FY26-TD	FY25-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	39,944	40,929	-2.4%	37,990	36,700	3.5%
Bus-Frequent Service*	<u>101,013</u>	<u>98,395</u>	2.7%	<u>94,654</u>	<u>91,950</u>	2.9%
Subtotal All Bus	140,957	139,324	1.2%	132,644	128,650	3.1%
MAX	65,896	67,980	-3.1%	64,012	66,780	-4.1%
Commuter Rail	<u>554</u>	<u>514</u>	7.8%	<u>507</u>	<u>480</u>	5.5%
Fixed Route Total	207,407	207,818	-0.2%	197,162	195,910	0.6%
<b><u>Paratransit</u></b>						
LIFT, Cabs & TNC**	2,869	2,655	8.1%	2,803	2,377	17.9%
<b>System Total</b>	<b>210,276</b>	<b>210,473</b>	<b>-0.1%</b>	<b>199,965</b>	<b>198,287</b>	<b>0.8%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	242,383	247,344	-2.0%	230,124	222,599	3.4%
Bus-Frequent Service*	<u>646,228</u>	<u>626,915</u>	3.1%	<u>606,343</u>	<u>583,207</u>	4.0%
Subtotal All Bus	888,611	874,259	1.6%	836,467	805,806	3.8%
MAX	430,705	445,909	-3.4%	419,948	437,262	-4.0%
Commuter Rail	<u>2,770</u>	<u>2,570</u>	7.8%	<u>2,533</u>	<u>2,392</u>	5.9%
Fixed Route Total	1,322,086	1,322,738	0.0%	1,258,948	1,245,460	1.1%
Frequent Bus % of Total Bus	72.7%	71.7%	1.0%	72.5%	72.4%	0.1%
<b><u>Paratransit</u></b>						
LIFT, Cabs & TNC	16,629	15,265	8.9%	16,254	13,756	18.2%
<b>System Total</b>	<b>1,338,715</b>	<b>1,338,003</b>	<b>0.1%</b>	<b>1,275,202</b>	<b>1,259,216</b>	<b>1.3%</b>

### Operations Cost / Boarding Ride \*\*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$10.46	\$11.15	-6.19%	\$10.71	\$10.44	2.59%
Bus-Frequent Service*	\$6.48	\$6.86	-5.54%	\$6.64	\$6.39	3.91%
Subtotal All Bus	\$7.57	\$8.08	-6.31%	\$7.75	\$7.50	3.33%
MAX	\$9.37	\$10.34	-9.38%	\$9.71	\$9.03	7.53%
Commuter Rail	\$68.72	\$108.65	-36.75%	\$87.77	\$87.47	0.34%
Fixed Route Total	\$8.29	\$9.04	-8.30%	\$8.56	\$8.18	4.65%
<b><u>Paratransit</u></b>						
LIFT, Cabs & TNC	\$79.03	\$91.54	-13.67%	\$79.91	\$77.29	3.39%
<b>System Total</b>	<b>\$9.17</b>	<b>\$10.02</b>	<b>-8.48%</b>	<b>\$9.44</b>	<b>\$8.94</b>	<b>5.59%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Transportation Network Company (TNC eff. FY2024)

\*\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Apr 26	Apr 25	% Change	FY26-TD	FY25-TD	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	207,407	207,800	-0.19%	197,160	195,900	0.64%
Avg. Weekday Originating Rides	176,555	178,005	-0.81%	169,240	167,880	0.81%
Monthly Boarding Rides/Rev. Hour	38.21	38.96	-1.93%	36.06	36.82	-2.06%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	8.82%	8.34%	0.48%	8.54%	8.92%	-0.38%
System Cost/Boarding Ride	\$11.10	\$11.61	-4.39%	\$11.49	\$10.69	7.48%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$301.13	\$332.19	-9.35%	\$294.02	\$289.21	1.66%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	87.21%	87.70%	-0.49%	87.03%	87.73%	-0.70%
Bus & Rail Maintenance Attendance	94.16%	95.09%	-0.94%	93.00%	93.35%	-0.35%
WES Maintenance & Admin Attendance	96.50%	98.05%	-1.55%	92.95%	93.33%	-0.39%
Weekly Boarding Rides Per Full Time Employee	386.4	365.9	5.61%	357.9	354.2	1.05%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	12,185	10,180	19.70%	11,339	8,973	26.38%
Bus Collisions/100,000 Miles	2.90	3.40	-14.71%	2.83	3.22	-12.11%
Bus % Maintained Pullouts	99.89%	99.97%	-0.07%	99.98%	99.93%	0.05%
Bus On-Time Performance(1)	85.80%	84.90%	0.90%	86.02%	86.33%	-0.31%
MAX Car Miles/Svc Delay Defects(2)	11,469	9,321	23.04%	11,293	10,191	10.81%
MAX Collisions/100,000 Miles	2.10	2.40	-12.50%	1.80	2.14	-15.89%
MAX % Maintained Pullouts	98.27%	99.93%	-1.67%	99.57%	99.59%	-0.01%
MAX On-Time Performance(1)	91.20%	83.20%	8.00%	88.16%	79.68%	8.48%
WES Miles/Relevant Failure	6,468	6,468	0.00%	6,189	6,203	-0.24%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	99.76%	100.00%	-0.24%
WES On-Time Performance(1)	99.80%	99.80%	0.00%	98.25%	98.69%	-0.44%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

# STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Apr 26	Mar 26	Apr 25	This Year	Prev. Year	% Change
<b>Average Weekday Ridership</b>						
A-Loop Boardings	1,735	1,435	1,790	1,525	1,786	-14.6%
B-Loop Boardings	1,854	1,526	1,761	1,640	1,856	-11.6%
North South Line Boardings	5,262	5,341	4,968	5,060	5,437	-7.0%
<b>Average Weekend Ridership</b>						
A-Loop Boardings	3,309	2,958	2,692	2,911	3,052	-4.6%
B-Loop Boardings	3,000	2,808	2,885	2,837	2,875	-1.3%
North South Line Boardings	7,214	6,513	6,964	6,674	6,842	-2.4%
<b>Average Weekly Ridership</b>						
A-Loop Boardings	11,984	10,133	11,642	10,536	11,981	-12.1%
B-Loop Boardings	12,270	10,438	11,690	11,037	12,153	-9.2%
North South Line Boardings	33,524	33,218	31,804	31,972	34,029	-6.0%
<b>Monthly Ridership</b>						
A-Loop Boardings	51,406	44,703	50,148	45,841	52,035	-11.9%
B-Loop Boardings	52,788	46,025	50,282	47,842	52,655	-9.1%
North South Line Boardings	144,620	146,389	137,152	138,233	147,095	-6.0%
A-Loop Boardings/Rev Hour	41.1	33.9	36.4	33.3	35.4	-6.0%
B-Loop Boardings/Rev Hour	41.7	36.9	36.7	33.5	36.0	-6.9%
North South Boardings/Rev Hour	40.8	39.6	54.3	39.7	56.0	-29.1%
System Boardings/Rev Hour	41.1	37.9	45.0	36.6	45.3	-19.2%
<b>Service</b>						
Vehicle Revenue Hours	6,060	6,262	5,274	6,338	5,560	14.0%
Vehicle Revenue Miles	30,444	31,634	30,640	31,341	31,285	0.2%
<b>Service Quality</b>						
A-Loop On-Time Performance	74.00%	79.00%	73.00%	77.08%	79.58%	-2.50%
B-Loop On-Time Performance	70.00%	73.00%	68.00%	72.92%	71.50%	1.42%
North South On-Time Performance	78.00%	80.00%	78.00%	79.50%	79.25%	0.25%
<b>Operator Attendance</b>						
<b>Operator Attendance</b>	<b>87.29%</b>	<b>82.17%</b>	<b>83.78%</b>	<b>84.99%</b>	<b>84.25%</b>	<b>0.74%</b>
Excused Absence	0.35%	0.19%	0.12%	0.24%	0.24%	0.00%
Family Leave	10.02%	13.02%	7.94%	7.66%	6.73%	0.93%
Unexcused Absence	0.00%	0.52%	0.12%	0.36%	0.14%	0.22%
Sick Leave	1.88%	3.26%	4.11%	5.10%	6.63%	-1.53%
Industrial Injury	0.00%	0.84%	3.93%	1.33%	1.73%	-0.40%
Contractual Absence	0.46%	0.00%	0.00%	0.32%	0.27%	0.04%
<b>Maintenance Attendance</b>						
<b>Maintenance Attendance</b>	<b>89.95%</b>	<b>88.63%</b>	<b>90.75%</b>	<b>93.79%</b>	<b>93.09%</b>	<b>0.70%</b>
Excused Absence	0.25%	0.43%	0.00%	0.22%	0.07%	0.14%
Family Leave	5.62%	2.04%	7.19%	2.70%	3.99%	-1.28%
Unexcused Absence	0.00%	0.00%	0.00%	0.03%	0.07%	-0.03%
Sick Leave	2.38%	8.82%	1.97%	2.28%	2.55%	-0.27%
Industrial Injury	1.51%	0.08%	0.09%	0.54%	0.01%	0.53%
Contractual Absence	0.29%	0.00%	0.00%	0.44%	0.22%	0.04%
<b>Overall Attendance</b>	<b>88.05%</b>	<b>83.78%</b>	<b>85.58%</b>	<b>87.16%</b>	<b>86.64%</b>	<b>0.53%</b>

(1) Streetcar is owned by the City of Portland and Operated by TriMet