

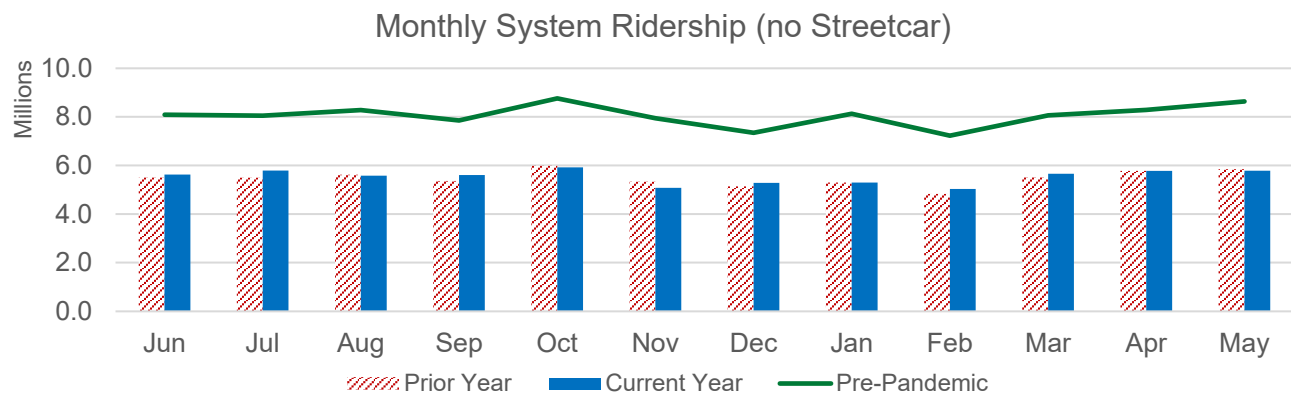
Date: June 15, 2026

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: May 2026 Monthly Performance Report

The monthly system-wide ridership was 5.8 million in May (1.1%) decrease compared to last May. Passenger revenue increased by 4.8%, and system costs per boarding decreased by (8.2%), from \$9.66 to \$8.87, compared to May 2025. The monthly Streetcar ridership increased by 11.7% compared to last year.



- Weekly system ridership was unchanged in May compared to the previous year. Weekly ridership increased by 0.4% on bus, 6.1% on WES, 8.6% on LIFT/Cab/TNC (Transportation Network Company), but decreased (1.1%) on MAX compared to last May.
- Weekday fixed route ridership was 210,787 in May, an increase of 1.0% compared to the prior year. Ridership increased by 1.3% on bus, 0.3 on MAX, and 6.1% on WES, compared to last May. Weekend fixed route ridership decreased by (3.4%) on bus and (5.7%) on MAX compared to the same time last year.
- The five MAX lines averaged 67,290 weekdays, 58,624 Saturdays, and 39,112 Sunday boardings in May. Weekday ridership on the five MAX lines averaged 25,401 on the Blue Line, 17,212 on the Red Line, 8,441 on the Yellow Line, 10,527 on the Green Line, and 5,709 on the Orange Line. Total MAX ridership decreased (5.4%) during the weekday peak, but increased 4.7% during weekday off-peak periods, resulting in a 0.3% increase in weekday MAX ridership compared to last May.

MAX weekend ridership increased by 1.8% on Saturday but decreased by (15.1%) on Sunday compared to the same time last year.

Total MAX weekly ridership in May decreased by (1.1%) compared to last May.

4. Bus averaged 142,925 weekdays, 100,404 Saturdays, and 69,892 Sunday boardings in May. Bus ridership increased 3.3% during weekday peak periods, but decreased (0.3%) during weekday off-peak periods, resulting in a 1.3% increase in weekday bus ridership compared to last year.

Bus weekend ridership increased by 4.8% on Saturday but decreased (13.2%) on Sunday compared to last year.

Total weekly bus ridership in May increased by 0.4% year over year.

Bus weekly ridership increased 2.1% on frequent routes but decreased (4.0%) on non-frequent routes compared to last May.

5. WES averaged 572 daily boardings in May, 6.1% increase compared to the prior year. In May, WES operated with 7 late trains, 0 trains out of service, 0 missed pullouts, and 0 vehicle mechanical failures, resulting in 98.3% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 8.6% in May. Weekday and weekend ridership increased 8.0% and 12.3%, respectively, compared to the prior year.
7. May passenger revenues were \$5.8 million, an increase of 4.8% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operating costs include labor, energy, and expendable supplies used to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding decreased from \$8.48 to \$8.00, or (5.7%) compared to last May 2025.
9. Weekday Streetcar ridership averaged 1,659 on A-Loop, 1,759 on B-Loop, and 5,120 on the North South (NS) line, an increase of 9.1% on A-Loop, 4.4% on B-Loop, and 13.3% on NS, compared to May 2025.

In May, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 72.0%, 69.0%, and 76.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	May 26	May 25	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	40,343	41,739	-3.3%	38,204	37,160	2.8%
Bus-Frequent Service*	<u>102,582</u>	<u>99,357</u>	3.2%	<u>95,375</u>	<u>92,620</u>	3.0%
Subtotal All Bus	142,925	141,096	1.3%	133,579	129,780	2.9%
MAX	67,290	67,058	0.3%	64,310	66,800	-3.7%
Commuter Rail	<u>572</u>	<u>539</u>	6.1%	<u>513</u>	<u>480</u>	6.8%
Fixed Route Total	210,787	208,693	1.0%	198,401	197,060	0.7%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,845	2,635	8.0%	2,807	2,400	16.9%
System Total	213,632	211,328	1.1%	201,208	199,460	0.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	241,532	251,636	-4.0%	231,161	225,239	2.6%
Bus-Frequent Service*	<u>643,389</u>	<u>630,175</u>	2.1%	<u>609,711</u>	<u>587,477</u>	3.8%
Subtotal All Bus	884,921	881,811	0.4%	840,872	812,715	3.5%
MAX	434,186	438,926	-1.1%	421,242	437,414	-3.7%
Commuter Rail	<u>2,860</u>	<u>2,695</u>	6.1%	<u>2,563</u>	<u>2,420</u>	5.9%
Fixed Route Total	1,321,967	1,323,432	-0.1%	1,264,677	1,252,548	1.0%
Frequent Bus % of Total Bus	72.7%	71.5%	1.2%	72.5%	72.3%	0.2%
<u>Paratransit</u>						
LIFT, Cabs & TNC	16,477	15,179	8.6%	16,274	13,886	17.2%
System Total	1,338,444	1,338,611	0.0%	1,280,951	1,266,434	1.1%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.29	\$10.24	0.49%	\$10.67	\$10.42	2.40%
Bus-Frequent Service*	\$6.38	\$6.31	1.11%	\$6.62	\$6.38	3.76%
Subtotal All Bus	\$7.44	\$7.43	0.13%	\$7.72	\$7.50	2.93%
MAX	\$8.69	\$9.88	-12.04%	\$9.62	\$9.11	5.60%
Commuter Rail	\$82.39	\$127.40	-35.33%	\$87.28	\$91.10	-4.19%
Fixed Route Total	\$8.00	\$8.48	-5.66%	\$8.51	\$8.21	3.65%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$80.44	\$110.29	-27.07%	\$79.96	\$80.59	-0.78%
System Total	\$8.87	\$9.66	-8.18%	\$9.39	\$9.01	4.22%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	May 26	May 25	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	210,787	208,700	1.00%	198,400	197,060	0.68%
Avg. Weekday Originating Rides	179,446	178,713	0.41%	170,170	168,860	0.78%
Monthly Boarding Rides/Rev. Hour	37.84	38.59	-1.95%	36.23	36.99	-2.06%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.15%	6.50%	2.65%	8.59%	8.61%	-0.02%
System Cost/Boarding Ride	\$10.81	\$14.31	-24.46%	\$11.43	\$11.04	3.53%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$290.20	\$405.54	-28.44%	\$293.14	\$300.05	-2.30%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	85.99%	87.18%	-1.19%	86.94%	87.68%	-0.74%
Bus & Rail Maintenance Attendance	93.57%	94.36%	-0.80%	93.04%	93.44%	-0.40%
WES Maintenance & Admin Attendance	98.83%	97.86%	0.97%	93.46%	93.73%	-0.27%
Weekly Boarding Rides Per Full Time Employee	389.2	365.9	6.38%	360.7	355.3	1.51%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,056	10,622	-5.33%	11,223	9,123	23.02%
Bus Collisions/100,000 Miles	2.70	4.10	-34.15%	2.82	3.30	-14.55%
Bus % Maintained Pullouts	100.00%	99.99%	0.01%	99.98%	99.94%	0.05%
Bus On-Time Performance(1)	85.00%	83.80%	1.20%	85.93%	86.10%	-0.17%
MAX Car Miles/Svc Delay Defects(2)	14,827	11,200	32.38%	11,549	10,277	12.38%
MAX Collisions/100,000 Miles	2.10	1.50	40.00%	1.83	2.08	-12.02%
MAX % Maintained Pullouts	99.87%	100.00%	-0.13%	99.60%	99.63%	-0.03%
MAX On-Time Performance(1)	91.40%	85.60%	5.80%	88.45%	80.22%	8.24%
WES Miles/Relevant Failure	5,880	6,174	-4.76%	6,161	6,201	-0.65%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	99.78%	100.00%	-0.22%
WES On-Time Performance(1)	98.30%	97.90%	0.40%	98.25%	98.62%	-0.36%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	May 26	Apr 26	May 25	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,659	1,735	1,521	1,537	1,758	-12.6%
B-Loop Boardings	1,759	1,854	1,685	1,646	1,800	-8.6%
North South Line Boardings	5,120	5,262	4,519	5,110	5,227	-2.2%
Average Weekend Ridership						
A-Loop Boardings	2,948	3,309	2,653	2,935	3,028	-3.1%
B-Loop Boardings	3,407	3,000	2,745	2,892	2,863	1.0%
North South Line Boardings	7,500	7,214	6,226	6,780	6,631	2.3%
Average Weekly Ridership						
A-Loop Boardings	11,243	11,984	10,258	10,618	11,819	-10.2%
B-Loop Boardings	12,202	12,270	11,170	11,123	11,864	-6.2%
North South Line Boardings	33,100	33,524	28,821	32,328	32,763	-1.3%
Monthly Ridership						
A-Loop Boardings	49,403	51,406	45,803	46,141	51,333	-10.1%
B-Loop Boardings	54,137	52,788	49,407	48,236	51,361	-6.1%
North South Line Boardings	144,155	144,620	126,607	139,695	141,409	-1.2%
A-Loop Boardings/Rev Hour	38.2	41.1	31.9	33.8	35.3	-4.3%
B-Loop Boardings/Rev Hour	42.7	41.7	34.1	34.2	35.5	-3.6%
North South Boardings/Rev Hour	40.0	40.8	49.6	38.9	54.3	-28.4%
System Boardings/Rev Hour	40.2	41.1	40.8	36.6	44.3	-17.5%
Service						
Vehicle Revenue Hours	6,163	6,060	5,438	6,398	5,506	16.2%
Vehicle Revenue Miles	31,331	30,444	31,742	31,307	31,157	0.5%
Service Quality						
A-Loop On-Time Performance	72.00%	74.00%	70.00%	77.25%	78.67%	-1.42%
B-Loop On-Time Performance	69.00%	70.00%	67.00%	73.08%	71.08%	2.00%
North South On-Time Performance	76.00%	78.00%	65.00%	80.42%	78.08%	2.33%
Operator Attendance	86.08%	87.29%	85.46%	85.04%	84.22%	0.83%
Excused Absence	0.21%	0.35%	0.14%	0.25%	0.25%	0.00%
Family Leave	7.49%	10.02%	8.08%	7.61%	6.91%	0.69%
Unexcused Absence	0.25%	0.00%	0.42%	0.35%	0.17%	0.18%
Sick Leave	5.87%	1.88%	3.42%	5.30%	6.48%	-1.18%
Industrial Injury	0.00%	0.00%	1.93%	1.17%	1.76%	-0.59%
Contractual Absence	0.10%	0.46%	0.56%	0.28%	0.21%	0.07%
Maintenance Attendance	91.45%	89.95%	98.27%	93.22%	93.21%	0.01%
Excused Absence	0.07%	0.25%	0.00%	0.22%	0.07%	0.15%
Family Leave	0.75%	5.62%	0.45%	2.73%	3.81%	-1.08%
Unexcused Absence	0.00%	0.00%	0.00%	0.03%	0.04%	-0.01%
Sick Leave	1.62%	2.38%	1.18%	2.32%	2.63%	-0.31%
Industrial Injury	5.82%	1.51%	0.09%	1.02%	0.01%	1.00%
Contractual Absence	0.29%	0.29%	0.00%	0.46%	0.22%	0.07%
Overall Attendance	87.50%	88.05%	89.01%	87.07%	86.60%	0.47%

(1) Streetcar is owned by the City of Portland and Operated by TriMet