

# FY27 Proposed Service Cuts

TriMet Board of Directors

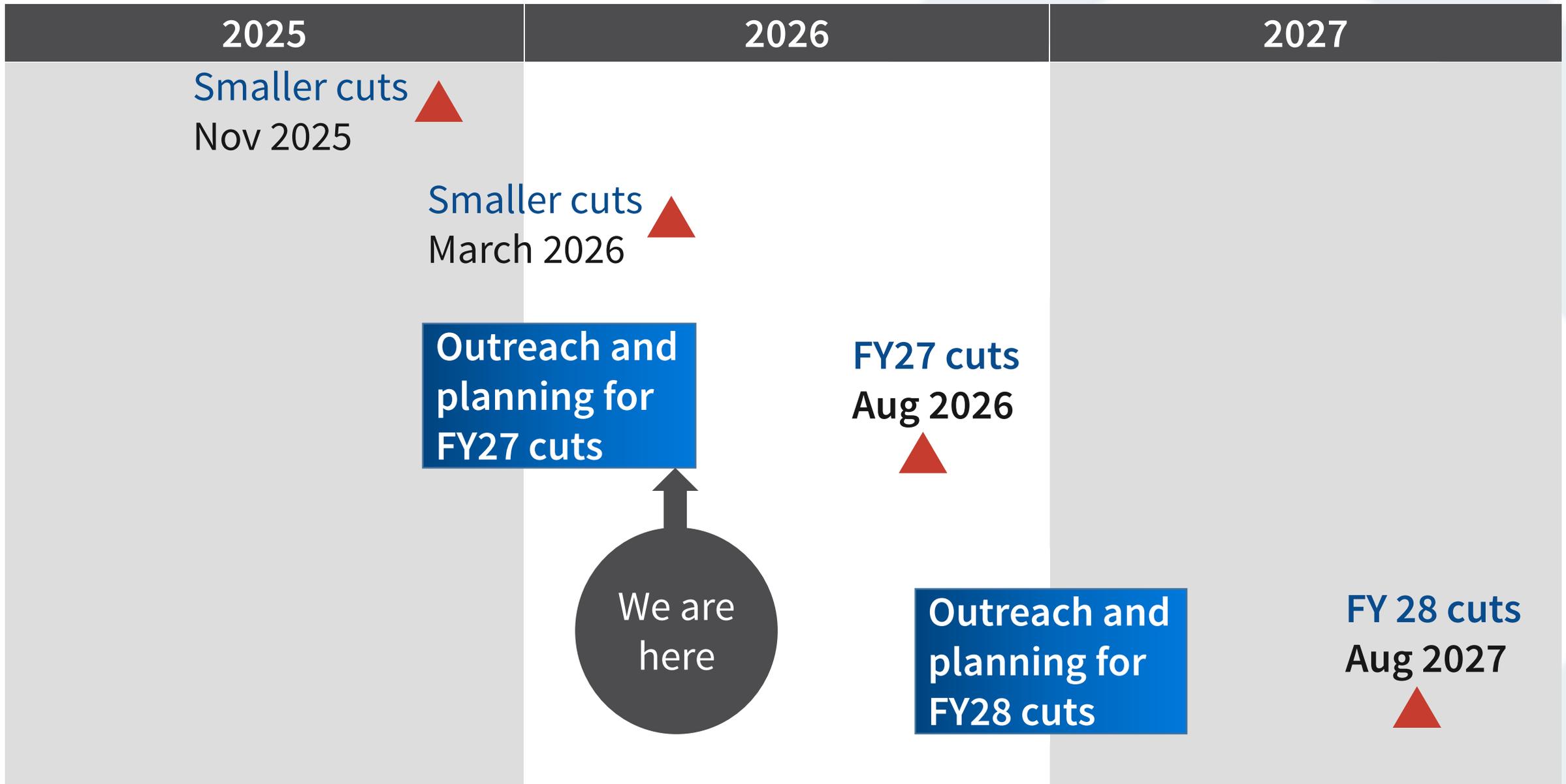
March 25, 2026

# Agenda

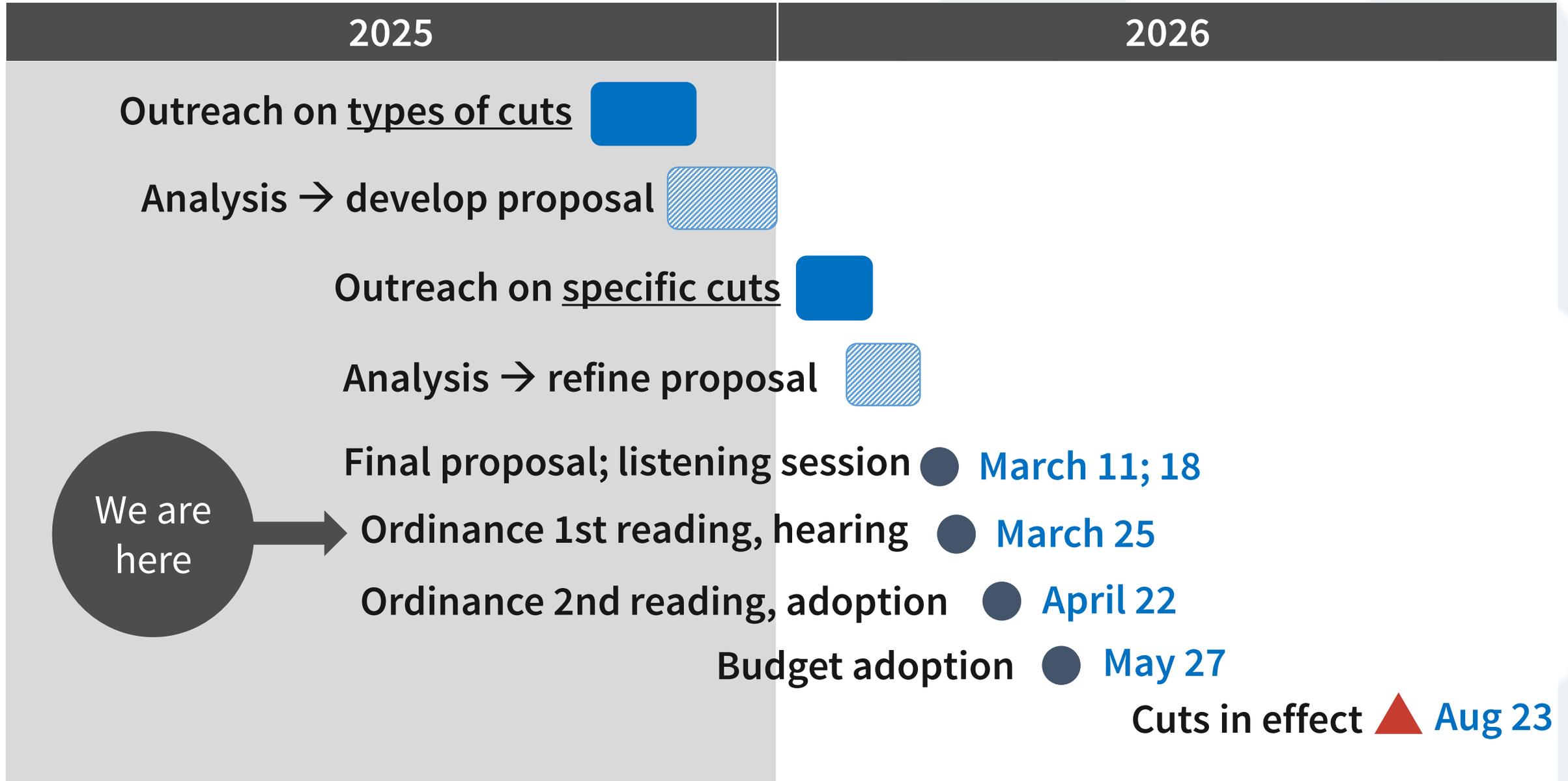
- ▶ Timeline and process
- ▶ Outreach and feedback
- ▶ Proposed service changes
- ▶ Title VI findings



# Timeline for reducing service by 10%



# Timeline for FY27 service cuts



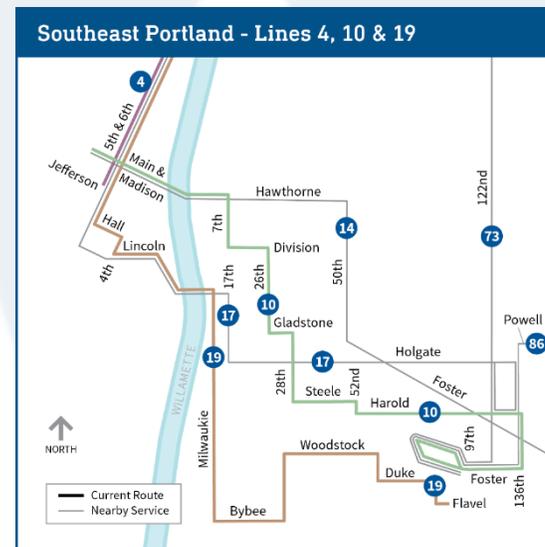
# Fall 2025: outreach on types of potential cuts

- ▶ 154,000 web page views
- ▶ 8 open houses
- ▶ 5 online events
- ▶ **4,800 respondents** ranked nine types of cuts
- ▶ Strong support for beginning with strategic, network efficiency cuts
- ▶ Favor protecting late night, weekend and high-frequency service



# January 2026: outreach on specific proposed cuts

- ▶ 288,000 web page views
- ▶ 8 open houses
- ▶ 3 online events
- ▶ 5 invite-only events
- ▶ **8,100 respondents**; 5,500 open-ended comments
- ▶ Maps, descriptions, how proposal responds to community feedback



# January 2026: outreach on specific proposed cuts

- ▶ Emails, newsletters, social media
- ▶ News release; media coverage
- ▶ Postcard mailing to 253,000 physical addresses
- ▶ On-street customer service team distributed 2,500 flyers
- ▶ Info in 725 digital displays, other key stops
- ▶ 780 people at events

**Proposed Service Cuts**  
Bus and MAX

**Propuesta de recortes en el servicio de Autobús y MAX**

**Your bus or MAX service may be changed.**  
Visit [trimet.org/servicecuts](https://trimet.org/servicecuts) for more details and to share your feedback.  
Comments due by January 30.

**Es posible que haya cambios en el servicio de autobús o el MAX.**  
Visite [es.trimet.org/servicecuts](https://es.trimet.org/servicecuts) para obtener más detalles y compartir sus comentarios.  
Los comentarios deben enviarse antes del 30 de enero.

**For language assistance call:**  
Si necesita interprete, llame al • Nếu cần trợ giúp về thông dịch xin gọi • 如需语言帮助请致电  
Для службы языковой поддержки • 언어 통역이 필요하시면, 오피로 전화 하시면 됩니다.  
503-238-7433

[trimet.org/servicecuts](https://trimet.org/servicecuts) **TRIMET**

25-08-06 - 201 M - 11/25



# What we asked: ground-truthing the proposal

- ▶ Which lines do you ride and where?

**How much do you think the change will impact your travel experience?**

Not at all

A little

Some

A lot

A whole lot



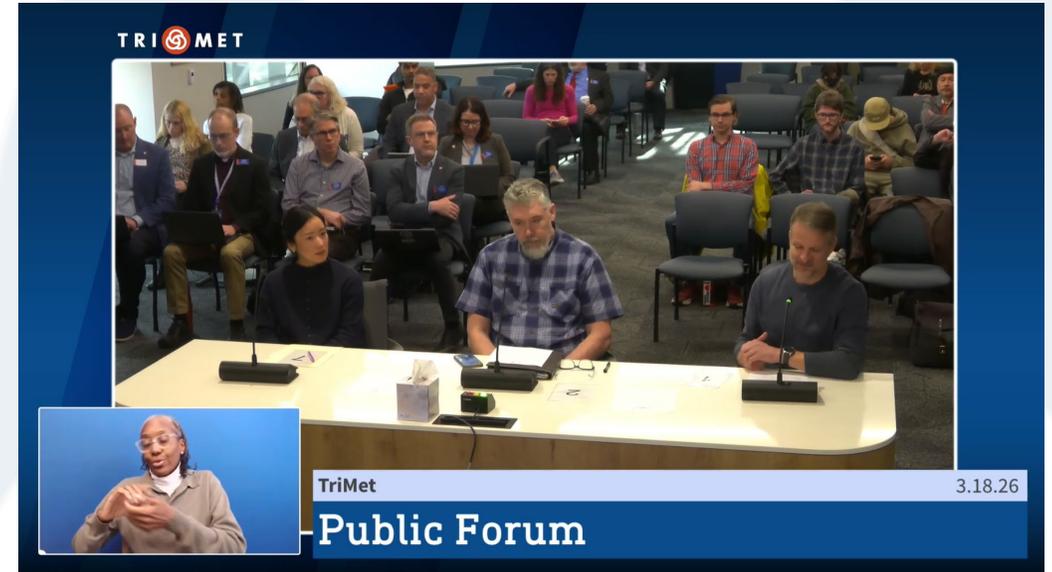
- ▶ What do you like and dislike about the proposed service changes?
- ▶ What else do you want us to know?
- ▶ Demographic questions

# What we heard

- ▶ Concerns about eliminating **Line 19-Woodstock/Glisan**, especially access to medical facilities, disability programs, senior housing
- ▶ Concerns about changes to the **MAX Green Line** and expectations about transfers
- ▶ Concerns about peak-only or reduced service on bus lines serving **geographically isolated areas**, including lines 16, 34, 38, 44, 76, 96 and 97
- ▶ **Work and school commute impacts**
- ▶ **Accessibility challenges and increased travel times**
- ▶ **General appreciation for the opportunity to provide feedback**

# What we heard – March Board testimony

- ▶ 16 speakers during March 18 public forum;  
~60 emails
- ▶ No new themes
- ▶ Appreciation for modifications to Line 19 proposal
- ▶ Appreciation and concern for Line 17/70 proposal
- ▶ Concern and suggestions about proposals for Lines 63, 96
- ▶ Recognition of need for more transit funding

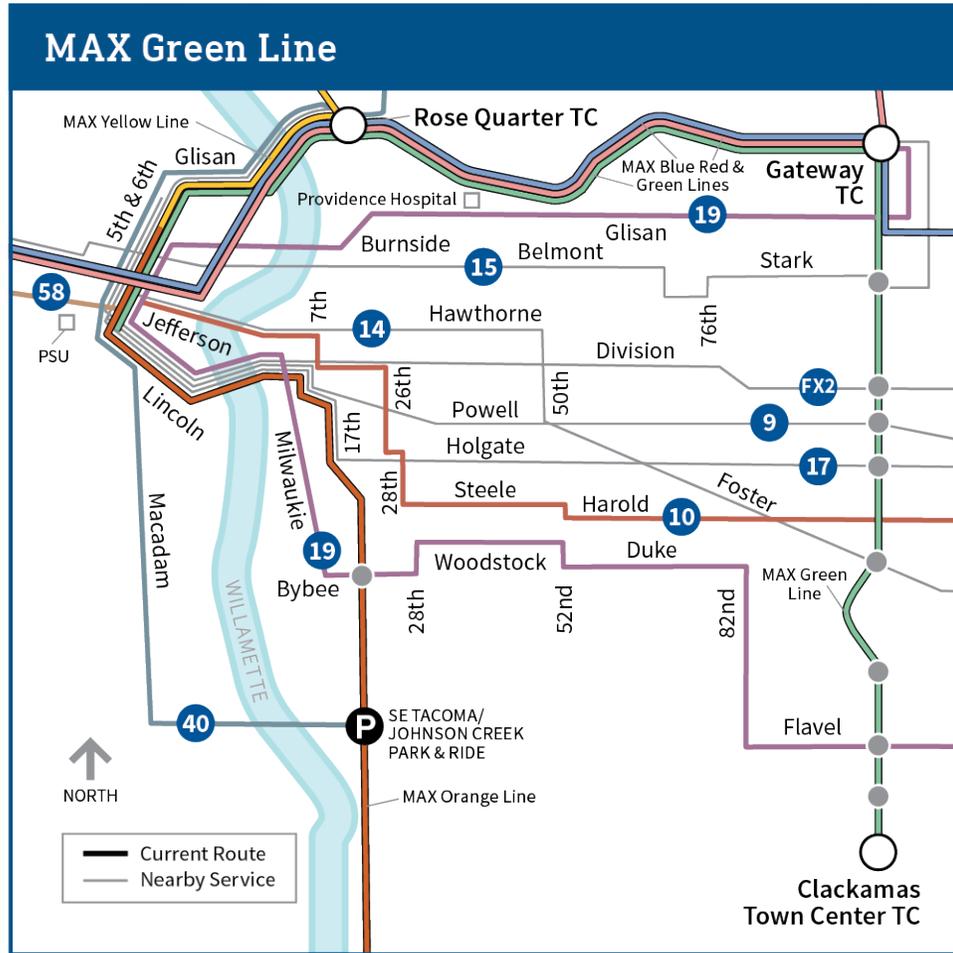


# Service cuts proposal matrix

Service Cut	Est. Cost Savings	Existing Rides	Degree of Impact	Survey Results	Job Access Impact
FY26 reductions	Low	Low	N/A	N/A	N/A
MAX Green Line	High	Low	Medium	Cut first	N/A
Network Changes	High	Low	Medium	Cut first	Modest
Low Ridership Lines	Low	Low	High	Middle	Modest
Only Serve School Trips	Low	Low	Low	Cut first	Modest
Night Frequency (Short Lines)	Low	Low	Medium	Cut first	Modest

# MAX Green Line

Current



Proposed



# Network changes: NE Portland, SW Portland

Current

Proposed

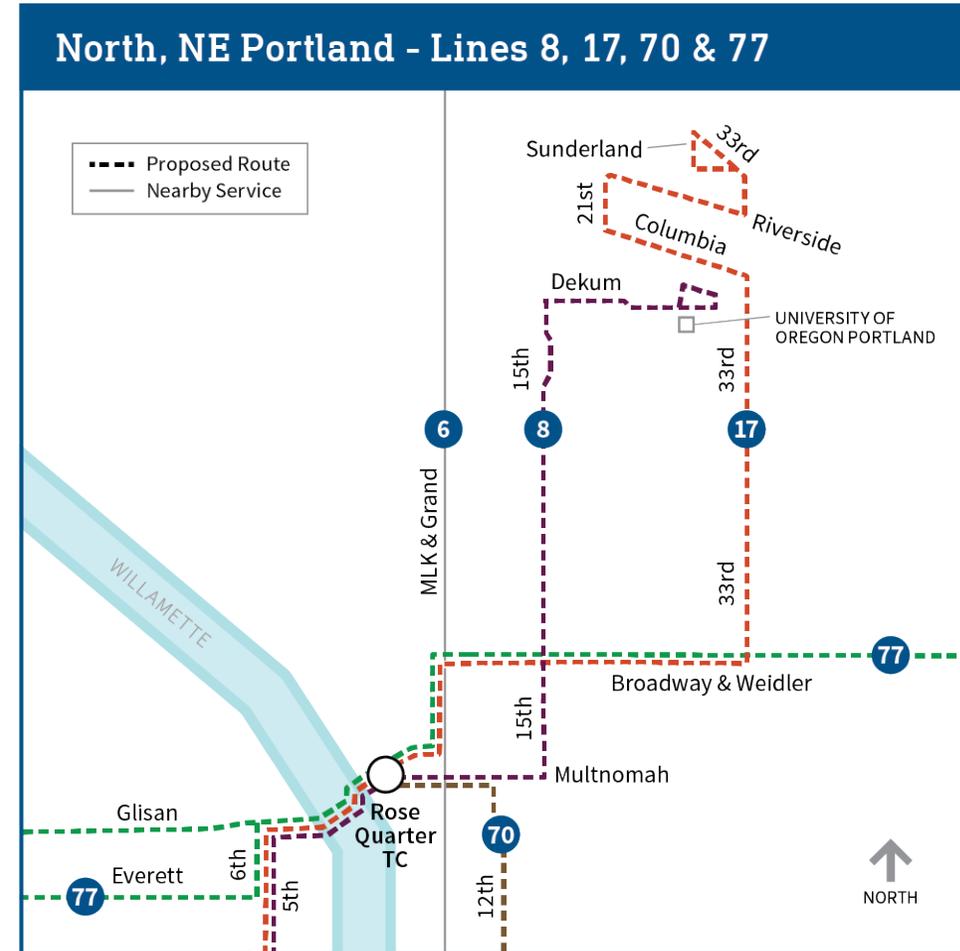


# Network changes: North, NE Portland

Current

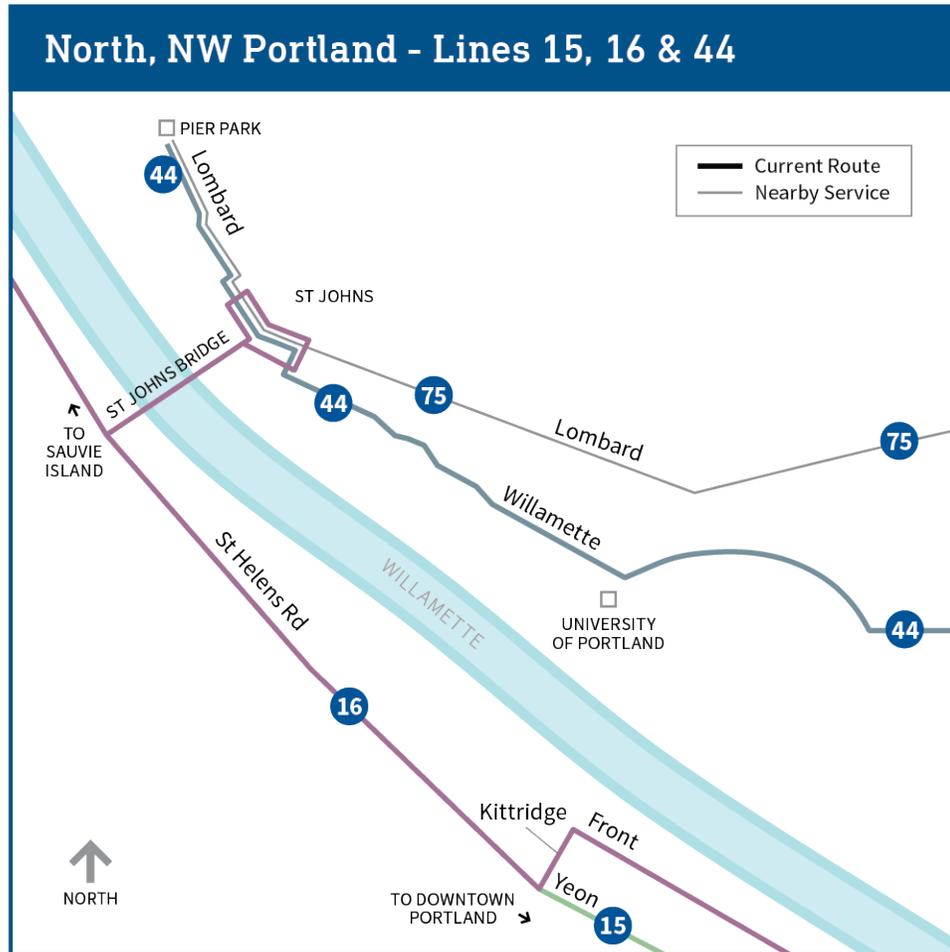


Proposed

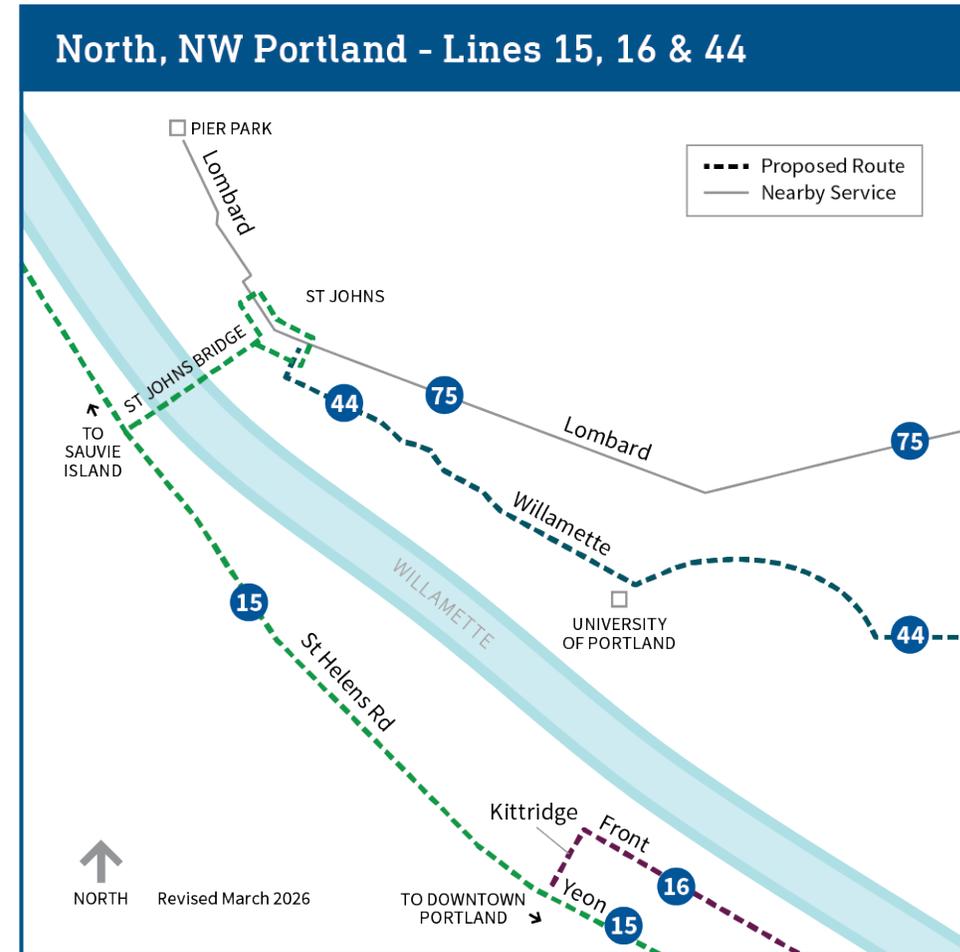


# Network changes: North, NW Portland

## Current

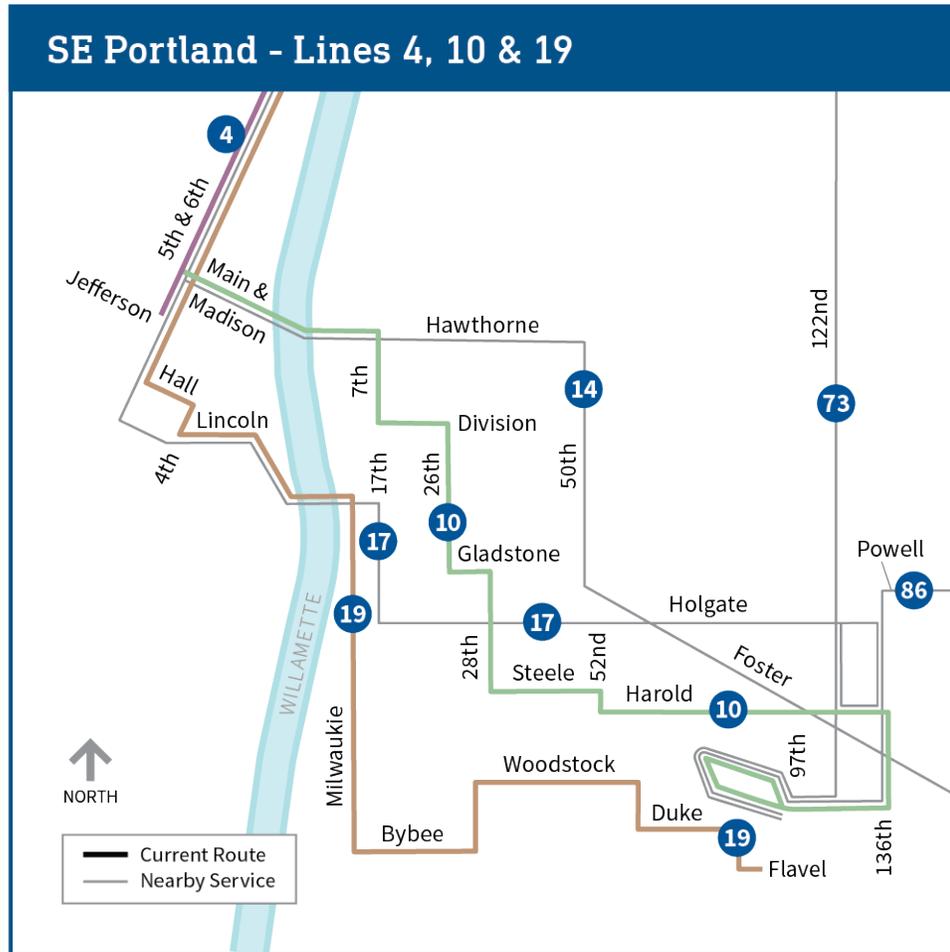


## Proposed



# Network changes: SE Portland

Current

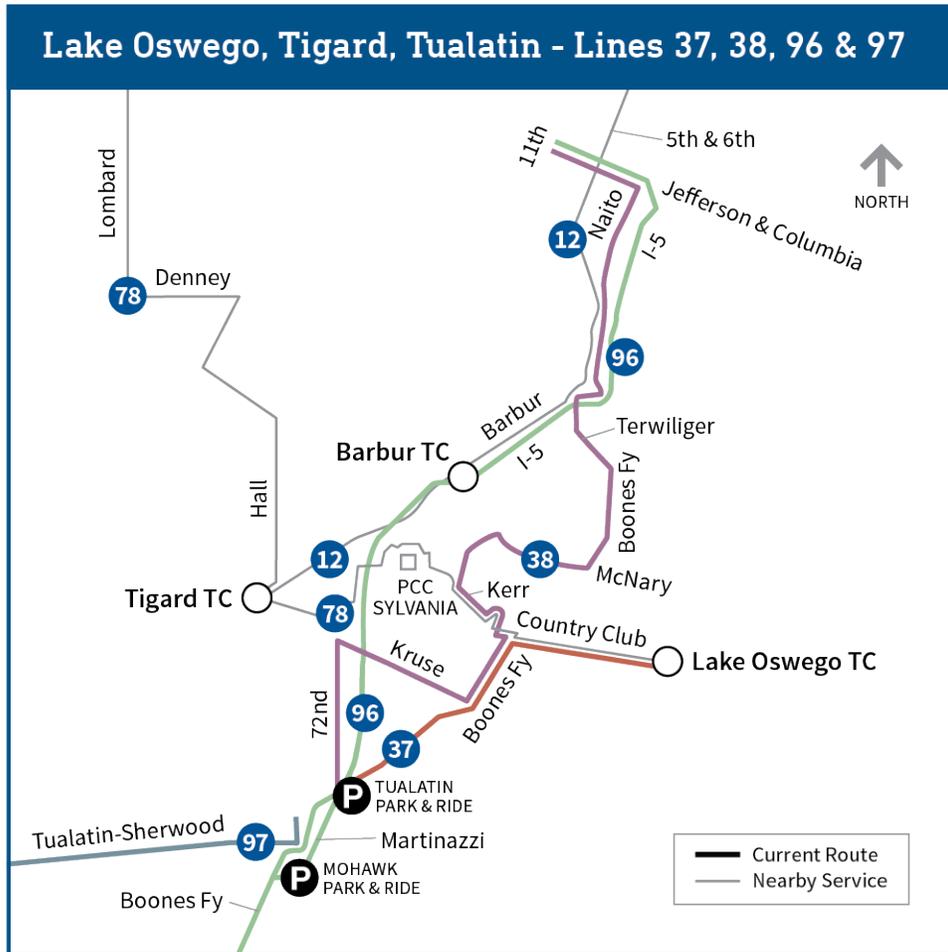


Proposed

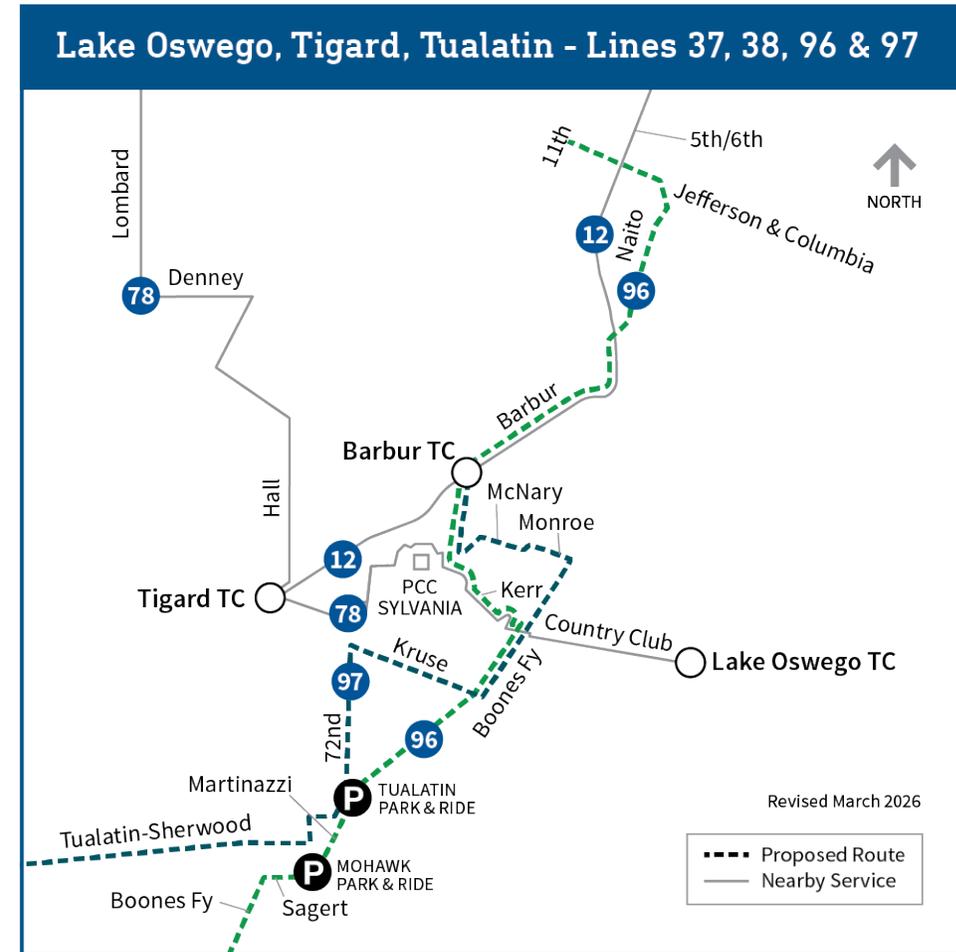


# Network changes: Lake Oswego, Tigard, Tualatin

Current

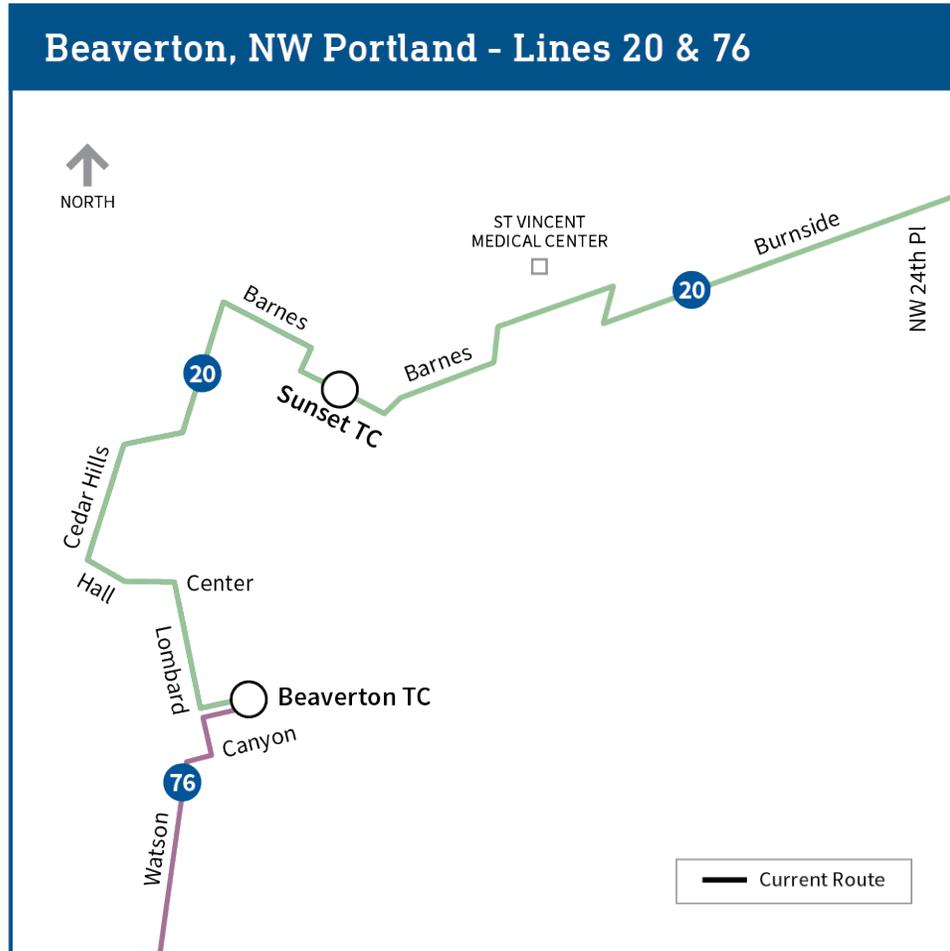


Proposed

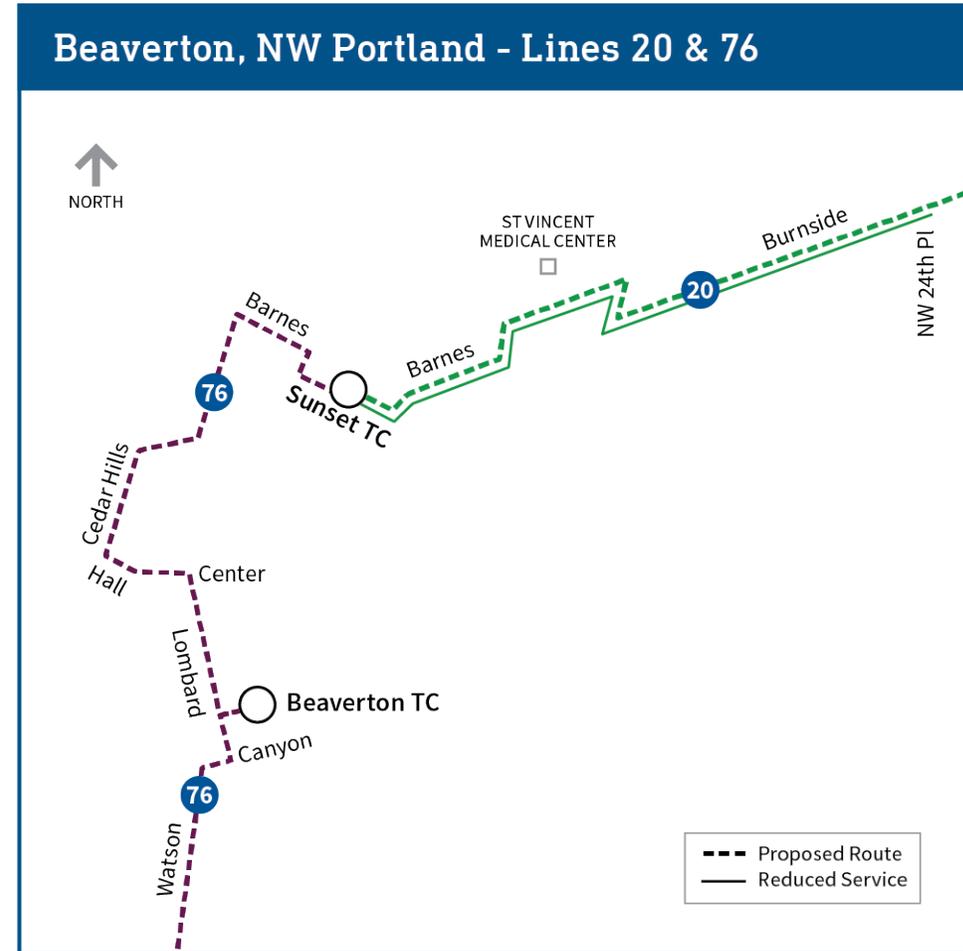


# Network changes: Beaverton, NW Portland

## Current

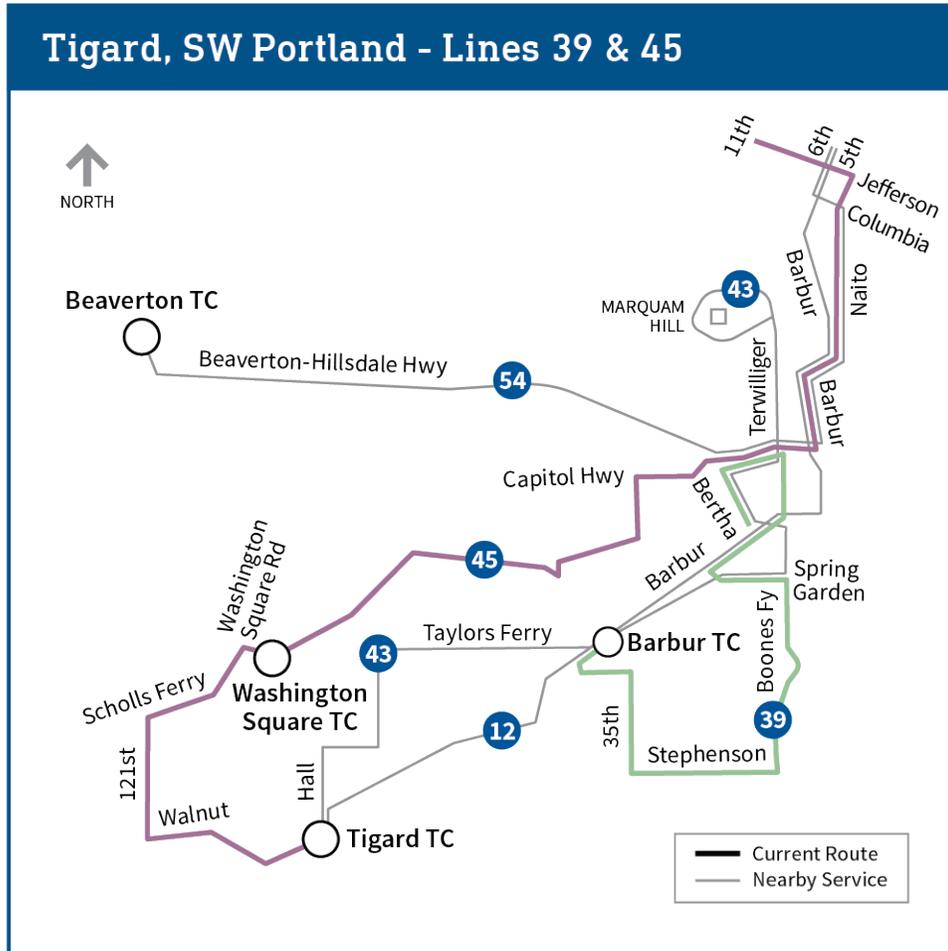


## Proposed

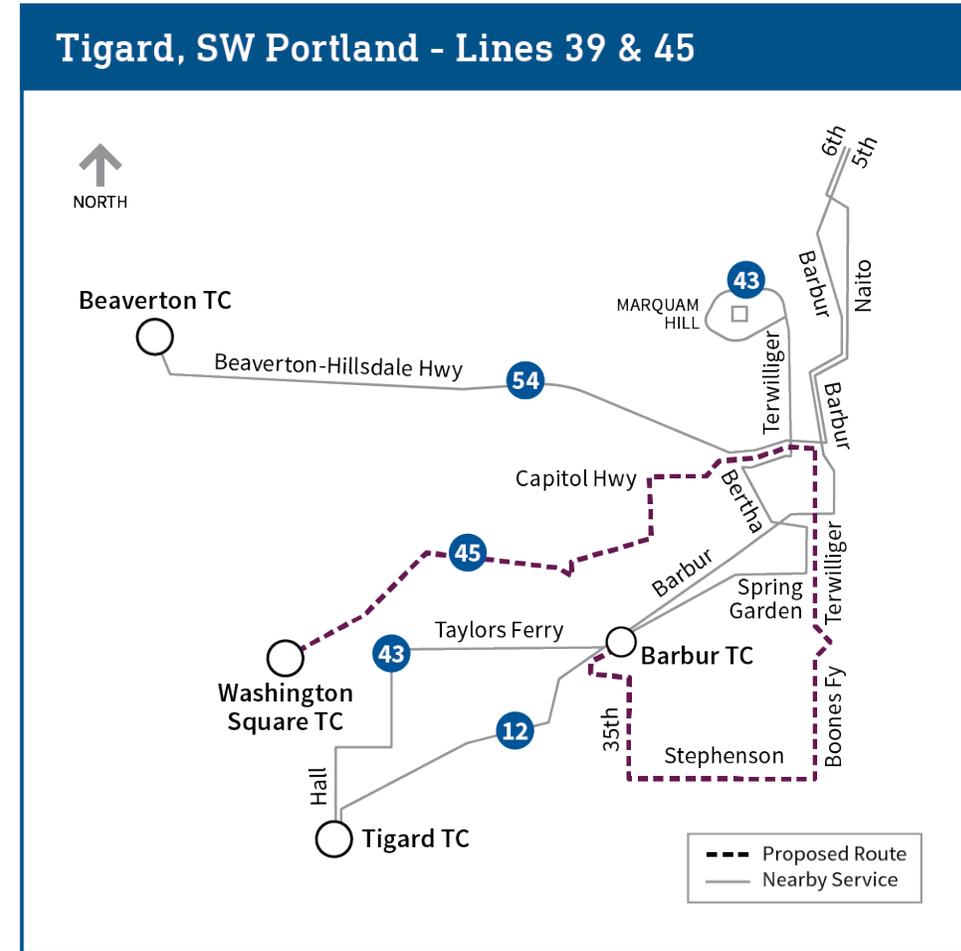


# Network changes: Tigard, SW Portland

Current

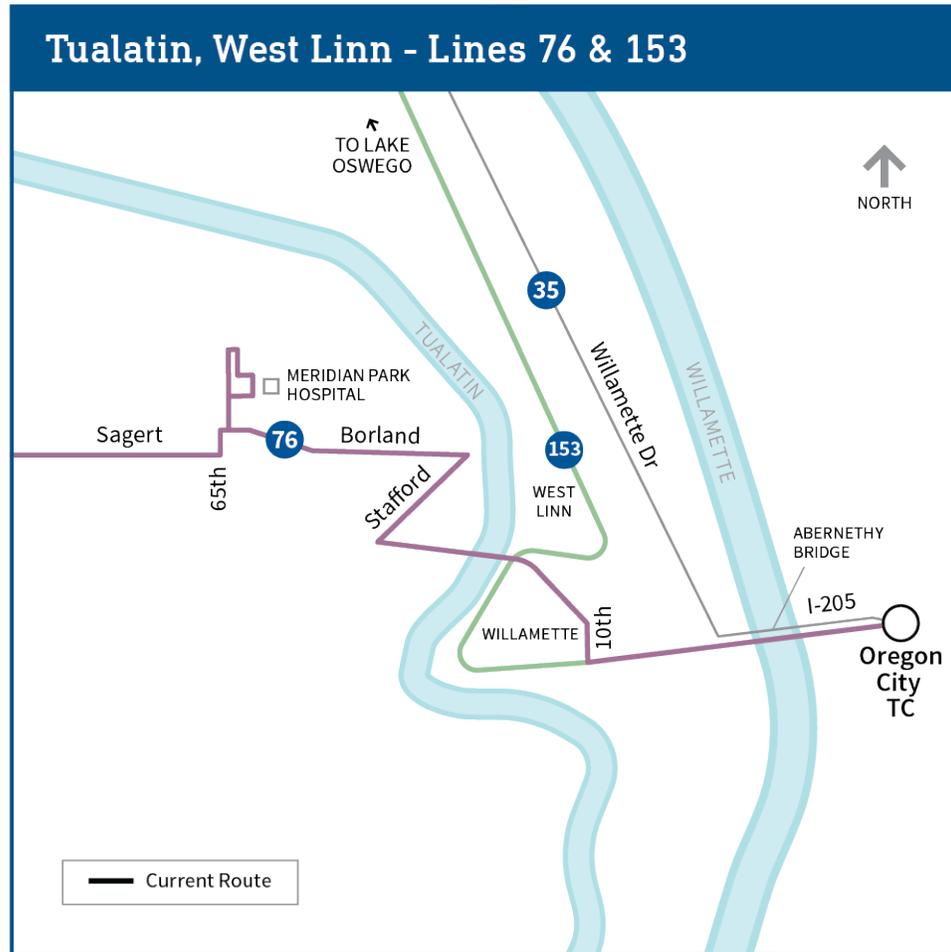


Proposed

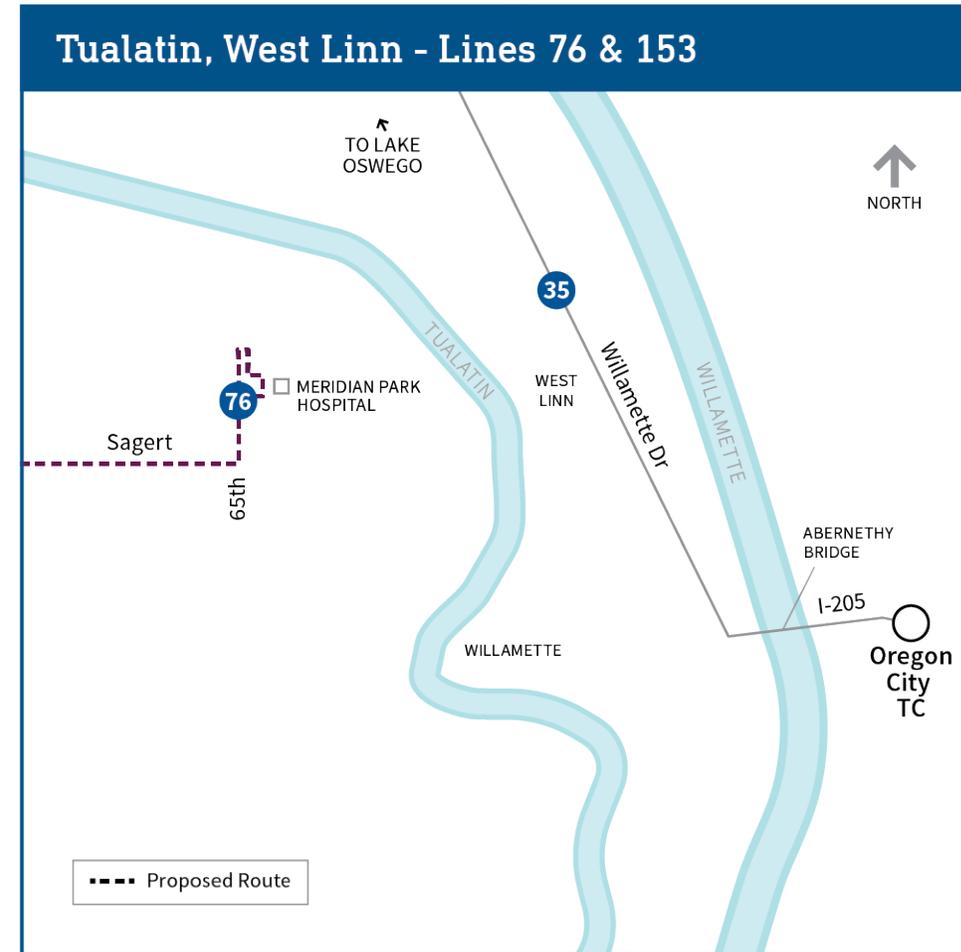


# Network changes: Tualatin, West Linn

Current



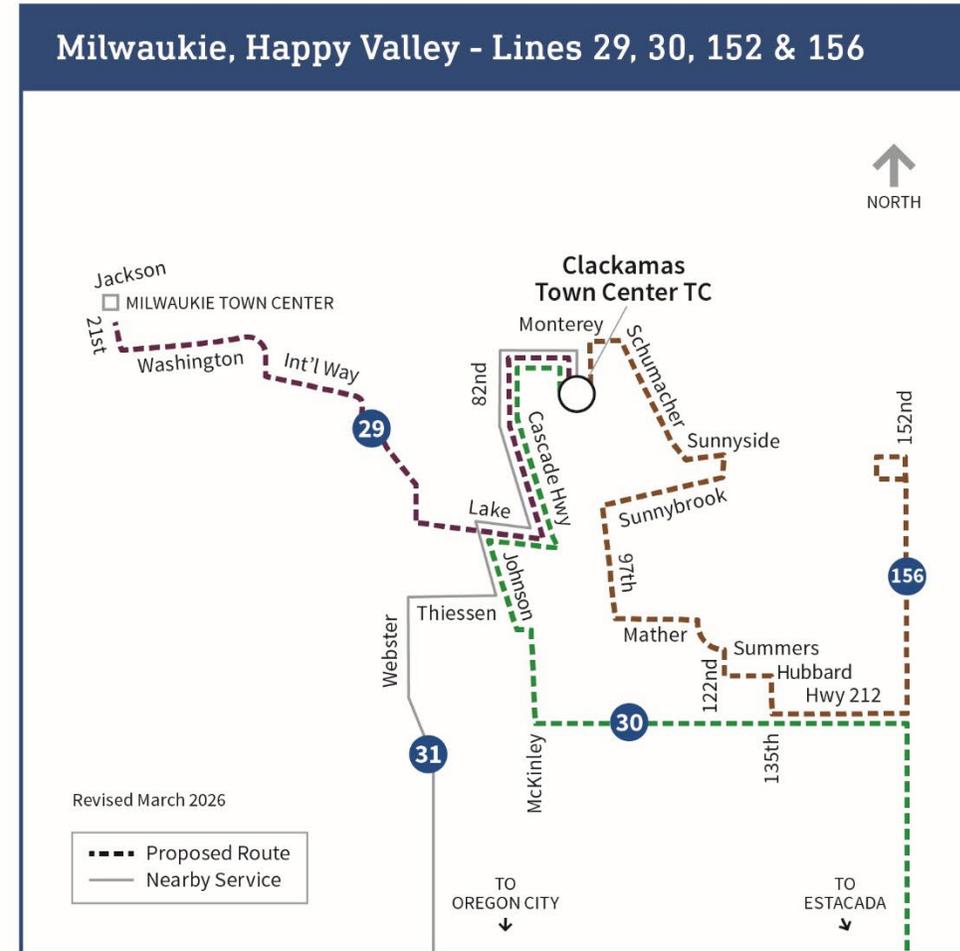
Proposed



# Network changes: Milwaukie, Happy Valley

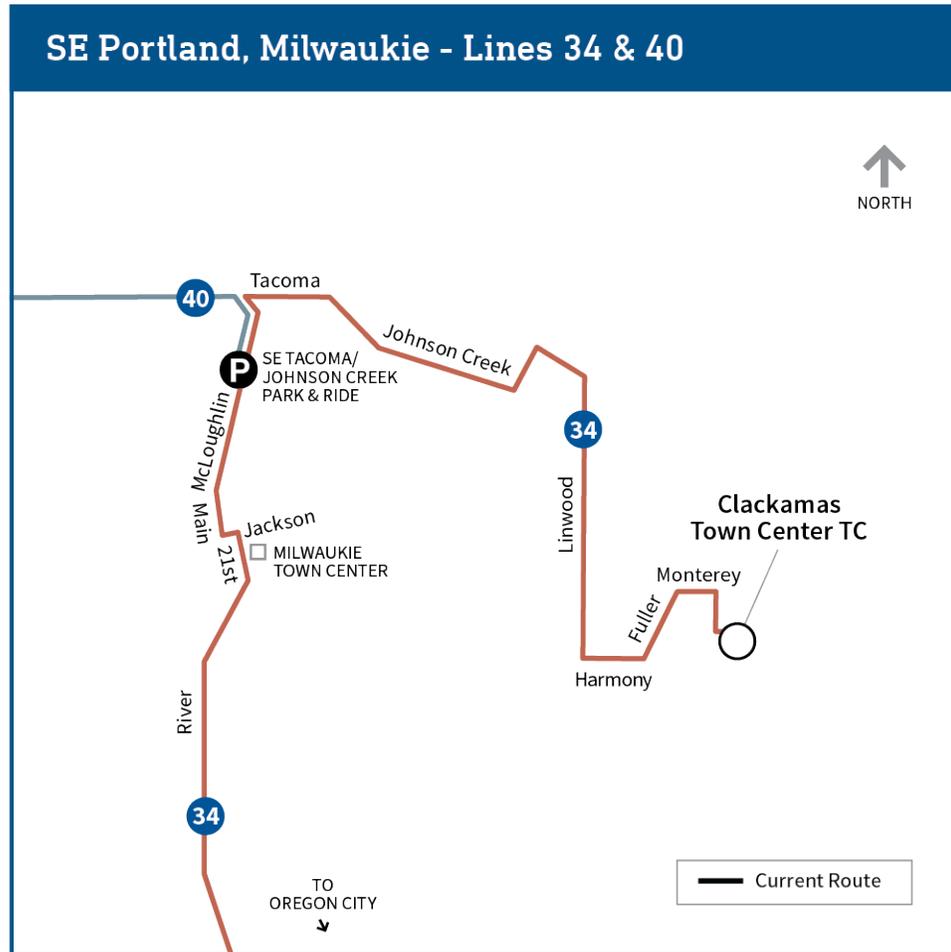
Current

Proposed

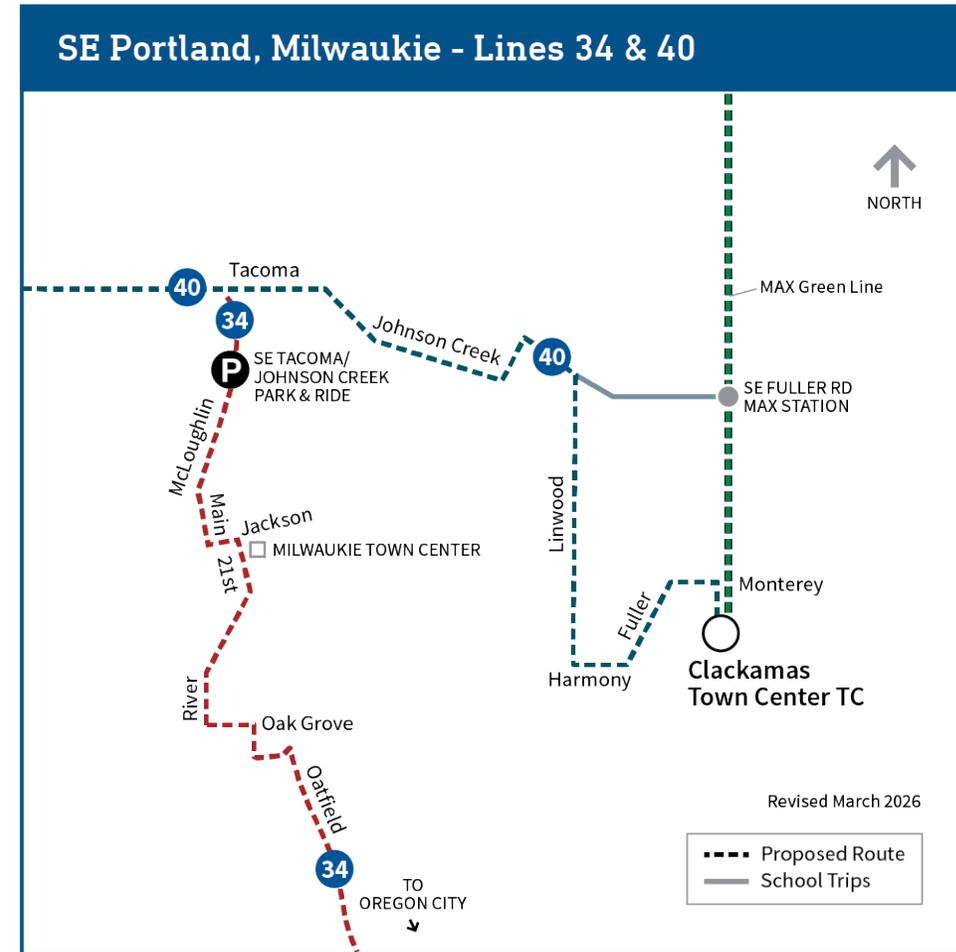


# Network changes: SE Portland, Milwaukie

Current



Proposed



# Network changes: Gladstone, Oregon City

## Current



## Proposed



# Network changes: Oregon City

## Current

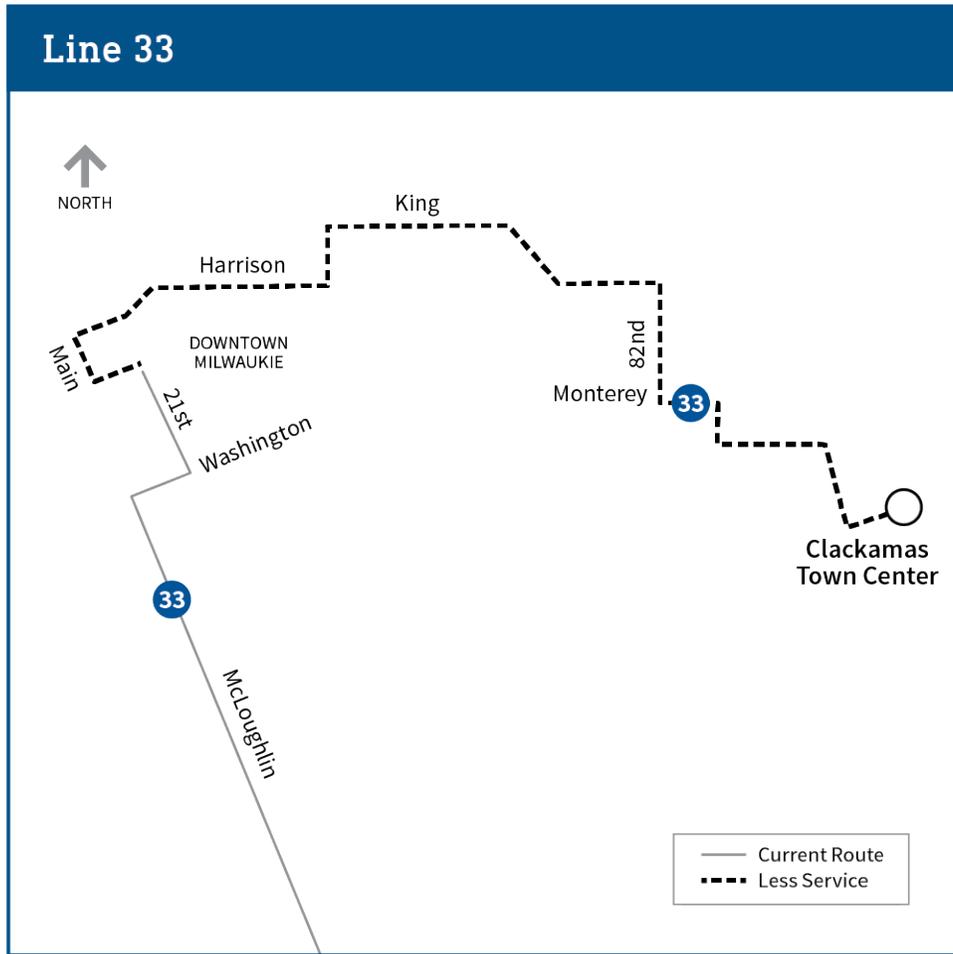


## Proposed

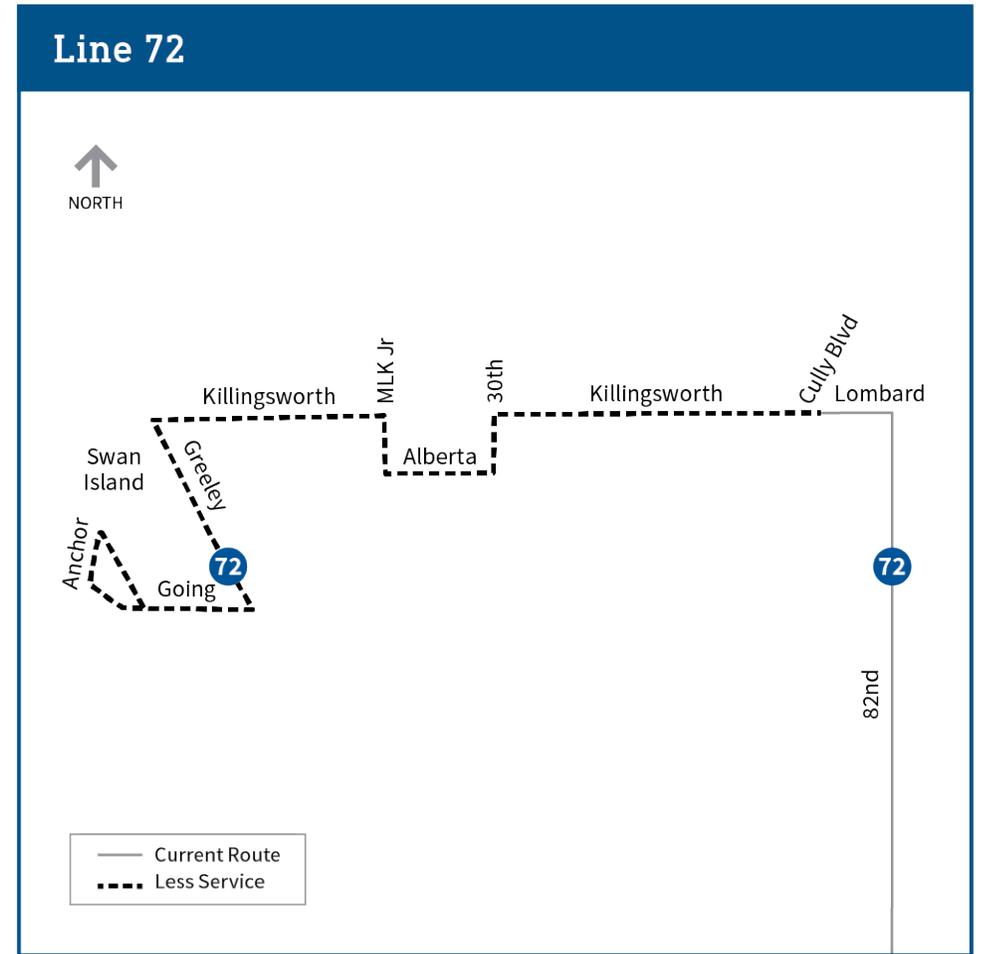


# Night shortlines: Lines 33, 72

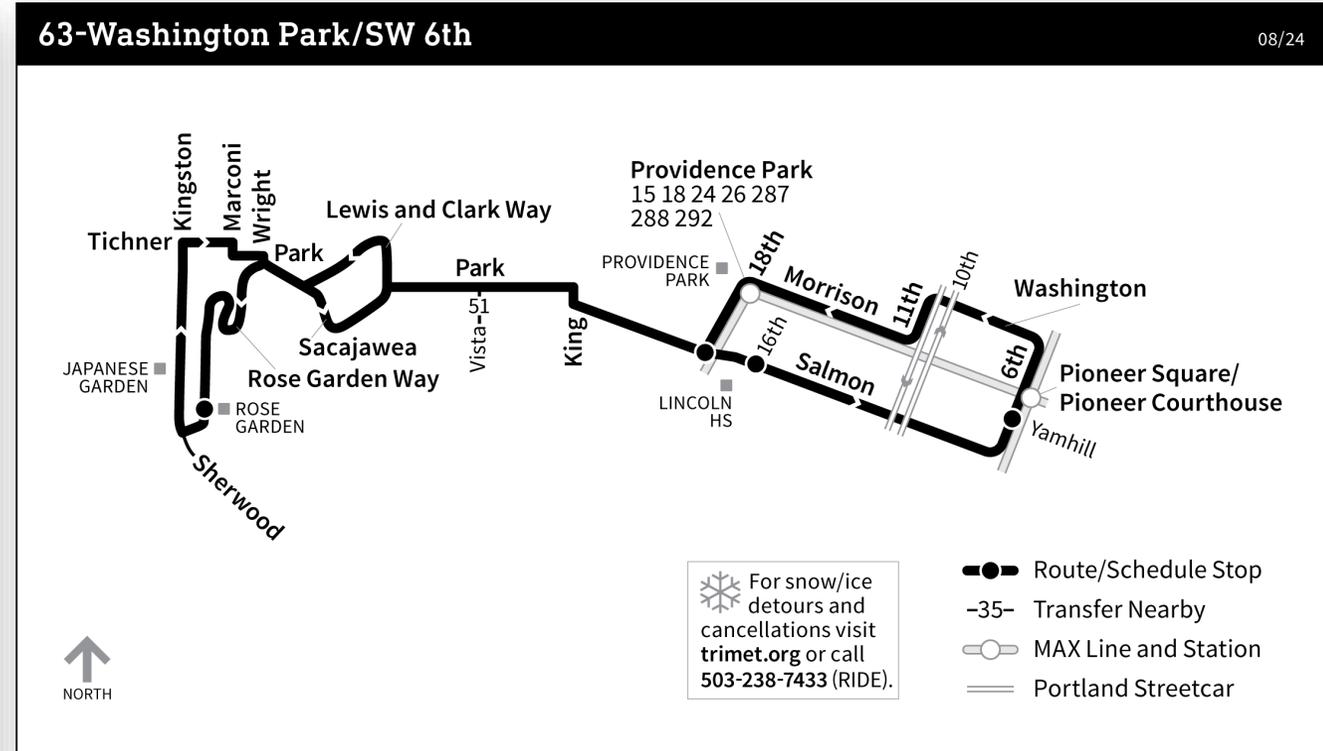
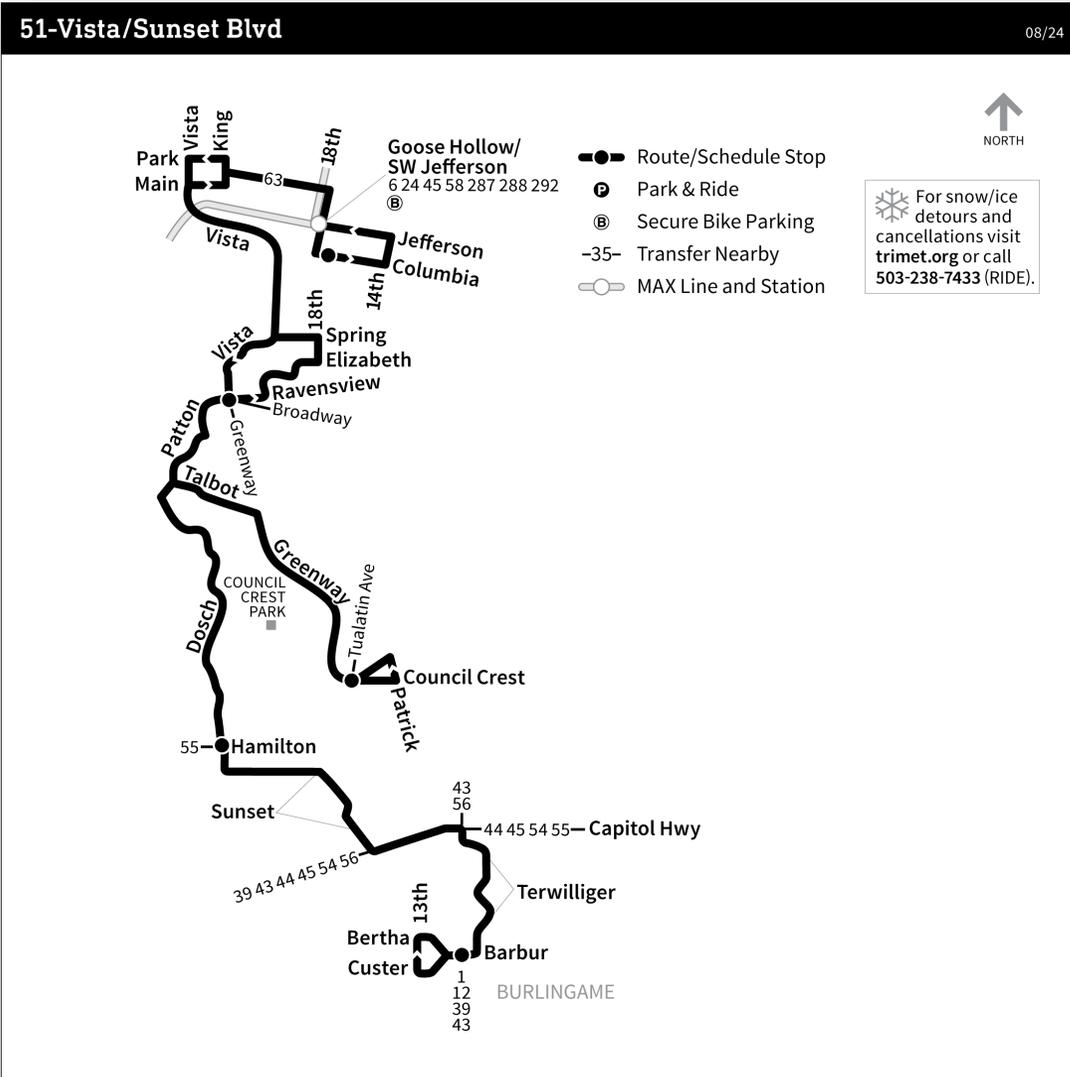
## Proposed



## Proposed

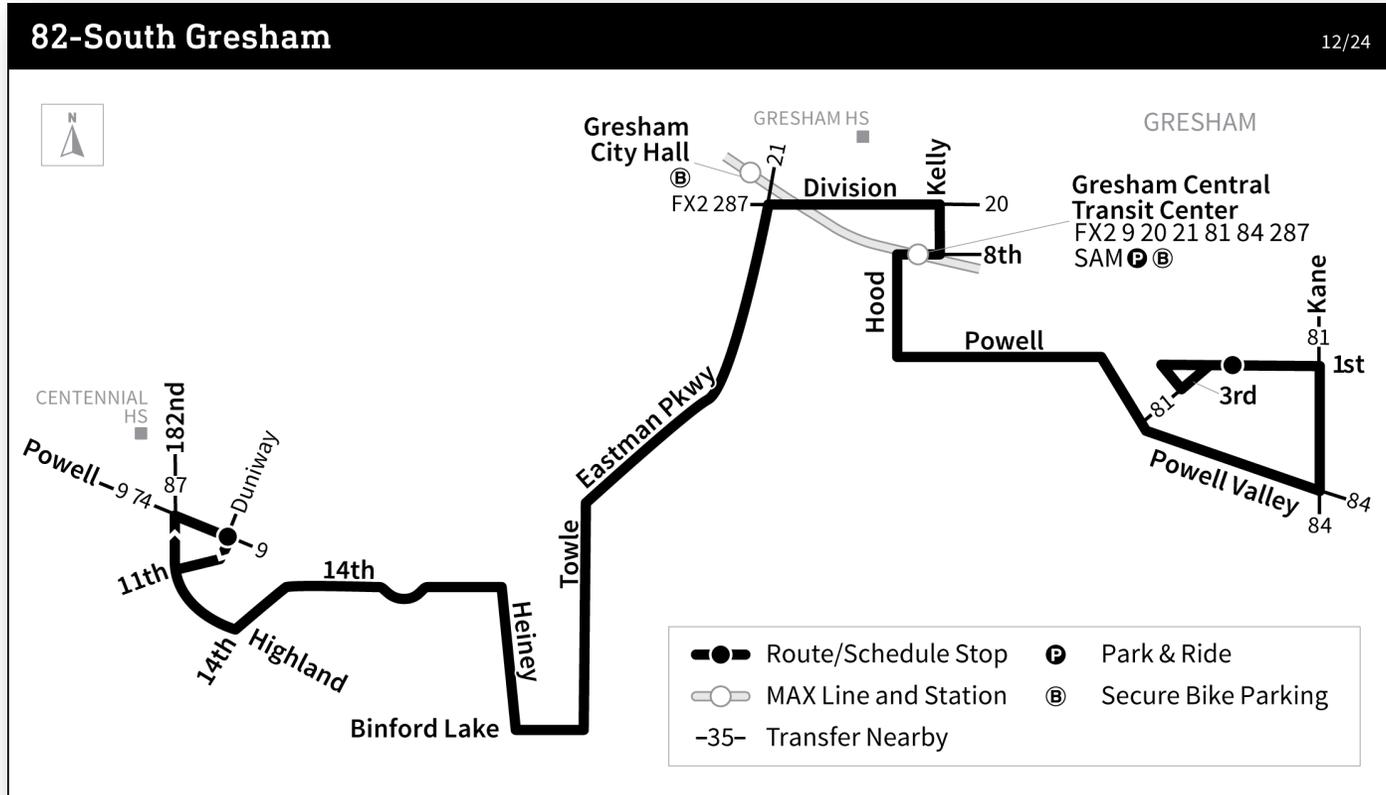


# School trips only: Lines 51 and 63\*



\*Defer implementation of the Line 63 change until August 2027 to honor the Explore Washington Park Memorandum of Understanding

# Line eliminations: Lines 82 and 153



# Contraction of LIFT service boundary

- ▶ 747,303 LIFT boardings in FY25
- ▶ Approx. 0.3% of trips impacted
- ▶ Current client home addresses:
  - Line 76: 35
  - Line 82: 25
  - Line 153: 11

