

---

**DATE:            AUGUST 2011**

**SUBJECT:        TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION  
MONTHLY PERFORMANCE REPORTS**

---

## **RIDE CONNECTION**

1. Ride Connection E&D services (all funding sources). As of August, average monthly rides (for 12 months) increased 4.9% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of August, average monthly rides (for 12 months) increased 2.0% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of August, average monthly rides (for 12 months) increased 3.9% when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of August, average cost per ride (for 12 months) increased 6.1% when compared to the same period the previous year.
5. New riders. As of August, average new riders per month (for 12 months) increased 4.0% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of August, average monthly volunteer hours (for 12 months) decreased 5.0% when compared to the same period the previous year.
7. As of August average monthly resources spent by partners in the network (for 12 months) increased 9.8% when compared to the same period the previous year.
8. Donations. As of August, average monthly donations (for 12 months) increased 17.5% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

## RIDEWISE

1. Service Delivery Analysis. Total number of individuals served through RideWise – (one-on-one, classroom, group and trip planning by phone/mail) – 120. Number of individuals successfully exited out of one-on-one travel training – 24, 3 of whom are prior participants receiving additional training related to a new route. Percentage of change from August 2010 – a 26% increase in successful trainees was produced in August 2011.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 – 22. Average training hours per individual trained one-on-one during August – 12.3.
3. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Number of outreach events: 2
4. RideWise presented to both King Bell Apartments and Two Rivers Loaves and Fishes about Riders' Clubs. RideWise met with two new Personal Agents at Inclusion Inc, a support service brokerage. Both Centennial Transition programs received safety presentations. East County Drivers received an update about the RideWise program. RideWise met with a program at Portland State which provides mentoring relationships for youth in foster care to let them know about our program. RideWise also met with a teacher working with all transition age youth in Portland Public Schools about supports for the program.
5. Media Exposure: The RideWise web page was visited 299 times - RideWise Events Calendar had 19 visits.
6. Ride Ambassador Program. 170.25 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach.
7. Rider's Clubs. The RideWise program supported 8 Rider's Club activities with 50 participants.
8. Referral Sources. There were 42 referrals in August 2011. Eight referrals were from new agencies or new sources at agencies with which a relationship has been established. 2 referrals originated with RideWise staff at the Transit Mobility Center (TMC).

9. School Program. School programs has no reporting this months.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 22,703, representing an 11.4% increase over the same period last year. The Estacada route exceeded 2000 riders for the first time, with a 33.2% increase in use over the same period last year. STAR ridership decreased by 12.9%. Bike rider use of buses remains high this summer.
2. We had a pre-production meeting to spec the new GILLIG bus. It will match the pair we currently operate and goes into production in December; to be delivered in January.
3. Mountain Express, with whom we partner on the Sandy-Estacada route, celebrated their 100,000th rider this month. The event was held at the Operations Center and was well attended. Many dignitaries, including Mayor King, Sandy City Councilors and Clackamas County Commissioners, were in attendance.
4. Statements of Qualifications came in from two teams offering architectural and engineering services for the design of the transit center/mall. Both look good and selection should take place within the next month.
5. The Transit Trek this month was a hike in Forest Park with 15 participants. A group of 10 traveled to the Hillsboro Farmer's Market for the second Transit Adventure.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Ridership reached an all-time high in August with 33,104 total rides. This represented a 15.7% increase over August, 2010. We continue to see significant growth in route 6 Argyle Square, which serves the major corporations in Wilsonville (34%), route 1X Salem (26.6%) and route 4 Crosstown (18.5%). SMART's E & D service grew by 4.5%.
2. Federal Grant Reports. New Freedom funding was approved in August. We expect to get approval for JARC funds in August/September.
3. Staff made changes to STIP to allow for 5307 funds to be used for vehicle purchases and preventative maintenance.

## **CANBY AREA TRANSIT (CAT)**

1. CAT provided a total of 14,818 rides in August, which is 26% fewer rides than August 2010.
2. Demand responsive for Neighborhood Shuttle & Dial-A-Ride rides were 1,637, an increase of 113% rides than were provided during August of 2010. There were 8,453 rides to Oregon City, 15% fewer rides than in August of 2010, and there were 4,258 rides to Woodburn, an increase of 2.8% over August 2010.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership was up for the month of August 406 rides over previous year. E&D ridership was up 211 rides over the previous year.
2. The construction project started in the month of August and is due for completion 60 days after startup.

## **TRIMET**

1. For the fifth consecutive month, the system posted positive ridership results this August. Weekly system boarding rides (fixed route and paratransit) were up 1.5% compared to August 2010. Weekly rides declined on LIFT, were flat on buses, and improved on MAX and WES.
2. Weekday fixed route boardings were 315,300 in August, 1.9% above the prior year's level. Rides were up on bus (+0.1%), MAX (+4.3%) and WES commuter rail (+18.6%). Weekend ridership was down slightly on both buses and MAX (-0.1%, -0.7% respectively). Overall weekly system fixed route rides were up 1.5% from the prior year's level.
3. The four MAX lines averaged a total of 134,400 weekday, 97,600 Saturday, and 76,500 Sunday boardings in August. Weekday ridership averaged 69,700 on the Blue line, 25,600 on the Red line, 16,600 on the Yellow line, and 23,100 on the Green line. Total MAX weekday ridership was up during both peak (+3.2%) and off-peak (+4.8%) periods. Weekly MAX rides were up 3.2%.

4. August weekday bus rides were up just slightly (+0.1%) in August. Peak ridership was down (-0.2%), while off-peak ridership was up (+0.3%). Overall weekend rides were down 0.1%, resulting in flat weekly bus rides compared to August 2010. Weekly rides fell 1.6% on frequent routes and were up 2.4% on non-frequent routes.
5. In August, WES averaged 1,660 daily rides, 18.6% above the prior August and a new ridership record. WES patronage has been increasing steadily over the past year. In August, WES operated reliably. All scheduled trips were provided, there were no relevant mechanical failures, and 99.2% of trips were on time. A WES train is considered on-time if it arrives at the destination platform (Beaverton TC or Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT rides were down 0.7% in August, with weekday rides down 1.0% (excluding assessment rides -1.1%) and weekend rides up 1.0%. Weekly LIFT and cab vehicle miles were down 1.2% compared to the prior year.
7. Ridership on the Portland Streetcar is calculated on a quarterly basis. For the summer quarter (June – August 2011), the Streetcar carried an average of 12,400 weekday, 13,300 Saturday, and 8,400 Sunday boardings. Compared to the summer quarter of 2010, weekday rides were down 2.4%, Saturday rides were up 15.7% and Sunday rides were up 6.3%.
8. Passenger revenues were \$8.60 million in August, 7.2% above the August 2010 level. To compare passenger revenues from the two years, August 2010 revenues must be adjusted for credit card fees which were netted against revenue last year (but not this year) and for differences in the number of day types. August 2011 had one more weekday and one less Sunday than August 2010. Adjusting for these factors, August 2011 passenger revenue was about 5.6% above the prior year's level. For the first two months of the fiscal year, passenger revenue is about \$400,000 (+2.5%) above budget.
9. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplies to provide transit service and to maintain vehicles and plant facilities. In August, fixed route operations cost per boarding ride declined 4.5% compared to the

prior year. Total fixed route cost/ride was \$2.34 in August, \$0.11 below the prior year's level. Despite August 2011 having one more weekday than August 2010, monthly fixed route operations costs declined by 1.3%. The decline was due to less service (monthly vehicle hours were 3.0% below the August 2010 level), fewer employees (FTE employees in the Operations Division were down by 96 employees compared to August 2010), and reductions in materials and services. While costs were down, monthly rides were up by 3.4%, resulting in the lower cost per ride.

# TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

<b>TriMet</b>	<b>Aug 11</b>	<b>Aug 10</b>	<b>% Chng</b>	<b>This Year</b>	<b>Prev. Year</b>	<b>% Chng</b>
<b>Bus</b>						
Monthly Rides	4,846,400	4,743,000	2.2%	4,876,117	4,994,492	-2.4%
Monthly Cost	\$14,188,665	\$14,601,268	-2.8%	\$13,804,723	\$14,727,614	-6.3%
Monthly Vehicle Miles	1,973,479	2,046,636	-3.6%	1,890,708	2,046,118	-7.6%
On-Time Performance	81.1%	82.1%	-1.0%	82.0%	82.9%	-0.9%
Cost per Ride	\$2.93	\$3.08	-4.9%	\$2.83	\$2.95	-4.0%
Cost per Mile	\$7.19	\$7.13	0.8%	\$7.30	\$7.20	1.4%
Miles per roadcall	21,928	22,740	-3.6%	20,834	21,633	-3.7%
<b>Rail</b>						
Monthly Rides	3,787,600	3,612,600	4.8%	3,460,360	3,285,084	5.3%
Monthly Cost	\$5,546,205	\$5,435,448	2.0%	\$5,546,544	\$5,477,174	1.3%
Monthly Vehicle Miles	335,925	404,973	-17.1%	367,924	394,926	-6.8%
On-Time Performance	85.9%	85.2%	0.7%	86.7%	85.4%	1.3%
Cost per Ride	\$1.46	\$1.50	-2.7%	\$1.60	\$1.67	-3.9%
Cost per Mile	\$16.51	\$13.42	23.0%	\$15.08	\$13.87	8.7%
Miles per roadcall	2,666	2,832	-5.9%	2,910	3,222	-9.7%
<b>Paratransit LIFT &amp; Cab</b>						
Monthly Rides	90,610	88,959	1.9%	81,464	89,376	-8.9%
Monthly Cost	\$2,581,580	\$2,506,600	3.0%	\$2,386,773	\$2,512,801	-5.0%
Monthly Vehicle Miles	744,544	753,773	-1.2%	673,270	752,468	-10.5%
On-Time Performance	93.4%	93.8%	-0.4%	93.6%	93.5%	0.1%
Cost per Ride	\$28.49	\$28.18	1.1%	\$29.30	\$28.11	4.2%
Cost per Mile	\$3.47	\$3.33	4.3%	\$3.55	\$3.34	6.2%
Miles per roadcall	33,843	125,629	-73.1%	48,670	136,812	-64.4%
<b>Ride Connection Services (1)</b>						
<b>Summary All Services</b>						
Monthly Rides	36,996	38,791	-4.6%	34,914	33,270	4.9%
Monthly Cost	\$504,158	\$449,788	12.1%	\$458,658	\$411,935	11.3%
Monthly Vehicle Miles	161,608	165,704	-2.5%	148,778	138,587	7.4%
New Riders this Month	1,430	2,429	-41.1%	1,099	1,057	4.0%
Cost per Ride	\$13.63	\$11.60	17.5%	\$13.14	\$12.38	6.1%
Cost per Mile	\$3.12	\$2.71	14.9%	\$3.08	\$2.97	3.7%
Miles per Ride	4.4	4.3	2.3%	4.3	4.2	2.3%

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>American Red Cross - Central Beaverton</b>						
Monthly Rides	657	1,607	-59.1%	873		#Error
Monthly Cost	\$9,327	\$12,723	-26.7%	\$8,995		#Error
Monthly Vehicle Mile	4,037	5,728	-29.5%	4,685		#Error
New Riders this Month	48	135	-64.4%	45		#Error
Cost per Ride	\$14.20	\$7.92	79.3%	\$10.31		#Error
Cost per Mile	\$2.31	\$2.22	4.0%	\$1.92		#Error
Miles per Ride	6.1	3.6	72.4%	5.4		#Error
<b>American Red Cross - STF Service</b>						
Monthly Rides	946	1,507	-37.2%	815	763	6.9%
Monthly Cost	\$10,545	\$14,816	-28.8%	\$8,884	\$8,129	9.3%
Monthly Vehicle Mile	4,547	5,436	-16.4%	3,640	2,398	51.8%
New Riders this Month	68	164	-58.5%	45	35	25.9%
Cost per Ride	\$11.15	\$9.83	13.4%	\$10.90	\$10.66	2.2%
Cost per Mile	\$2.32	\$2.73	-14.9%	\$2.44	\$3.39	-28.0%
Miles per Ride	4.8	3.6	33.3%	4.5	3.1	42.0%
<b>American Red Cross - TriMet Service</b>						
Monthly Rides	923	2,021	-54.3%	812	1,032	-21.3%
Monthly Cost	\$9,513	\$10,375	-8.3%	\$6,876	\$7,811	-12.0%
Monthly Vehicle Mile	5,887	11,651	-49.5%	6,287	6,723	-6.5%
New Riders this Month	77	224	-65.6%	48	49	-1.5%
Cost per Ride	\$10.31	\$5.13	100.8%	\$8.47	\$7.57	11.9%
Cost per Mile	\$1.62	\$0.89	81.5%	\$1.09	\$1.16	-5.9%
Miles per Ride	6.4	5.8	10.6%	7.7	6.5	18.8%
<b>Canby Senior Center (1)</b>						
Monthly Rides	207	259	-20.1%	217	219	-1.1%
Monthly Cost	\$1,553	\$1,849	-16.0%	\$1,571	\$1,564	0.5%
Monthly Vehicle Mile	1,435	1,317	9.0%	1,068	1,119	-4.6%
New Riders this Month	4	28	-85.7%	15	17	-9.3%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.25	\$7.14	1.6%
Cost per Mile	\$1.08	\$1.40	-23.0%	\$1.47	\$1.40	5.4%
Miles per Ride	6.9	5.1	36.3%	4.9	5.1	-3.6%
<b>Cherry Blossom</b>						
Monthly Rides	382	596	-35.9%	333	283	17.8%
Monthly Cost	\$1,874	\$2,559	-26.8%	\$2,198	\$1,287	70.7%
Monthly Vehicle Mile	884	959	-7.8%	744	634	17.3%
New Riders this Month	10	41	-75.6%	11	17	-32.8%
Cost per Ride	\$4.91	\$4.29	14.3%	\$6.59	\$4.55	44.9%
Cost per Mile	\$2.12	\$2.67	-20.6%	\$2.96	\$2.03	45.6%
Miles per Ride	2.3	1.6	43.8%	2.2	2.2	-0.5%

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>David's Harp - STF Service</b>						
Monthly Rides	411	169	143.2%	232	166	39.7%
Monthly Cost	\$3,739	\$2,833	32.0%	\$3,208	\$2,470	29.9%
Monthly Vehicle Mile	532	246	116.3%	327	233	40.6%
New Riders this Month	3	3	0.0%	1	6	-89.5%
Cost per Ride	\$9.10	\$16.76	-45.7%	\$13.81	\$14.86	-7.1%
Cost per Mile	\$7.03	\$11.52	-39.0%	\$9.81	\$10.63	-7.7%
Miles per Ride	1.3	1.5	-11.1%	1.4	1.4	0.6%
<b>Estacada Senior Center (1)</b>						
Monthly Rides	187	240	-22.1%	207	251	-17.4%
Monthly Cost	\$1,403	\$2,166	-35.3%	\$1,559	\$2,279	-31.6%
Monthly Vehicle Mile	820	616	33.1%	790	558	41.7%
New Riders this Month	6	2	200.0%	4	6	-22.1%
Cost per Ride	\$7.50	\$9.03	-16.9%	\$7.53	\$9.09	-17.2%
Cost per Mile	\$1.71	\$3.52	-51.4%	\$1.97	\$4.09	-51.7%
Miles per Ride	4.4	2.6	70.8%	3.8	2.2	71.5%
<b>Gateway Shuttle</b>						
Monthly Rides	174	141	23.4%	190	160	19.3%
Monthly Cost	\$713	\$1,078	-33.9%	\$1,030	\$942	9.3%
Monthly Vehicle Mile	281	193	45.6%	248	220	12.8%
New Riders this Month	10	4	150.0%	8	9	-7.7%
Cost per Ride	\$4.10	\$7.65	-46.4%	\$5.41	\$5.90	-8.3%
Cost per Mile	\$2.54	\$5.59	-54.6%	\$4.16	\$4.29	-3.1%
Miles per Ride	1.6	1.4	18.0%	1.3	1.4	-5.4%
<b>General Public E&amp;D Rides</b>						
Monthly Rides	462	369	25.2%	441	473	-6.9%
Monthly Cost	\$8,846	\$6,595	34.1%	\$8,063	\$8,597	-6.2%
Monthly Vehicle Mile	3,964	3,837	3.3%	3,741	5,086	-26.5%
New Riders this Month	5	2	150.0%	7	7	-7.1%
Cost per Ride	\$19.15	\$17.87	7.1%	\$18.30	\$18.17	0.7%
Cost per Mile	\$2.23	\$1.72	29.8%	\$2.16	\$1.69	27.5%
Miles per Ride	8.6	10.4	-17.5%	8.5	10.8	-21.0%
<b>Gladstone Senior Center (1)</b>						
Monthly Rides	315	352	-10.5%	277	289	-4.1%
Monthly Cost	\$2,421	\$2,554	-5.2%	\$2,071	\$2,076	-0.2%
Monthly Vehicle Mile	475	494	-3.8%	495	458	8.0%
New Riders this Month	17	28	-39.3%	9	11	-22.0%
Cost per Ride	\$7.69	\$7.26	5.9%	\$7.48	\$7.19	4.0%
Cost per Mile	\$5.10	\$5.17	-1.4%	\$4.19	\$4.53	-7.6%
Miles per Ride	1.5	1.4	7.4%	1.8	1.6	12.6%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Hoodland Senior Center (1)</b>						
Monthly Rides	190	261	-27.2%	189	192	-1.7%
Monthly Cost	\$2,795	\$4,251	-34.3%	\$2,757	\$3,423	-19.5%
Monthly Vehicle Mile	1,247	1,978	-37.0%	1,449	1,884	-23.1%
New Riders this Month	5	19	-73.7%	7	8	-10.6%
Cost per Ride	\$14.71	\$16.29	-9.7%	\$14.60	\$17.82	-18.1%
Cost per Mile	\$2.24	\$2.15	4.3%	\$1.90	\$1.82	4.8%
Miles per Ride	6.6	7.6	-13.4%	7.7	9.8	-21.8%
<b>Job Access E&amp;D Rides</b>						
Monthly Rides	142	131	8.4%	154	174	-11.8%
Monthly Cost	\$2,223	\$1,843	20.6%	\$1,948	\$2,472	-21.2%
Monthly Vehicle Mile	871	805	8.2%	796	1,175	-32.3%
New Riders this Month	1	2	-50.0%	1	1	0.0%
Cost per Ride	\$15.65	\$14.07	11.3%	\$12.68	\$14.19	-10.6%
Cost per Mile	\$2.55	\$2.29	11.5%	\$2.45	\$2.10	16.4%
Miles per Ride	6.1	6.1	-0.2%	5.2	6.7	-23.2%
<b>King City Shuttle</b>						
Monthly Rides	335	794	-57.8%	352	365	-3.5%
Monthly Cost	\$3,583	\$7,032	-49.0%	\$4,082	\$3,978	2.6%
Monthly Vehicle Mile	1,057	2,149	-50.8%	1,087	1,011	7.4%
New Riders this Month	11	71	-84.5%	11	9	15.6%
Cost per Ride	\$10.70	\$8.86	20.8%	\$11.60	\$10.91	6.4%
Cost per Mile	\$3.39	\$3.27	3.6%	\$3.76	\$3.93	-4.5%
Miles per Ride	3.2	2.7	16.6%	3.1	2.8	11.4%
<b>Lake Oswego Adult Comm. Ctr (1)</b>						
Monthly Rides	258	322	-19.9%	398	373	6.5%
Monthly Cost	\$1,935	\$2,299	-15.8%	\$2,905	\$2,620	10.9%
Monthly Vehicle Mile	1,151	1,495	-23.0%	1,126	1,200	-6.1%
New Riders this Month	0	16	-100.0%	3	23	-88.9%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.31	\$7.02	4.1%
Cost per Mile	\$1.68	\$1.54	9.3%	\$2.58	\$2.18	18.1%
Miles per Ride	4.5	4.6	-3.9%	2.8	3.2	-11.8%
<b>MFS Project Linkage - STF Service</b>						
Monthly Rides	535	405	32.1%	470	411	14.3%
Monthly Cost	\$11,838	\$11,675	1.4%	\$12,330	\$8,921	38.2%
Monthly Vehicle Mile	2,133	1,587	34.4%	1,974	1,292	52.8%
New Riders this Month	31	40	-22.5%	33	193	-83.0%
Cost per Ride	\$22.13	\$28.83	-23.2%	\$26.26	\$21.72	20.9%
Cost per Mile	\$5.55	\$7.36	-24.6%	\$6.25	\$6.91	-9.5%
Miles per Ride	4.0	3.9	1.7%	4.2	3.1	33.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>MFS Project Linkage - TriMet Service</b>						
Monthly Rides	509	331	53.8%	474	363	30.7%
Monthly Cost	\$3,633	\$3,642	-0.3%	\$4,184	\$3,879	7.9%
Monthly Vehicle Mile	2,238	1,388	61.2%	1,725	1,187	45.4%
New Riders this Month	51	39	30.8%	25	14	85.4%
Cost per Ride	\$7.14	\$11.00	-35.1%	\$8.82	\$10.68	-17.4%
Cost per Mile	\$1.62	\$2.62	-38.1%	\$2.43	\$3.27	-25.8%
Miles per Ride	4.4	4.2	4.9%	3.6	3.3	11.2%
<b>Mid Multnomah Co. Service</b>						
Monthly Rides	874	1,054	-17.1%	2,486	901	175.7%
Monthly Cost	\$11,935	\$9,974	19.7%	\$34,995	\$11,462	205.3%
Monthly Vehicle Mile	4,701	5,318	-11.6%	12,291	4,494	173.5%
New Riders this Month	42	121	-65.3%	114	26	333.3%
Cost per Ride	\$13.66	\$9.46	44.3%	\$14.08	\$12.72	10.7%
Cost per Mile	\$2.54	\$1.88	35.4%	\$2.85	\$2.55	11.6%
Miles per Ride	5.4	5.0	6.6%	4.9	5.0	-0.8%
<b>Milwaukie Senior Center (1)</b>						
Monthly Rides	1,104	1,324	-16.6%	1,200	1,202	-0.2%
Monthly Cost	\$10,594	\$12,477	-15.1%	\$11,121	\$10,948	1.6%
Monthly Vehicle Mile	2,907	2,844	2.2%	2,677	2,596	3.1%
New Riders this Month	20	23	-13.0%	21	18	15.4%
Cost per Ride	\$9.60	\$9.42	1.8%	\$9.27	\$9.11	1.8%
Cost per Mile	\$3.64	\$4.39	-16.9%	\$4.15	\$4.22	-1.5%
Miles per Ride	2.6	2.1	22.6%	2.2	2.2	3.3%
<b>Molalla Senior Center (1)</b>						
Monthly Rides	638	474	34.6%	462	506	-8.6%
Monthly Cost	\$7,451	\$4,944	50.7%	\$4,689	\$4,694	-0.1%
Monthly Vehicle Mile	1,049	1,339	-21.7%	1,077	1,389	-22.5%
New Riders this Month	11	6	83.3%	11	8	36.6%
Cost per Ride	\$11.68	\$10.43	12.0%	\$10.15	\$9.28	9.3%
Cost per Mile	\$7.10	\$3.69	92.4%	\$4.36	\$3.38	28.9%
Miles per Ride	1.6	2.8	-41.8%	2.3	2.7	-15.2%
<b>N/NE Shuttle</b>						
Monthly Rides	1,730	810	113.6%	1,537	1,350	13.9%
Monthly Cost	\$20,579	\$20,568	0.1%	\$20,159	\$17,707	13.8%
Monthly Vehicle Mile	4,225	3,705	14.0%	3,349	3,308	1.3%
New Riders this Month	77	102	-24.5%	40	28	46.1%
Cost per Ride	\$11.90	\$25.39	-53.2%	\$13.12	\$13.12	0.0%
Cost per Mile	\$4.87	\$5.55	-12.3%	\$6.02	\$5.35	12.4%
Miles per Ride	2.4	4.6	-46.6%	2.2	2.5	-11.1%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Neighborhood House - STF Service</b>						
Monthly Rides	457	551	-17.1%	618	546	13.3%
Monthly Cost	\$7,840	\$6,090	28.7%	\$5,907	\$5,576	5.9%
Monthly Vehicle Mile	331	542	-38.9%	592	487	21.5%
New Riders this Month	33	34	-2.9%	29	22	35.4%
Cost per Ride	\$17.15	\$11.05	55.2%	\$9.56	\$10.22	-6.5%
Cost per Mile	\$23.68	\$11.24	110.8%	\$9.98	\$11.45	-12.8%
Miles per Ride	0.7	1.0	-26.4%	1.0	0.9	7.2%
<b>Neighborhood SW Shuttle</b>						
Monthly Rides	200	201	-0.5%	179	149	19.7%
Monthly Cost	\$1,743	\$1,263	38.0%	\$1,627	\$1,569	3.7%
Monthly Vehicle Mile	409	367	11.4%	281	293	-4.3%
New Riders this Month	11	0	---	7	5	32.0%
Cost per Ride	\$8.72	\$6.29	38.7%	\$9.10	\$10.51	-13.4%
Cost per Mile	\$4.26	\$3.44	23.8%	\$5.80	\$5.35	8.4%
Miles per Ride	2.0	1.8	12.0%	1.6	2.0	-20.1%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	257	263	-2.3%	230	240	-4.4%
Monthly Cost	\$9,106	\$10,883	-16.3%	\$10,096	\$12,128	-16.8%
Monthly Vehicle Mile	1,413	917	54.1%	1,126	1,072	5.0%
New Riders this Month	30	26	15.4%	24	18	33.5%
Cost per Ride	\$35.43	\$41.38	-14.4%	\$43.96	\$50.46	-12.9%
Cost per Mile	\$6.44	\$11.87	-45.7%	\$8.96	\$11.31	-20.8%
Miles per Ride	5.5	3.5	57.7%	4.9	4.5	9.9%
<b>NW Portland Ministries - Senior Shuttle</b>						
Monthly Rides	94	460	-79.6%	191	298	-35.9%
Monthly Cost	\$1,892	\$2,346	-19.3%	\$1,965	\$2,008	-2.2%
Monthly Vehicle Mile	136	214	-36.4%	195	247	-21.2%
New Riders this Month	0	18	-100.0%	2	4	-62.6%
Cost per Ride	\$20.13	\$5.10	294.7%	\$10.30	\$6.74	52.8%
Cost per Mile	\$13.91	\$10.96	26.9%	\$10.10	\$8.13	24.2%
Miles per Ride	1.4	0.5	211.0%	1.0	0.8	23.0%
<b>NW Portland Ministries - STF Service</b>						
Monthly Rides	656	845	-22.4%	616	714	-13.7%
Monthly Cost	\$11,484	\$10,012	14.7%	\$10,981	\$9,768	12.4%
Monthly Vehicle Mile	3,701	3,701	0.0%	3,373	3,431	-1.7%
New Riders this Month	43	208	-79.3%	28	54	-48.3%
Cost per Ride	\$17.51	\$11.85	47.7%	\$17.83	\$13.68	30.3%
Cost per Mile	\$3.10	\$2.71	14.7%	\$3.26	\$2.85	14.4%
Miles per Ride	5.6	4.4	28.8%	5.5	4.8	13.9%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>NW Portland Ministries - TriMet Service</b>						
Monthly Rides	128	448	-71.4%	170	389	-56.4%
Monthly Cost	\$3,526	\$4,630	-23.8%	\$3,699	\$4,790	-22.8%
Monthly Vehicle Mile	439	2,311	-81.0%	737	2,014	-63.4%
New Riders this Month	31	144	-78.5%	14	35	-60.1%
Cost per Ride	\$27.55	\$10.33	166.6%	\$21.78	\$12.30	77.1%
Cost per Mile	\$8.03	\$2.00	301.0%	\$5.02	\$2.38	111.1%
Miles per Ride	3.4	5.2	-33.5%	4.3	5.2	-16.1%
<b>Pioneer Senior Center (1)</b>						
Monthly Rides	1,270	923	37.6%	954	881	8.3%
Monthly Cost	\$10,045	\$7,153	40.4%	\$7,362	\$6,845	7.5%
Monthly Vehicle Mile	3,302	2,514	31.3%	2,716	2,666	1.9%
New Riders this Month	23	24	-4.2%	21	24	-13.0%
Cost per Ride	\$7.91	\$7.75	2.1%	\$7.72	\$7.77	-0.7%
Cost per Mile	\$3.04	\$2.85	6.9%	\$2.71	\$2.57	5.6%
Miles per Ride	2.6	2.7	-4.5%	2.8	3.0	-5.9%
<b>Portland Impact - STF Discretionary</b>						
Monthly Rides	672	830	-19.0%	635	548	15.9%
Monthly Cost	\$9,293	\$6,709	38.5%	\$8,994	\$7,147	25.8%
Monthly Vehicle Mile	2,707	3,222	-16.0%	2,718	2,422	12.2%
New Riders this Month	100	104	-3.8%	53	55	-4.1%
Cost per Ride	\$13.83	\$8.08	71.1%	\$14.16	\$13.04	8.6%
Cost per Mile	\$3.43	\$2.08	64.9%	\$3.31	\$2.95	12.1%
Miles per Ride	4.0	3.9	3.8%	4.3	4.4	-3.2%
<b>Portland Impact - STF Service</b>						
Monthly Rides	701	799	-12.3%	621	629	-1.3%
Monthly Cost	\$8,847	\$9,553	-7.4%	\$10,825	\$8,303	30.4%
Monthly Vehicle Mile	2,818	3,096	-9.0%	2,644	2,464	7.3%
New Riders this Month	100	104	-3.8%	53	56	-5.6%
Cost per Ride	\$12.62	\$11.96	5.6%	\$17.42	\$13.19	32.1%
Cost per Mile	\$3.14	\$3.09	1.8%	\$4.09	\$3.37	21.5%
Miles per Ride	4.0	3.9	3.7%	4.3	3.9	8.7%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	310	402	-22.9%	331	314	5.3%
Monthly Cost	\$3,581	\$3,576	0.2%	\$2,962	\$2,460	20.4%
Monthly Vehicle Mile	1,581	1,877	-15.8%	1,353	1,391	-2.7%
New Riders this Month	99	201	-50.7%	78	70	10.8%
Cost per Ride	\$11.55	\$8.89	29.9%	\$8.96	\$7.84	14.3%
Cost per Mile	\$2.27	\$1.91	18.9%	\$2.19	\$1.77	23.8%
Miles per Ride	5.1	4.7	9.2%	4.1	4.4	-7.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Sandy Senior Center (1)</b>						
Monthly Rides	462	404	14.4%	425	368	15.3%
Monthly Cost	\$5,960	\$4,760	25.2%	\$5,833	\$4,253	37.2%
Monthly Vehicle Mile	3,136	2,821	11.2%	3,533	2,542	39.0%
New Riders this Month	30	36	-16.7%	17	18	-2.3%
Cost per Ride	\$12.90	\$11.78	9.5%	\$13.73	\$11.55	18.9%
Cost per Mile	\$1.90	\$1.69	12.6%	\$1.65	\$1.67	-1.3%
Miles per Ride	6.8	7.0	-2.8%	8.3	6.9	20.5%
<b>Title XIX Non Medical - Multnomah (2)</b>						
Monthly Rides	4,066	3,535	15.0%	3,823	4,282	-10.7%
Monthly Cost	\$105,350	\$91,592	15.0%	\$95,829	\$110,942	-13.6%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	459	435	5.5%	446	444	0.4%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.07	\$25.91	-3.3%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
<b>Title XIX Non Medical - Washington</b>						
Monthly Rides	1,649	1,298	27.0%	1,517	1,222	24.2%
Monthly Cost	\$28,743	\$21,796	31.9%	\$26,261	\$21,087	24.5%
Monthly Vehicle Mile	8,497	7,091	19.8%	8,435	7,012	20.3%
New Riders this Month	17	14	21.4%	18	13	36.5%
Cost per Ride	\$17.43	\$16.79	3.8%	\$17.31	\$17.26	0.3%
Cost per Mile	\$3.38	\$3.07	10.1%	\$3.11	\$3.01	3.5%
Miles per Ride	5.2	5.5	-5.7%	5.6	5.7	-3.1%
<b>Transportation Reaching People (1)</b>						
Monthly Rides	2,754	2,802	-1.7%	2,583	2,499	3.4%
Monthly Cost	\$23,740	\$25,472	-6.8%	\$24,382	\$23,413	4.1%
Monthly Vehicle Mile	22,616	21,748	4.0%	21,494	20,392	5.4%
New Riders this Month	142	183	-22.4%	107	85	26.6%
Cost per Ride	\$8.62	\$9.09	-5.2%	\$9.44	\$9.37	0.8%
Cost per Mile	\$1.05	\$1.17	-10.4%	\$1.13	\$1.15	-1.2%
Miles per Ride	8.2	7.8	5.8%	8.3	8.2	2.0%
<b>U-Ride East Mult Co. - STF Discretionary</b>						
Monthly Rides	653	584	11.8%	630	520	21.3%
Monthly Cost	\$9,914	\$8,469	17.1%	\$9,388	\$7,530	24.7%
Monthly Vehicle Mile	2,238	2,126	5.3%	2,321	2,132	8.9%
New Riders this Month	19	22	-13.6%	20	27	-26.2%
Cost per Ride	\$15.18	\$14.50	4.7%	\$14.89	\$14.49	2.8%
Cost per Mile	\$4.43	\$3.98	11.2%	\$4.05	\$3.53	14.5%
Miles per Ride	3.4	3.6	-5.9%	3.7	4.1	-10.3%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>U-Ride East Mult Co. - STF Service</b>						
Monthly Rides	453	500	-9.4%	405	495	-18.2%
Monthly Cost	\$9,310	\$9,064	2.7%	\$7,319	\$8,335	-12.2%
Monthly Vehicle Mile	1,555	1,811	-14.1%	1,486	1,997	-25.6%
New Riders this Month	14	18	-22.2%	19	17	10.9%
Cost per Ride	\$20.55	\$18.13	13.4%	\$18.07	\$16.84	7.3%
Cost per Mile	\$5.99	\$5.00	19.6%	\$4.92	\$4.17	18.0%
Miles per Ride	3.4	3.6	-5.2%	3.7	4.0	-9.0%
<b>U-Ride East Mult Co. - TriMet Service</b>						
Monthly Rides	515	641	-19.7%	624	572	9.2%
Monthly Cost	\$628	\$865	-27.4%	\$815	\$765	6.4%
Monthly Vehicle Mile	2,234	2,874	-22.3%	2,116	2,273	-6.9%
New Riders this Month	30	29	3.4%	19	33	-41.6%
Cost per Ride	\$1.22	\$1.35	-9.6%	\$1.30	\$1.34	-2.5%
Cost per Mile	\$0.28	\$0.30	-6.6%	\$0.38	\$0.34	14.3%
Miles per Ride	4.3	4.5	-3.3%	3.4	4.0	-14.7%
<b>U-Ride Wash Co - STF Service</b>						
Monthly Rides	766	739	3.7%	1,004	1,106	-9.2%
Monthly Cost	\$12,601	\$8,376	50.4%	\$13,035	\$10,972	18.8%
Monthly Vehicle Mile	4,737	2,784	70.2%	4,785	3,363	42.3%
New Riders this Month	89	63	41.3%	73	50	46.6%
Cost per Ride	\$16.45	\$11.33	45.1%	\$12.99	\$9.92	30.9%
Cost per Mile	\$2.66	\$3.01	-11.6%	\$2.72	\$3.26	-16.5%
Miles per Ride	6.2	3.8	64.2%	4.8	3.0	56.8%
<b>Veh Programs - Edwards Center</b>						
Monthly Rides	630	971	-35.1%	878	911	-3.6%
Monthly Cost	\$6,247	\$7,134	-12.4%	\$6,938	\$6,666	4.1%
Monthly Vehicle Mile	4,243	4,496	-5.6%	3,493	4,062	-14.0%
New Riders this Month	0	0	---	0	0	---
Cost per Ride	\$9.92	\$7.35	35.0%	\$7.91	\$7.32	8.0%
Cost per Mile	\$1.47	\$1.59	-7.2%	\$1.99	\$1.64	21.0%
Miles per Ride	6.7	4.6	45.5%	4.0	4.5	-10.8%
<b>Veh Programs - Lifeworks</b>						
Monthly Rides	98	245	-60.0%	188	178	5.3%
Monthly Cost	\$1,227	\$1,857	-33.9%	\$1,659	\$1,642	1.0%
Monthly Vehicle Mile	187	1,420	-86.8%	1,004	500	100.8%
New Riders this Month	0	21	-100.0%	0	4	-102.2%
Cost per Ride	\$12.52	\$7.58	65.2%	\$8.84	\$9.21	-4.1%
Cost per Mile	\$6.56	\$1.31	401.9%	\$1.65	\$3.28	-49.7%
Miles per Ride	1.9	5.8	-67.1%	5.4	2.8	90.7%

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Veh Programs - Michael's Place</b>						
Monthly Rides	712	470	51.5%	1,491	5,936	-74.9%
Monthly Cost	\$874	\$260	236.2%	\$2,169	\$2,702	-19.7%
Monthly Vehicle Mile	335	291	15.1%	758	3,880	-80.5%
New Riders this Month	1	30	-96.7%	5	31	-83.2%
Cost per Ride	\$1.23	\$0.55	121.9%	\$1.45	\$0.46	219.5%
Cost per Mile	\$2.61	\$0.89	192.0%	\$2.86	\$0.70	310.8%
Miles per Ride	0.5	0.6	-24.0%	0.5	0.7	-22.2%
<b>Veh Programs - Port City</b>						
Monthly Rides	1,246	1,182	5.4%	1,150	1,123	2.4%
Monthly Cost	\$10,941	\$10,833	1.0%	\$10,684	\$10,591	0.9%
Monthly Vehicle Mile	6,366	4,490	41.8%	6,509	4,946	31.6%
New Riders this Month	0	1	-100.0%	3	4	-31.9%
Cost per Ride	\$8.78	\$9.16	-4.2%	\$9.29	\$9.43	-1.4%
Cost per Mile	\$1.72	\$2.41	-28.8%	\$1.64	\$2.14	-23.3%
Miles per Ride	5.1	3.8	34.5%	5.7	4.4	28.6%
<b>Veh Programs - Providence Elderplace</b>						
Monthly Rides	8,961	8,891	0.8%	8,222	8,166	0.7%
Monthly Cost	\$165,362	\$131,676	25.6%	\$145,736	\$131,897	10.5%
Monthly Vehicle Mile	31,348	34,766	-9.8%	29,541	27,971	5.6%
New Riders this Month	27	24	12.5%	99	91	8.2%
Cost per Ride	\$18.45	\$14.81	24.6%	\$17.73	\$16.15	9.7%
Cost per Mile	\$5.28	\$3.79	39.3%	\$4.93	\$4.72	4.6%
Miles per Ride	3.5	3.9	-10.5%	3.6	3.4	4.9%
<b>Veh Programs - West Linn</b>						
Monthly Rides	63		#Error	134		#Error
Monthly Cost	\$314		#Error	\$1,309		#Error
Monthly Vehicle Mile	119		#Error	745		#Error
New Riders this Month	33		#Error	62		#Error
Cost per Ride	\$4.99		#Error	\$9.74		#Error
Cost per Mile	\$2.64		#Error	\$1.76		#Error
Miles per Ride	1.9		#Error	5.5		#Error

# Rural Transit District Transportation Report

	Aug 11	Aug 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

## City of Canby

### **Fixed Route**

Monthly Rides	13,181	19,374	-32.0%	16,184	17,297	-6.4%
Monthly Cost	\$29,449	\$60,084	-51.0%	\$46,891	\$53,215	-11.9%
Monthly Vehicle Miles	11,451	21,757	-47.4%	19,200	21,121	-9.1%
On-Time Performance	99.5%	98.9%	0.6%	90.7%	98.0%	-7.3%
Cost per Ride	\$2.23	\$3.10	-28.0%	\$2.90	\$3.08	-5.8%
Cost per Mile	\$2.57	\$2.76	-6.9%	\$2.44	\$2.52	-3.1%
Miles per Roadcall	11,451	21,757	-47.4%	14,400	52,803	-72.7%

### **Paratransit LIFT & Cab**

Monthly Rides	1,637	767	113.4%	996	731	36.2%
Monthly Cost	\$30,488	\$17,359	75.6%	\$18,052	\$15,976	13.0%
Monthly Vehicle Miles	6,162	4,678	31.7%	4,928	4,672	5.5%
On-Time Performance	92.0%	98.7%	-6.7%	94.7%	97.7%	-3.0%
Cost per Ride	\$18.62	\$22.63	-17.7%	\$18.13	\$21.85	-17.0%
Cost per Mile	\$4.95	\$3.71	33.3%	\$3.66	\$3.42	7.1%
Miles per Roadcall	6,162	4,678	31.7%	59,133	56,065	5.5%

## City of Sandy

### **Fixed Route**

Monthly Rides	21,164	18,620	13.7%	19,107	18,435	3.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,336	20,237	5.4%	19,825	20,130	-1.5%
On-Time Performance	98.6%	93.5%	5.1%	96.9%	98.3%	-1.4%
Cost per Ride	\$3.07	\$3.49	-12.0%	\$3.40	\$3.53	-3.5%
Cost per Mile	\$3.05	\$3.21	-5.2%	\$3.28	\$3.23	1.5%
Miles per Roadcall	21,336	20,237	5.4%	6,608	5,033	31.3%

### **Paratransit LIFT & Cab**

Monthly Rides	1,539	1,757	-12.4%	1,662	1,491	11.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,375	5,773	27.7%	7,251	5,282	37.3%
On-Time Performance	96.0%	97.8%	-1.8%	96.3%	97.1%	-0.9%
Cost per Ride	\$13.00	\$11.38	14.2%	\$12.04	\$13.41	-10.2%
Cost per Mile	\$2.71	\$3.46	-21.7%	\$2.76	\$3.79	-27.2%
Miles per Roadcall	7,375	5,773	27.7%	87,013	63,379	37.3%

	Aug 11	Aug 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng

**S. Clackamas Transp. District (Molalla)**

***Fixed Route***

Monthly Rides	7,680	7,274	5.6%	7,540	7,433	1.4%
Monthly Cost	\$51,911	\$48,516	7.0%	\$48,283	\$47,319	2.0%
Monthly Vehicle Miles	23,530	23,293	1.0%	21,726	22,292	-2.5%
On-Time Performance	98.0%	98.0%	0.0%	97.6%	90.3%	7.3%
Cost per Ride	\$6.76	\$6.67	1.3%	\$6.40	\$6.37	0.6%
Cost per Mile	\$2.21	\$2.08	5.9%	\$2.22	\$2.12	4.7%
Miles per Roadcall	11,765	23,293	-49.5%	32,589	29,722	9.6%

**SMART Transit (City of Wilsonville)**

***Fixed Route***

Monthly Rides	31,083	27,034	15.0%	27,936	24,404	14.5%
Monthly Cost	\$300,914	\$332,310	-9.4%	\$268,275	\$274,063	-2.1%
Monthly Vehicle Miles	47,919	47,585	0.7%	45,262	45,755	-1.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$9.68	\$12.29	-21.2%	\$9.60	\$11.23	-14.5%
Cost per Mile	\$6.28	\$6.98	-10.1%	\$5.93	\$5.99	-1.0%
Miles per Roadcall						

***Paratransit LIFT & Cab***

Monthly Rides	1,656	1,584	4.5%	1,569	1,419	10.6%
Monthly Cost	\$53,102	\$58,643	-9.4%	\$47,343	\$48,364	-2.1%
Monthly Vehicle Miles	11,907	11,207	6.2%	10,770	10,012	7.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$32.07	\$37.02	-13.4%	\$30.17	\$34.08	-11.5%
Cost per Mile	\$4.46	\$5.23	-14.8%	\$4.40	\$4.83	-9.0%
Miles per Roadcall					0	---

**Hoodland Mountain Express**

***Fixed Route***

Monthly Rides	2,341	1,653	41.6%	2,605	4,203	-38.0%
Monthly Cost	\$11,151	\$10,669	4.5%	\$16,170	\$31,271	-48.3%
Monthly Vehicle Miles	6,361	5,633	12.9%	8,520	15,954	-46.6%
On-Time Performance	0.0%	89.0%	-89.0%	56.1%	97.5%	-41.4%
Cost per Ride	\$4.76	\$6.45	-26.2%	\$6.21	\$7.44	-16.6%
Cost per Mile	\$1.75	\$1.89	-7.4%	\$1.90	\$1.96	-3.2%
Miles per Roadcall	6,361	5,633	12.9%	68,157	7,977	754.4%

**RideWise Performance Report - August 2011**

	<b>Number Served</b>	<b>Expected trips per week by unduplicated individuals</b>	<b>Expected annual trips</b>	<b>Annual avoided cost</b>		
One-on-one travel training						
One-on-one travel training work trips	6	42	2,184	\$53,770.08		
One-on-one travel training general trips	18	73	3,796	\$93,457.52		
Specialized travel trainings (contractor)						
Subtotal	24	115	5,980	\$147,227.60		
Group travel trainings with schools	24		91	\$2,233.53		
Group travel training general	22		83	\$2,047.40		
Riders Club participants	50					
Subtotal	96		174	\$4,280.93		
<b>Total</b>	<b>120</b>	<b>115</b>	<b>6,154</b>	<b>\$151,508.53</b>		
<b>Supportive services support of travel training</b>	<b>Staff</b>	<b>Total number of students in training</b>	<b>Number of students trained 1-on-1</b>	<b>Number of trips taken with students 1-on-1</b>	<b>Number of trips taken with groups of students</b>	<b>Total hours spent training 1-on-1 and with groups of students</b>
New supportive service contacts sites	5					
Transitional staff support only	1					
Transitional staff support and pass plan						
<b>Total</b>	<b>6</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$44,332.20					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	170.25					
Value of volunteer hours monthly	\$3,636.54					
Value of transitional staff hours monthly	\$0.00					

## RideWise Performance Report - YTD 2012

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
<b>One-on-one travel training</b>						
One-on-one travel training work trips	16	94	4,888	\$120,342.56		
One-on-one travel training general trips	30	130	6,760	\$166,431.20		
Phone or mail personalized travel training	7		26	\$651.45		
Subtotal	53	224	11,674	\$287,425.21		
<b>Group travel trainings</b>						
Group travel trainings with schools	24		91	\$2,233.53		
Group travel training general	22		83	\$2,047.40		
Riders Club participants	121					
Subtotal	167		174	\$4,280.93		
<b>Total</b>	<b>220</b>	<b>224</b>	<b>11,848</b>	<b>\$291,706.13</b>		
<b>Supportive services support of travel training</b>						
	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	1					
Transitional staff support and pass plan	0					
<b>Total</b>	<b>6</b>					
<b>Ride Connection RideWise annual costs:</b>						
RideWise RC program annual cost	\$85,521.29					
Annual cost avoidance of trips	\$291,706.13					
<b>Total cost avoidance</b>	<b>\$206,184.84</b>					
Total trainer hours annual	1,386.60					
Ride Ambassador hours annual	360.75					
<b>Value of volunteer hours annual</b>	<b>\$7,705.62</b>					
<b>Value of transitional staff hours annual</b>	<b>\$0</b>					