
DATE: MARCH 2011

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of March, average monthly rides (for 12 months) increased 5.5% when compared to the same period the previous year.
1. STF formula ride totals (STF Formula funding). As of March, average monthly rides (for 12 months) increased 3.6% when compared to the same period the previous year.
2. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of March, average monthly rides (for 12 months) increased 4.0% when compared to the same period the previous year.
3. Ride Connection E&D services cost per ride total. As of March, average cost per ride (for 12 months) increased 3.5% when compared to the same period the previous year.
4. New riders. As of March, average new riders per month (for 12 months) increased 40.7% when compared to the same period the previous year.
5. Volunteer hours contributed to the Ride Connection Network. As of March, average monthly volunteer hours (for 12 months) decreased 1.1% when compared to the same period the previous year.
6. As of March average monthly resources spent by partners in the network (for 12 months) increased 9.5% when compared to the same period the previous year.
7. Donations. As of March, average monthly donations (for 12 months) increased 13.7% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

RIDEWISE

1. Service Delivery Analysis. A total of 191 individuals were served through RideWise's classroom, group and trip planning by phone/mail training. 20 individuals successfully exited out of one-on-one travel training, 10 of whom were prior participants receiving additional training related to a new route. March 2011 had a 12.5% increase in successful trainees over March 2010. Under the age of 60, a total of 19 individuals successfully exited out of one-on-one travel training. Average training hours per individual were 14.7.
2. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
3. Media Exposure: The RideWise web page was visited 172 times - RideWise Events Calendar had 18 visits. *The Independent Traveler* was distributed to 208 agencies and individuals.
4. Ride Ambassador Program. 164.25 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach.
5. Rider's Clubs. The RideWise program supported 10 Rider's Club activities with 79 participants.
6. Referral Sources. There were 41 referrals in March 2011. Six referrals were from new agencies or new sources at agencies with whom a relationship had been established. 12 referrals originated with RideWise staff at the Transit Mobility Center (TMC).
7. School Program. 467 students received training this month where 111 students were trained individually. There were 560 individual trips taken, 782 trips taken as a group. 208 teachers and support staff reported 1194 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 21,170, representing a 6.6% increase over the same period last year. Ridership increased on both SAM routes: 4% on SAM-Gresham and 19% on SAM-Estacada. STAR services increased 22.7% and E&D usage was flat. The increased use of

transit is probably the effect of a strengthening economy and recent gas price hikes.

2. The quarterly meeting of the Transit Advisory Committee was held on March 16. Preparations were made for Transit Day at the Capitol. Several members of the TAC and staff planned to attend meetings with our new legislators, Representative Mark Johnson and Senator Chuck Thomsen. We had successful meetings with both and were able to describe the broad range of transit services and how they meet the needs of the greater community.

Representatives from the TAC for both seniors and people with disabilities told their stories and made poignant witnesses for their respective populations. When asked about funding, we described the multiple sources, including critical State funding programs such as Special Transportation Funding (STF) for elderly and disabled services and the vulnerable Department of Energy's Business Energy Tax Credit (BETC) transportation programs that have provided approximately 15% of our operating costs in recent years.

3. One Transit Adventure took six people for a walk in the Kenton District, a Portland neighborhood. A trip featuring Portland hospitals was cancelled due to lack of registration.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Ridership. For the month of March ridership was 31,310 – a record. In comparison, last March's ridership was 28,081. This is an increase of almost 11.4% over last year. Demand response ridership remains strong as well, with ridership reaching 1,813, the highest ridership since August of 2006 when ridership hit a record of 2,170. For the fiscal year so far (9 months), ridership remains strong, with more than 248,000 trips provided on SMART routes. This is more than 22,680 rides than last year during the same period.

Outreach/Communication

2. Smart Options. The SMART Options program is offering "transit travel training" workshops to new residents. During the month of March small groups of new residents from Creekside Woods Apartments learned how to get around for free and ride SMART to go shopping, the post office and other areas in and around Wilsonville by riding regular SMART bus routes.

3. Bike/Pedestrian Program. The new Wilsonville Biking map is in its final draft form. Quotes are being gathered for printing and the map will be available to residents and employees by mid-April. The Bicycle and Pedestrian task force held their quarterly meeting on March 16, 2011. Meeting notes and agenda items can be found on the SMART website under "Bike Smart." <http://www.ridesmart.com/Index.aspx?page=166>
4. Discover Wilsonville. SMART is currently recruiting two temporary intern positions to assist with this project. The job listing can be found on the City's website jobs page. Applications must be received by 5:00 p.m. on March 14, 2011.

CANBY AREA TRANSIT (CAT)

1. Fixed route ridership was down 3.4% in March of 2011 compared to March of 2010.
1. Paratransit LIFT was up 31% in March of 2011 compared to 2010.
2. Total ridership (fixed route and paratransit LIFT) was down 1.95% in March of 2011 when compared to March of 2010.
3. The Wilsonville fixed route grew by 25.7% in March of 2011 compared to March of 2010.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

4. Ridership was down by 110 rides when compared to 2010.
5. The construction project is progressing. The District Board meets Tuesday, May 10 for final approval of the specifications, plans and dates for the Request For Proposal (RFP).

TRIMET

1. Weekly system boarding rides (fixed route and paratransit) were down 1.5% compared to March 2010. Weekly rides declined on buses and LIFT, but were flat on MAX and up on WES.
2. Weekday fixed route boardings were 316,500 in March, 0.5% below the prior year's level. Bus rides were down 1.8%, while MAX and WES commuter rail rides were up 1.4% and 23.6%, respectively. Weekend

ridership was down sharply on both buses (-6.4%) and MAX (-5.1%). March's exceptionally rainy weather may have constrained weekend ridership in particular. Overall weekly system fixed route rides were down 1.5% from the prior year's level.

3. The four MAX lines averaged a total of 123,000 weekday, 92,700 Saturday, and 62,200 Sunday boardings in March. Weekday ridership averaged 62,400 on the Blue line, 22,500 on the Red line, 15,800 on the Yellow Line, and 21,700 on the Green Line. In addition, 600 people a day rode the mall rail shuttle. Total MAX ridership was up during both peak (+3.1%) and off-peak (+0.7%) periods.
4. Although bus ridership was down in March, the results are encouraging. The 1.8% decline in weekday bus patronage was the smallest drop we have seen since April 2009. Peak ridership on buses was up slightly (+0.2%), suggesting a slowly improving economy. Overall weekend rides were down 6.4%, resulting in a decline in weekly bus rides of 2.6%. Weekly rides fell 3.4% on frequent routes and 1.4% on non-frequent routes.
5. In March, WES averaged 1,520 daily rides, 23.6% above the prior March and a new ridership record. WES operated reliably in March. All scheduled trips were provided and there was only one mechanical failure during the month. Over 97% of WES trips were on-time in March. A WES train is considered on-time if it arrives at the destination platform (Beaverton TC or Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT rides were down 0.5% in March, with weekday rides down 0.2% and weekend rides down 2.4%. LIFT began providing rides for required assessments of existing and potential clients in February 2010. With the program just starting up, March 2010 assessment rides were less than one-third the number provided this March (190 assessment rides in March 2010 vs. 693 in March 2011). Excluding assessment rides from both years, March 2011 weekday LIFT rides were down 1%.

Even with the assessment rides, weekly LIFT and cab vehicle miles were down 2.0% compared to the prior year. Fiscal year-to-date, weekly LIFT and cab *rides* have declined by 0.9%, while LIFT and cab *miles* have declined 3.0%. This improvement in productivity is the result of an effort by LIFT staff and contractors to use analytics to group more rides and to

manage service hours and miles more closely to match demand.

7. Passenger revenues were \$8.354 million in March, 3.3% above the March 2010 level. However, the raw March 2010 and 2011 passenger revenue totals are not really comparable without adjusting for a variety of factors. To be comparable, March 2010 revenues must be adjusted for credit card fees which were netted against revenue last year (but not this year) and timing issues associated with BETC payments for Portland Public Schools youth passes. Adjusting for these factors, March 2011 passenger revenue is about 0.6% below the prior year's level. Fiscal-year-to-date, passenger revenue is about \$1.09 million (+1.1%) above budget after accounting for the effect of the change in the way that banking fees are handled.
8. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplies to provide transit service and to maintain vehicles and plant facilities. In March, fixed route operations cost per boarding ride declined slightly (-0.2%) compared to the prior year. Total fixed route cost/ride was \$2.33 in March, \$.01 below the prior year's level. Overall fixed route operations costs declined by 1.6% due to less service (monthly vehicle hours were 6.8% below the March 2010 level), fewer employees (FTE employees in the Operations Division were down by 96 employees compared to March 2010), and reductions in materials and services. Fiscal-year-to-date, total fixed route operations cost per ride is down 2.6%.
9. On-time performance (fixed route) is a direct measure of the percent of monthly service that is on-time at each timepoint for buses and rail. A vehicle is considered on-time when it departs a timepoint from between 1 minute before to 5 minutes after the published scheduled time. Customers consistently rate on-time performance as one of the most important considerations (only safety considerations rate higher) in their decision to ride TriMet. A variety of factors can affect on-time performance, including traffic conditions, accidents, variations among drivers, passenger boardings (more boardings than usual, for example, will incrementally delay the vehicle), wheelchair boardings, mechanical problems, etc. TriMet monitors on-time performance carefully to identify instances where schedules need to be fine-tuned or re-

written and where more service needs to be added to allow the bus/train to remain on schedule.

In March, buses were on-time 83.7% of the time (compared to 85.1% the prior year), and MAX trains were on-time 87.6% of the time (compared to 88.5% in March 2010). It is unclear why on-time performance slipped a bit, but it is likely that the exceptionally wet weather this March was a factor. Another factor for buses may be the uptick in peak hour passengers; more passenger boardings per trip tend to slow the vehicles. Fiscal year-to-date, bus on-time performance (82.1%) is down 1.0 percentage points and rail on-time performance (86.1%) is up 1.7 percentage points from the same period in FY10. On buses, on-time performance has declined on both frequent and other routes, but has been most pronounced on the frequent service routes. The dip in bus on-time performance comes after about four years of improved on-time performance. The decrease in bus on-time performance this fiscal year is due at least partly to service cuts. On average, buses are picking up more passengers per trip than before the service cuts, resulting in slower running times, but no additional running or recovery time has been added to their schedules. Rail on-time performance has been improving for a bit over a year. MAX is improving primarily because both drivers and schedule writers are gaining experience with the Green Line.

TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

TriMet	Mar 11	Mar 10	% Chng	This Year	Prev. Year	% Chng
Bus						
Monthly Rides	5,130,000	5,261,600	-2.5%	4,883,367	5,149,525	-5.2%
Monthly Cost	\$14,061,075	\$14,312,973	-1.8%	\$14,357,271	\$14,565,038	-1.4%
Monthly Vehicle Miles	1,969,996	2,117,413	-7.0%	1,943,550	2,126,785	-8.6%
On-Time Performance	83.5%	85.1%	-1.6%	82.3%	82.8%	-0.5%
Cost per Ride	\$2.74	\$2.72	0.8%	\$2.94	\$2.83	3.9%
Cost per Mile	\$7.14	\$6.76	5.6%	\$7.39	\$6.85	7.9%
Miles per roadcall	21,889	22,289	-1.8%	20,316	20,483	-0.8%
Rail						
Monthly Rides	3,448,600	3,443,100	0.2%	3,366,813	3,113,447	8.1%
Monthly Cost	\$5,480,417	\$5,644,204	-2.9%	\$5,450,766	\$5,635,880	-3.3%
Monthly Vehicle Miles	376,399	402,970	-6.6%	381,227	374,646	1.8%
On-Time Performance	87.6%	88.5%	-0.9%	86.0%	84.4%	1.7%
Cost per Ride	\$1.59	\$1.64	-3.1%	\$1.62	\$1.81	-10.6%
Cost per Mile	\$14.56	\$14.01	4.0%	\$14.30	\$15.04	-5.0%
Miles per roadcall	2,651	3,330	-20.4%	2,982	3,637	-18.0%
Paratransit LIFT & Cab						
Monthly Rides	95,508	95,972	-0.5%	81,772	89,740	-8.9%
Monthly Cost	\$2,923,688	\$2,296,993	27.3%	\$2,340,404	\$2,509,092	-6.7%
Monthly Vehicle Miles	787,593	803,942	-2.0%	680,983	763,596	-10.8%
On-Time Performance	93.9%	93.8%	0.1%	93.6%	93.5%	0.2%
Cost per Ride	\$30.61	\$23.93	27.9%	\$28.62	\$27.96	2.4%
Cost per Mile	\$3.71	\$2.86	29.9%	\$3.44	\$3.29	4.6%
Miles per roadcall	112,513	160,788	-30.0%	103,440	179,670	-42.4%
<u>Ride Connection Services (1)</u>						
Summary All Services						
Monthly Rides	38,941	35,433	9.9%	34,379	32,589	5.5%
Monthly Cost	\$453,798	\$416,166	9.0%	\$434,788	\$398,307	9.2%
Monthly Vehicle Miles	167,905	155,940	7.7%	146,278	131,178	11.5%
New Riders this Month	1,697	780	117.6%	1,209	859	40.7%
Cost per Ride	\$11.65	\$11.75	-0.8%	\$12.65	\$12.22	3.5%
Cost per Mile	\$2.70	\$2.67	1.3%	\$2.97	\$3.04	-2.1%
Miles per Ride	4.3	4.4	-2.0%	4.3	4.0	5.7%

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
American Red Cross - Central Beaverton						
Monthly Rides	860	785	9.6%	899		#Error
Monthly Cost	\$7,067	\$6,955	1.6%	\$8,480		#Error
Monthly Vehicle Mile	4,944	2,693	83.6%	3,877		#Error
New Riders this Month	36	33	9.1%	44		#Error
Cost per Ride	\$8.22	\$8.86	-7.3%	\$9.43		#Error
Cost per Mile	\$1.43	\$2.58	-44.7%	\$2.19		#Error
Miles per Ride	5.7	3.4	67.6%	4.3		#Error
American Red Cross - STF Service						
Monthly Rides	1,167	1,036	12.6%	840	646	29.9%
Monthly Cost	\$8,509	\$8,263	3.0%	\$8,814	\$7,914	11.4%
Monthly Vehicle Mile	5,954	2,826	110.7%	2,991	2,523	18.5%
New Riders this Month	50	55	-9.1%	42	28	48.5%
Cost per Ride	\$7.29	\$7.98	-8.6%	\$10.50	\$12.25	-14.3%
Cost per Mile	\$1.43	\$2.92	-51.1%	\$2.95	\$3.14	-6.1%
Miles per Ride	5.1	2.7	87.0%	3.6	3.9	-8.8%
American Red Cross - TriMet Service						
Monthly Rides	832	1,276	-34.8%	899	1,120	-19.7%
Monthly Cost	\$6,454	\$7,875	-18.0%	\$6,637	\$8,613	-22.9%
Monthly Vehicle Mile	7,442	7,796	-4.5%	6,587	7,409	-11.1%
New Riders this Month	40	55	-27.3%	48	53	-10.8%
Cost per Ride	\$7.76	\$6.17	25.7%	\$7.38	\$7.69	-4.0%
Cost per Mile	\$0.87	\$1.01	-14.1%	\$1.01	\$1.16	-13.3%
Miles per Ride	8.9	6.1	46.4%	7.3	6.6	10.7%
Canby Senior Center (1)						
Monthly Rides	257	261	-1.5%	224	226	-0.9%
Monthly Cost	\$1,958	\$1,864	5.1%	\$1,609	\$1,614	-0.3%
Monthly Vehicle Mile	950	1,604	-40.8%	1,165	1,154	0.9%
New Riders this Month	0	17	-100.0%	18	15	20.9%
Cost per Ride	\$7.62	\$7.14	6.7%	\$7.19	\$7.14	0.6%
Cost per Mile	\$2.06	\$1.16	77.4%	\$1.38	\$1.40	-1.2%
Miles per Ride	3.7	6.1	-39.9%	5.2	5.1	1.9%
Cherry Blossom						
Monthly Rides	483	147	228.6%	278	498	-44.2%
Monthly Cost	\$2,222	\$587	278.6%	\$1,952	\$2,558	-23.7%
Monthly Vehicle Mile	1,037	321	223.1%	591	1,170	-49.5%
New Riders this Month	9	0	---	10	16	-39.8%
Cost per Ride	\$4.60	\$3.99	15.2%	\$7.02	\$5.14	36.7%
Cost per Mile	\$2.14	\$1.83	17.2%	\$3.30	\$2.19	51.2%
Miles per Ride	2.1	2.2	-1.7%	2.1	2.4	-9.6%

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
David's Harp - STF Service						
Monthly Rides	219	125	75.2%	173	234	-26.3%
Monthly Cost	\$3,837	\$2,348	63.4%	\$2,900	\$2,430	19.4%
Monthly Vehicle Mile	320	188	70.2%	265	222	19.4%
New Riders this Month	0	4	-100.0%	6	7	-19.3%
Cost per Ride	\$17.52	\$18.79	-6.7%	\$16.80	\$10.37	62.0%
Cost per Mile	\$11.99	\$12.49	-4.0%	\$10.95	\$10.95	0.0%
Miles per Ride	1.5	1.5	-2.8%	1.5	0.9	62.0%
Estacada Senior Center (1)						
Monthly Rides	191	261	-26.8%	227	240	-5.4%
Monthly Cost	\$1,364	\$2,460	-44.6%	\$1,901	\$2,165	-12.2%
Monthly Vehicle Mile	766	554	38.3%	736	418	76.4%
New Riders this Month	0	3	-100.0%	5	5	-12.3%
Cost per Ride	\$7.14	\$9.43	-24.3%	\$8.36	\$9.01	-7.2%
Cost per Mile	\$1.78	\$4.44	-59.9%	\$2.58	\$5.19	-50.2%
Miles per Ride	4.0	2.1	88.9%	3.2	1.7	86.4%
Gateway Shuttle						
Monthly Rides	275	144	91.0%	173	162	6.4%
Monthly Cost	\$199	\$862	-76.9%	\$1,055	\$994	6.1%
Monthly Vehicle Mile	300	230	30.4%	231	191	21.0%
New Riders this Month	10	1	900.0%	8	12	-37.5%
Cost per Ride	\$0.72	\$5.99	-87.9%	\$6.11	\$6.13	-0.3%
Cost per Mile	\$0.66	\$3.75	-82.3%	\$4.56	\$5.20	-12.3%
Miles per Ride	1.1	1.6	-31.7%	1.3	1.2	13.7%
General Public E&D Rides						
Monthly Rides	476	448	6.3%	413	532	-22.4%
Monthly Cost	\$8,360	\$8,414	-0.6%	\$7,577	\$9,339	-18.9%
Monthly Vehicle Mile	3,961	4,253	-6.9%	3,715	6,092	-39.0%
New Riders this Month	4	5	-20.0%	7	9	-23.5%
Cost per Ride	\$17.56	\$18.78	-6.5%	\$18.35	\$17.55	4.5%
Cost per Mile	\$2.11	\$1.98	6.7%	\$2.04	\$1.53	33.1%
Miles per Ride	8.3	9.5	-12.3%	9.0	11.4	-21.4%
Gladstone Senior Center (1)						
Monthly Rides	369	393	-6.1%	277	287	-3.7%
Monthly Cost	\$2,847	\$2,847	0.0%	\$2,019	\$2,055	-1.7%
Monthly Vehicle Mile	658	492	33.7%	483	498	-3.0%
New Riders this Month	7	17	-58.8%	9	11	-13.7%
Cost per Ride	\$7.72	\$7.24	6.5%	\$7.30	\$7.16	2.0%
Cost per Mile	\$4.33	\$5.79	-25.2%	\$4.19	\$4.13	1.3%
Miles per Ride	1.8	1.3	42.4%	1.7	1.7	0.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Hoodland Senior Center (1)						
Monthly Rides	187	207	-9.7%	199	188	5.9%
Monthly Cost	\$3,054	\$3,460	-11.7%	\$3,274	\$3,444	-4.9%
Monthly Vehicle Mile	1,397	1,902	-26.6%	1,748	1,853	-5.7%
New Riders this Month	5	3	66.7%	8	9	-18.0%
Cost per Ride	\$16.33	\$16.71	-2.3%	\$16.44	\$18.31	-10.2%
Cost per Mile	\$2.19	\$1.82	20.2%	\$1.87	\$1.86	0.8%
Miles per Ride	7.5	9.2	-18.7%	8.8	9.9	-10.9%
Job Access E&D Rides						
Monthly Rides	256	112	128.6%	137	210	-34.7%
Monthly Cost	\$2,237	\$1,703	31.4%	\$1,734	\$3,473	-50.1%
Monthly Vehicle Mile	892	790	12.9%	757	1,759	-57.0%
New Riders this Month	2	0	---	1	1	20.0%
Cost per Ride	\$8.74	\$15.21	-42.5%	\$12.64	\$16.53	-23.6%
Cost per Mile	\$2.51	\$2.16	16.3%	\$2.29	\$1.97	16.1%
Miles per Ride	3.5	7.1	-50.6%	5.5	8.4	-34.2%
King City Shuttle						
Monthly Rides	396	303	30.7%	359	393	-8.6%
Monthly Cost	\$3,692	\$3,977	-7.2%	\$4,024	\$4,017	0.2%
Monthly Vehicle Mile	1,385	1,237	12.0%	1,039	996	4.3%
New Riders this Month	11	21	-47.6%	12	2	516.7%
Cost per Ride	\$9.32	\$13.13	-29.0%	\$11.20	\$10.21	9.6%
Cost per Mile	\$2.67	\$3.22	-17.1%	\$3.87	\$4.03	-4.0%
Miles per Ride	3.5	4.1	-14.3%	2.9	2.5	14.1%
Lake Oswego Adult Comm. Ctr (1)						
Monthly Rides	426	503	-15.3%	415	364	14.3%
Monthly Cost	\$3,042	\$3,591	-15.3%	\$2,966	\$2,596	14.3%
Monthly Vehicle Mile	859	1,204	-28.7%	1,173	1,118	4.9%
New Riders this Month	0	27	-100.0%	12	18	-32.9%
Cost per Ride	\$7.14	\$7.14	0.0%	\$7.14	\$7.14	0.0%
Cost per Mile	\$3.54	\$2.98	18.7%	\$2.53	\$2.32	8.9%
Miles per Ride	2.0	2.4	-15.8%	2.8	3.1	-8.2%
MFS Project Linkage - STF Service						
Monthly Rides	557	477	16.8%	429	427	0.5%
Monthly Cost	\$3,813	\$8,140	-53.2%	\$10,779	\$8,187	31.7%
Monthly Vehicle Mile	2,169	2,388	-9.2%	1,754	1,031	70.1%
New Riders this Month	23	16	43.8%	30	210	-86.0%
Cost per Ride	\$6.85	\$17.07	-59.9%	\$25.13	\$19.18	31.0%
Cost per Mile	\$1.76	\$3.41	-48.4%	\$6.14	\$7.94	-22.6%
Miles per Ride	3.9	5.0	-22.2%	4.1	2.4	69.2%

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	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
MFS Project Linkage - TriMet Service						
Monthly Rides	840	661	27.1%	393	399	-1.6%
Monthly Cost	\$2,291	\$4,563	-49.8%	\$3,885	\$4,363	-10.9%
Monthly Vehicle Mile	2,772	1,091	154.1%	1,516	1,075	41.0%
New Riders this Month	27	4	575.0%	21	19	14.7%
Cost per Ride	\$2.73	\$6.90	-60.5%	\$9.89	\$10.93	-9.5%
Cost per Mile	\$0.83	\$4.18	-80.2%	\$2.56	\$4.06	-36.8%
Miles per Ride	3.3	1.7	99.9%	3.9	2.7	43.2%
Mid Multnomah Co. Service						
Monthly Rides	933	1,035	-9.9%	2,659	849	213.1%
Monthly Cost	\$11,917	\$13,414	-11.2%	\$32,939	\$11,433	188.1%
Monthly Vehicle Mile	4,777	5,374	-11.1%	13,882	3,522	294.1%
New Riders this Month	6	13	-53.8%	122	30	307.5%
Cost per Ride	\$12.77	\$12.96	-1.4%	\$12.39	\$13.46	-8.0%
Cost per Mile	\$2.49	\$2.50	-0.1%	\$2.37	\$3.25	-26.9%
Miles per Ride	5.1	5.2	-1.4%	5.2	4.1	25.9%
Milwaukie Senior Center (1)						
Monthly Rides	1,232	1,172	5.1%	1,250	1,169	7.0%
Monthly Cost	\$11,102	\$9,914	12.0%	\$11,588	\$10,227	13.3%
Monthly Vehicle Mile	3,062	3,093	-1.0%	2,640	2,418	9.2%
New Riders this Month	14	24	-41.7%	19	21	-6.8%
Cost per Ride	\$9.01	\$8.46	6.5%	\$9.27	\$8.75	5.9%
Cost per Mile	\$3.63	\$3.21	13.1%	\$4.39	\$4.23	3.7%
Miles per Ride	2.5	2.6	-5.8%	2.1	2.1	2.1%
Molalla Senior Center (1)						
Monthly Rides	459	954	-51.9%	452	500	-9.5%
Monthly Cost	\$4,869	\$8,124	-40.1%	\$4,524	\$5,075	-10.8%
Monthly Vehicle Mile	1,049	1,569	-33.1%	1,221	1,385	-11.8%
New Riders this Month	7	3	133.3%	5	10	-49.2%
Cost per Ride	\$10.61	\$8.52	24.6%	\$10.00	\$10.16	-1.5%
Cost per Mile	\$4.64	\$5.18	-10.4%	\$3.71	\$3.66	1.1%
Miles per Ride	2.3	1.6	39.0%	2.7	2.8	-2.6%
N/NE Shuttle						
Monthly Rides	1,555	1,426	9.0%	1,395	1,374	1.5%
Monthly Cost	\$15,141	\$17,476	-13.4%	\$19,580	\$18,236	7.4%
Monthly Vehicle Mile	4,207	4,323	-2.7%	3,399	3,298	3.1%
New Riders this Month	1,013	19	5231.6%	120	32	271.6%
Cost per Ride	\$9.74	\$12.26	-20.5%	\$14.04	\$13.27	5.8%
Cost per Mile	\$3.60	\$4.04	-11.0%	\$5.76	\$5.53	4.2%
Miles per Ride	2.7	3.0	-10.8%	2.4	2.4	1.5%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Neighborhood House - STF Service						
Monthly Rides	720	600	20.0%	557	556	0.1%
Monthly Cost	\$6,205	\$4,131	50.2%	\$5,841	\$5,003	16.8%
Monthly Vehicle Mile	694	529	31.2%	476	566	-15.9%
New Riders this Month	32	0	---	25	17	50.7%
Cost per Ride	\$8.62	\$6.89	25.2%	\$10.49	\$8.99	16.7%
Cost per Mile	\$8.94	\$7.81	14.5%	\$12.27	\$8.83	38.9%
Miles per Ride	1.0	0.9	9.3%	0.9	1.0	-16.0%
Neighborhood SW Shuttle						
Monthly Rides	208	136	52.9%	223	74	200.6%
Monthly Cost	\$1,731	\$1,332	29.9%	\$1,774	\$1,269	39.8%
Monthly Vehicle Mile	208	329	-36.8%	354	142	148.7%
New Riders this Month	0	0	---	8	2	281.8%
Cost per Ride	\$8.32	\$9.80	-15.0%	\$7.96	\$17.12	-53.5%
Cost per Mile	\$8.32	\$4.05	105.5%	\$5.02	\$8.92	-43.8%
Miles per Ride	1.0	2.4	-58.7%	1.6	1.9	-17.3%
NW Pilot Project - STF Service						
Monthly Rides	283	279	1.4%	243	224	8.6%
Monthly Cost	\$9,146	\$11,135	-17.9%	\$10,915	\$11,702	-6.7%
Monthly Vehicle Mile	1,270	1,492	-14.9%	1,077	1,094	-1.6%
New Riders this Month	26	17	52.9%	24	15	55.2%
Cost per Ride	\$32.32	\$39.91	-19.0%	\$44.87	\$52.26	-14.1%
Cost per Mile	\$7.20	\$7.46	-3.5%	\$10.14	\$10.70	-5.2%
Miles per Ride	4.5	5.3	-16.1%	4.4	4.9	-9.4%
NW Portland Ministries - Senior Shuttle						
Monthly Rides	132	282	-53.2%	257	237	8.3%
Monthly Cost	\$2,100	\$1,579	33.0%	\$2,013	\$1,529	31.6%
Monthly Vehicle Mile	178	186	-4.3%	232	269	-13.9%
New Riders this Month	0	0	---	4	0	1427.8%
Cost per Ride	\$15.91	\$5.60	184.2%	\$7.84	\$6.45	21.6%
Cost per Mile	\$11.80	\$8.49	39.0%	\$8.69	\$5.68	53.0%
Miles per Ride	1.3	0.7	104.4%	0.9	1.1	-20.5%
NW Portland Ministries - STF Service						
Monthly Rides	626	598	4.7%	686	633	8.4%
Monthly Cost	\$14,397	\$11,741	22.6%	\$10,270	\$10,442	-1.7%
Monthly Vehicle Mile	3,950	3,862	2.3%	3,412	3,303	3.3%
New Riders this Month	14	26	-46.2%	51	44	15.0%
Cost per Ride	\$23.00	\$19.63	17.1%	\$14.96	\$16.49	-9.2%
Cost per Mile	\$3.64	\$3.04	19.9%	\$3.01	\$3.16	-4.8%
Miles per Ride	6.3	6.5	-2.3%	5.0	5.2	-4.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
NW Portland Ministries - TriMet Service						
Monthly Rides	136	443	-69.3%	299	335	-10.8%
Monthly Cost	\$772	\$4,467	-82.7%	\$4,260	\$4,329	-1.6%
Monthly Vehicle Mile	466	2,783	-83.3%	1,540	1,513	1.8%
New Riders this Month	7	16	-56.3%	34	24	41.2%
Cost per Ride	\$5.68	\$10.08	-43.7%	\$14.24	\$12.90	10.4%
Cost per Mile	\$1.66	\$1.61	3.2%	\$2.77	\$2.86	-3.3%
Miles per Ride	3.4	6.3	-45.5%	5.1	4.5	14.1%
Pioneer Senior Center (1)						
Monthly Rides	773	747	3.5%	873	845	3.2%
Monthly Cost	\$6,109	\$5,697	7.2%	\$6,750	\$6,562	2.9%
Monthly Vehicle Mile	2,537	2,754	-7.9%	2,591	2,704	-4.2%
New Riders this Month	13	13	0.0%	24	25	-4.3%
Cost per Ride	\$7.90	\$7.63	3.6%	\$7.74	\$7.76	-0.3%
Cost per Mile	\$2.41	\$2.07	16.4%	\$2.61	\$2.43	7.4%
Miles per Ride	3.3	3.7	-11.0%	3.0	3.2	-7.2%
Portland Impact - STF Discretionary						
Monthly Rides	648	586	10.6%	615	517	18.9%
Monthly Cost	\$6,953	\$5,080	36.9%	\$8,102	\$6,361	27.4%
Monthly Vehicle Mile	2,873	2,563	12.1%	2,589	2,160	19.9%
New Riders this Month	19	62	-69.4%	56	1	3858.8%
Cost per Ride	\$10.73	\$8.67	23.8%	\$13.17	\$12.30	7.1%
Cost per Mile	\$2.42	\$1.98	22.1%	\$3.13	\$2.95	6.2%
Miles per Ride	4.4	4.4	1.4%	4.2	4.2	0.8%
Portland Impact - STF Service						
Monthly Rides	624	564	10.6%	637	608	4.7%
Monthly Cost	\$11,116	\$6,261	77.5%	\$11,553	\$6,615	74.6%
Monthly Vehicle Mile	2,761	2,462	12.1%	2,693	2,030	32.6%
New Riders this Month	19	62	-69.4%	56	-6	-1119.7%
Cost per Ride	\$17.81	\$11.10	60.5%	\$18.14	\$10.87	66.9%
Cost per Mile	\$4.03	\$2.54	58.3%	\$4.29	\$3.26	31.7%
Miles per Ride	4.4	4.4	1.4%	4.2	3.3	26.7%
Providence Elderplace - STF Service						
Monthly Rides	292	242	20.7%	336	293	14.6%
Monthly Cost	\$3,211	\$2,693	19.2%	\$2,668	\$2,132	25.2%
Monthly Vehicle Mile	1,198	1,066	12.4%	1,438	1,240	16.0%
New Riders this Month	41	31	32.3%	78	43	83.2%
Cost per Ride	\$11.00	\$11.13	-1.2%	\$7.95	\$7.27	9.3%
Cost per Mile	\$2.68	\$2.53	6.1%	\$1.86	\$1.72	7.9%
Miles per Ride	4.1	4.4	-6.9%	4.3	4.2	1.3%

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	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Sandy Senior Center (1)						
Monthly Rides	441	366	20.5%	392	355	10.3%
Monthly Cost	\$6,915	\$3,898	77.4%	\$5,007	\$4,320	15.9%
Monthly Vehicle Mile	3,699	2,430	52.2%	3,105	2,512	23.6%
New Riders this Month	10	11	-9.1%	17	17	1.0%
Cost per Ride	\$15.68	\$10.65	47.2%	\$12.78	\$12.16	5.1%
Cost per Mile	\$1.87	\$1.60	16.6%	\$1.61	\$1.72	-6.3%
Miles per Ride	8.4	6.6	26.3%	7.9	7.1	12.1%
Title XIX Non Medical - Multnomah (2)						
Monthly Rides	4,188	4,447	-5.8%	4,021	3,718	8.1%
Monthly Cost	\$108,511	\$115,222	-5.8%	\$104,394	\$95,798	9.0%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	467	447	4.5%	448	409	9.5%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.96	\$25.77	0.8%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
Title XIX Non Medical - Washington						
Monthly Rides	1,430	1,030	38.8%	1,377	1,181	16.5%
Monthly Cost	\$25,048	\$20,147	24.3%	\$23,515	\$20,655	13.8%
Monthly Vehicle Mile	8,141	7,498	8.6%	7,664	6,828	12.2%
New Riders this Month	9	3	200.0%	14	12	14.2%
Cost per Ride	\$17.52	\$19.56	-10.5%	\$17.08	\$17.48	-2.3%
Cost per Mile	\$3.08	\$2.69	14.5%	\$3.07	\$3.03	1.4%
Miles per Ride	5.7	7.3	-21.8%	5.6	5.8	-3.7%
Transportation Reaching People (1)						
Monthly Rides	2,883	2,922	-1.3%	2,586	2,364	9.4%
Monthly Cost	\$27,498	\$28,174	-2.4%	\$24,275	\$22,657	7.1%
Monthly Vehicle Mile	22,705	21,075	7.7%	20,932	20,040	4.5%
New Riders this Month	82	53	54.7%	103	82	26.1%
Cost per Ride	\$9.54	\$9.64	-1.1%	\$9.39	\$9.59	-2.1%
Cost per Mile	\$1.21	\$1.34	-9.4%	\$1.16	\$1.13	2.6%
Miles per Ride	7.9	7.2	9.2%	8.1	8.5	-4.5%
U-Ride East Mult Co. - STF Discretionary						
Monthly Rides	719	620	16.0%	539	430	25.2%
Monthly Cost	\$8,367	\$8,027	4.2%	\$7,591	\$2,063	268.0%
Monthly Vehicle Mile	2,331	3,763	-38.1%	1,798	2,019	-10.9%
New Riders this Month	14	12	16.7%	17	28	-38.8%
Cost per Ride	\$11.64	\$12.95	-10.1%	\$14.09	\$4.79	193.9%
Cost per Mile	\$3.59	\$2.13	68.3%	\$4.22	\$1.02	313.1%
Miles per Ride	3.2	6.1	-46.6%	3.3	4.7	-28.9%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
U-Ride East Mult Co. - STF Service						
Monthly Rides	612	529	15.7%	511	366	39.5%
Monthly Cost	\$8,806	\$8,537	3.1%	\$8,510	\$6,910	23.2%
Monthly Vehicle Mile	1,986	3,206	-38.1%	1,713	1,719	-0.4%
New Riders this Month	12	11	9.1%	16	20	-20.0%
Cost per Ride	\$14.39	\$16.14	-10.8%	\$16.65	\$18.86	-11.7%
Cost per Mile	\$4.43	\$2.66	66.5%	\$4.97	\$4.02	23.6%
Miles per Ride	3.2	6.1	-46.5%	3.4	4.7	-28.6%
U-Ride East Mult Co. - TriMet Service						
Monthly Rides	586	567	3.4%	627	552	13.5%
Monthly Cost	\$861	\$949	-9.2%	\$667	\$1,516	-56.0%
Monthly Vehicle Mile	2,391	1,610	48.5%	2,507	1,719	45.8%
New Riders this Month	20	12	66.7%	19	25	-25.0%
Cost per Ride	\$1.47	\$1.67	-12.2%	\$1.06	\$2.75	-61.2%
Cost per Mile	\$0.36	\$0.59	-38.9%	\$0.27	\$0.88	-69.8%
Miles per Ride	4.1	2.8	43.7%	4.0	3.1	28.5%
U-Ride Wash Co - STF Service						
Monthly Rides	1,100	1,475	-25.4%	1,057	1,183	-10.6%
Monthly Cost	\$14,634	\$13,659	7.1%	\$12,144	\$12,000	1.2%
Monthly Vehicle Mile	5,419	3,772	43.7%	4,094	3,733	9.7%
New Riders this Month	59	39	51.3%	64	53	19.5%
Cost per Ride	\$13.30	\$9.26	43.7%	\$11.49	\$10.15	13.2%
Cost per Mile	\$2.70	\$3.62	-25.4%	\$2.97	\$3.21	-7.7%
Miles per Ride	4.9	2.6	92.6%	3.9	3.2	22.7%
Veh Programs - Edwards Center						
Monthly Rides	944	1,009	-6.4%	939	918	2.3%
Monthly Cost	\$7,259	\$5,236	38.6%	\$7,080	\$6,098	16.1%
Monthly Vehicle Mile	3,213	3,908	-17.8%	3,819	3,981	-4.1%
New Riders this Month	0	0	---	0	5	-100.0%
Cost per Ride	\$7.69	\$5.19	48.2%	\$7.54	\$6.65	13.4%
Cost per Mile	\$2.26	\$1.34	68.6%	\$1.85	\$1.53	21.0%
Miles per Ride	3.4	3.9	-12.1%	4.1	4.3	-6.3%
Veh Programs - Lifeworks						
Monthly Rides	190	224	-15.2%	186	206	-9.4%
Monthly Cost	\$2,041	\$2,097	-2.6%	\$1,643	\$2,054	-20.0%
Monthly Vehicle Mile	1,373	462	197.2%	962	423	127.3%
New Riders this Month	0	0	---	2	2	-13.8%
Cost per Ride	\$10.74	\$9.36	14.8%	\$8.82	\$9.99	-11.7%
Cost per Mile	\$1.49	\$4.54	-67.2%	\$1.71	\$4.85	-64.8%
Miles per Ride	7.2	2.1	250.4%	5.2	2.1	150.8%

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Veh Programs - Michael's Place						
Monthly Rides	672	7	#####	1,406	5,981	-76.5%
Monthly Cost	\$809	\$310	161.0%	\$1,287	\$2,701	-52.4%
Monthly Vehicle Mile	352	461	-23.6%	745	4,069	-81.7%
New Riders this Month	0	0	---	6	28	-77.1%
Cost per Ride	\$1.20	\$44.29	-97.3%	\$0.92	\$0.45	102.7%
Cost per Mile	\$2.30	\$0.67	241.8%	\$1.73	\$0.66	160.3%
Miles per Ride	0.5	65.9	-99.2%	0.5	0.7	-22.2%
Veh Programs - Port City						
Monthly Rides	1,207	1,182	2.1%	1,098	1,303	-15.8%
Monthly Cost	\$11,140	\$11,082	0.5%	\$10,550	\$10,335	2.1%
Monthly Vehicle Mile	8,253	5,416	52.4%	5,969	4,942	20.8%
New Riders this Month	0	0	---	4	4	16.7%
Cost per Ride	\$9.23	\$9.38	-1.6%	\$9.61	\$7.93	21.2%
Cost per Mile	\$1.35	\$2.05	-34.0%	\$1.77	\$2.09	-15.5%
Miles per Ride	6.8	4.6	49.2%	5.4	3.8	43.4%
Veh Programs - Providence Elderplace						
Monthly Rides	9,019	8,692	3.8%	8,211	7,873	4.3%
Monthly Cost	\$143,111	\$131,676	8.7%	\$136,804	\$127,102	7.6%
Monthly Vehicle Mile	31,761	35,916	-11.6%	31,159	23,350	33.4%
New Riders this Month	27	15	80.0%	94	84	11.5%
Cost per Ride	\$15.87	\$15.15	4.7%	\$16.66	\$16.14	3.2%
Cost per Mile	\$4.51	\$3.67	22.9%	\$4.39	\$5.44	-19.3%
Miles per Ride	3.5	4.1	-14.8%	3.8	3.0	27.9%
Veh Programs - West Linn						
Monthly Rides	36		#Error	78		#Error
Monthly Cost	\$293		#Error	\$781		#Error
Monthly Vehicle Mile	71		#Error	316		#Error
New Riders this Month	5		#Error	57		#Error
Cost per Ride	\$8.13		#Error	\$10.05		#Error
Cost per Mile	\$4.12		#Error	\$2.47		#Error
Miles per Ride	2.0		#Error	4.1		#Error

Rural Transit District Transportation Report

	Mar 11	Mar 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

City of Canby

Fixed Route

Monthly Rides	18,398	19,040	-3.4%	17,424	17,036	2.3%
Monthly Cost	\$60,911	\$56,819	7.2%	\$55,845	\$53,098	5.2%
Monthly Vehicle Miles	22,949	23,081	-0.6%	21,146	21,831	-3.1%
On-Time Performance	98.9%	99.0%	-0.1%	98.8%	98.1%	0.7%
Cost per Ride	\$3.31	\$2.98	10.9%	\$3.21	\$3.12	2.8%
Cost per Mile	\$2.65	\$2.46	7.8%	\$2.64	\$2.43	8.6%
Miles per Roadcall	22,949	23,081	-0.6%	10,573	#Error	#Error

Paratransit LIFT & Cab

Monthly Rides	1,073	819	31.0%	785	751	4.5%
Monthly Cost	\$20,914	\$17,706	18.1%	\$17,023	\$16,053	6.0%
Monthly Vehicle Miles	5,270	5,109	3.2%	4,739	4,961	-4.5%
On-Time Performance	96.5%	97.0%	-0.5%	97.1%	96.4%	0.7%
Cost per Ride	\$19.49	\$21.62	-9.8%	\$21.69	\$21.38	1.5%
Cost per Mile	\$3.97	\$3.47	14.5%	\$3.59	\$3.24	11.0%
Miles per Roadcall	5,270	5,109	3.2%	56,865	59,531	-4.5%

City of Sandy

Fixed Route

Monthly Rides	19,308	18,323	5.4%	18,301	20,639	-11.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,398	21,422	-0.1%	19,724	20,801	-5.2%
On-Time Performance	98.5%	99.5%	-1.0%	97.0%	98.5%	-1.5%
Cost per Ride	\$3.37	\$3.55	-5.1%	\$3.55	\$3.15	12.8%
Cost per Mile	\$3.04	\$3.03	0.1%	\$3.30	\$3.12	5.5%
Miles per Roadcall	21,398	21,422	-0.1%	6,575	5,200	26.4%

Paratransit LIFT & Cab

Monthly Rides	1,862	1,525	22.1%	1,671	1,328	25.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,416	5,204	61.7%	6,533	5,323	22.7%
On-Time Performance	95.5%	97.7%	-2.2%	96.9%	96.3%	0.6%
Cost per Ride	\$10.74	\$13.11	-18.1%	\$11.97	\$15.06	-20.5%
Cost per Mile	\$2.38	\$3.84	-38.2%	\$3.06	\$3.76	-18.5%
Miles per Roadcall	8,416	5,204	61.7%	78,400	63,870	22.7%

	Mar 11	Mar 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng

S. Clackamas Transp. District (Molalla)

Fixed Route

Monthly Rides	7,785	7,895	-1.4%	7,629	7,272	4.9%
Monthly Cost	\$50,996	\$50,440	1.1%	\$47,335	\$47,590	-0.5%
Monthly Vehicle Miles	23,369	22,863	2.2%	22,365	21,707	3.0%
On-Time Performance	97.0%	80.0%	17.0%	92.3%	95.1%	-2.8%
Cost per Ride	\$6.55	\$6.39	2.5%	\$6.20	\$6.54	-5.2%
Cost per Mile	\$2.18	\$2.21	-1.1%	\$2.12	\$2.19	-3.5%
Miles per Roadcall	23,369	22,863	2.2%	26,838	17,366	54.5%

SMART Transit (City of Wilsonville)

Fixed Route

Monthly Rides	29,497	26,546	11.1%	25,857	24,407	5.9%
Monthly Cost	\$275,088	\$377,172	-27.1%	\$264,788	\$263,910	0.3%
Monthly Vehicle Miles	48,158	49,543	-2.8%	45,378	45,989	-1.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$9.33	\$14.21	-34.4%	\$10.24	\$10.81	-5.3%
Cost per Mile	\$5.71	\$7.61	-25.0%	\$5.84	\$5.74	1.7%
Miles per Roadcall		49,543		0	0	---

Paratransit LIFT & Cab

Monthly Rides	1,813	1,535	18.1%	1,536	1,373	11.9%
Monthly Cost	\$48,545	\$66,562	-27.1%	\$46,727	\$48,239	-3.1%
Monthly Vehicle Miles	11,211	11,005	1.9%	10,622	9,638	10.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$26.78	\$43.36	-38.3%	\$30.43	\$35.14	-13.4%
Cost per Mile	\$4.33	\$6.05	-28.4%	\$4.40	\$5.00	-12.1%
Miles per Roadcall		11,005		0	0	---

Hoodland Mountain Express

Fixed Route

Monthly Rides	1,785	1,487	20.0%	2,315	2,896	-20.1%
Monthly Cost	\$13,205	\$9,609	37.4%	\$17,214	\$21,437	-19.7%
Monthly Vehicle Miles	6,332	5,746	10.2%	8,107	11,943	-32.1%
On-Time Performance	0.0%	100.0%	-100.0%	86.5%	98.4%	-11.9%
Cost per Ride	\$7.40	\$6.46	14.5%	\$7.44	\$7.40	0.5%
Cost per Mile	\$2.09	\$1.67	24.7%	\$2.12	\$1.80	18.3%
Miles per Roadcall	6,332	5,746	10.2%	12,971	1,016	1176.2%

RideWise Performance Report - March 2011

		Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
	One-on-one travel training						
1	One-on-one travel training work trips	10	74	3,848	\$94,737.76		
2	One-on-one travel training general trips	10	28	1,456	\$35,846.72		
3	Phone or mail personalized travel training	3		11	\$279.19		
	Subtotal	23	102	5,315	\$130,863.67		
	Group travel training						
4	Group travel training with schools	20		76	\$1,861.27		
5	Group travel training general	69		261	\$6,421.39		
6	Riders Club participants	79					
	Subtotal	168		336	\$8,282.66		
	Total	191	102	5,652	\$139,146.33		
	Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
7	New supportive service contacts sites	3					
8	Transitional staff support only						
9	Transitional staff support and pass plan	208	467	111	560	782	1,194
	Total	211					
	Ride Connection RideWise monthly costs:						
10	RideWise RC program monthly cost	\$40,612.29					
11	Total trainer hours monthly	693.30					
12	Ride Ambassador hours monthly	164.25					
13	Value of volunteer hours monthly	\$3,082.97					
14	Value of transitional staff hours monthly	\$28,405.26					

RideWise Performance Report - YTD 2011

		Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
	One-on-one travel training						
1	One-on-one travel training work trips	64	445	23,140	\$569,706.80		
2	One-on-one travel training general trips	100	301	15,652	\$385,352.24		
3	Phone or mail personalized travel training	50		189	\$4,653.18		
	Subtotal	214	746	38,981	\$959,712.22		
	Group travel trainings						
4	Group travel trainings with schools	222		839	\$20,660.12		
5	Group travel training general	172		650	\$16,006.94		
6	Riders Club participants	541					
	Subtotal	935		1,489	\$36,667.06		
	Total	1,149	746	40,470	\$996,379.28		
	Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	1-on-1 training hours with students
7	New supportive service contacts sites	27					
8	Transitional staff support only	16					
9	Transitional staff support and pass plan	238	513	137	3,393	5,423	8,130
	Total	281					
	Ride Connection RideWise annual costs:						
10	RideWise RC program annual cost	\$341,069.69					
11	Annual cost avoidance of trips	\$996,379.28					
12	Total cost avoidance	\$655,309.59					
13	Total trainer hours annual	6,230.40					
14	Ride Ambassador hours annual	994.50					
15	Value of volunteer hours annual	\$18,666.77					
16	Value of transitional staff hours annual	\$193,418.65					