
DATE: MAY 2011

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of May, average monthly rides (for 12 months) increased 5.4% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of May, average monthly rides (for 12 months) increased 1.6% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of May, average monthly rides (for 12 months) increased 4.5% when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of May, average cost per ride (for 12 months) increased 3.1% when compared to the same period the previous year.
5. New riders. As of May, average new riders per month (for 12 months) increased 19.1% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of May, average monthly volunteer hours (for 12 months) decreased 1.7% when compared to the same period the previous year.
7. As of May average monthly resources spent by partners in the network (for 12 months) increased 7.5% when compared to the same period the previous year.
8. Donations. As of May, average monthly donations (for 12 months) increased 11.2% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

RIDEWISE

1. Service Delivery Analysis. A total of 122 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 17 individuals successfully exited out of one-on-one travel training, six of whom were prior participants receiving additional training related to a new route. There was a 6.25% increase in successful trainees over May 2010.
2. Under the age of 60, there were 12 individuals who successfully exited out of one-on-one travel training, with an average of 11.3 training hours per individual trained one-on-one.
3. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were six outreach events.
4. Media Exposure: The RideWise web page was visited 192 times and the RideWise Events Calendar had 22 visits. The Independent Traveler was distributed to 225 agencies and individuals.
5. Ride Ambassador Program. 121.75 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach.
6. Rider's Clubs. The RideWise program supported 12 Rider's Club activities with 56 participants.
7. Referral Sources. There were 45 referrals in May 2011. Nine referrals were from new agencies or new sources at agencies with whom a relationship had been established. Five referrals originated with RideWise staff at the Transit Mobility Center (TMC).
8. School Program. 399 students received training during the month of May. 101 students were trained individually. There were 621 individual trips taken and 939 trips taken as a group. 169 teachers and support staff reported a total of 1381 hours training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 21,667, representing a 12.8% increase over the same period last year. Ridership increased on both SAM routes:

12.6% on SAM-Gresham and 12.4% on SAM-Estacada. STAR services increased 15.8% and E&D usage was up slightly. The upward trend has continued due to the strengthening economy and increased gas prices.

2. The legislature is considering BETC for transit conservation (word is, whatever survives will be greatly reduced).
3. This month's Transit Adventure toured the Crystal Springs Rhododendron Garden with 12 participants. This destination with lunch at the Lamp Restaurant is a favorite trip.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

Ridership

1. May ridership was up an impressive 28.5% over the same period last year and reached a total of 31,422 rides, just shy of April's record of 31,553.
2. SMART already surpassed last year's total annual ridership by more than 5,000, with the month of June still to be counted. We project an annual ridership count of 341,000, an increase that will be just over 9%.
3. Ridership increases are being experienced on the 1X Salem, 2X Barbur, and 4 Crosstown, and to a lesser extent, the Line 6 Argyle Square. Even with gas prices leveling off and decreasing slightly, pass sales continue to grow and our drivers continue to report new faces on our buses.
4. SMART shares service delivery with two other cities, Salem and Canby. Our public transit partners, CAT and Cherriots provide complementary service to SMART's direct service and the combined services provide additional runs and increased frequency, which enhances overall ridership in the corridor.

Ridership on partner runs for May include:

- Cherriots Ridership for their Salem to Wilsonville route (complement to our Wilsonville to Salem service) had 3,816 for May.
- Canby CAT Ridership for their Canby to Wilsonville route (complement to our Wilsonville to Canby service) had 591. The City of Canby is having some budgetary issues and service on this route will likely be discontinued in June.
- WES ridership for May was 34,441, which is also above the trips taken on in May last year.

- In May, we estimated that just over 70,270 public transit trips were taken with a start or end point in Wilsonville.

Outreach/Communication

1. The *Discover Wilsonville* project is designed to help Wilsonville residents of all ages discover fun and safe ways to get around town and to neighboring communities. Look for a special mailing that allows you to order all sorts of biking, walking, driving, and transit information. *Discover Wilsonville* is offering these items to residents at no cost, including biking, walking, transit maps, pedometers, safety information and travel-related incentive items. Depending where you live in town, your order form will arrive sometime between mid-May and mid-July, or you can order online at any time at DiscoverWilsonville.com. As of June 10, over 150 order forms have been received, processed and delivered by SMART's bike riding interns. A FAQ on the Discover Wilsonville program is attached below.
2. Over 500 community members cast their votes for the 2011 "SMART Art" finalists. The top pieces will be made into a large decal to go on the side of a SMART bus.
3. SMART Options Program staff hosted an information booth at "Thursday Market at the Ville" on June 9 and handed out transportation information to market-goers. The most common comments received were that residents would like more frequent SMART service to Villebois.
4. On June 7, SMART attended the Springridge community event and spoke with over 60 residents from Springridge and Charbonneau. Many residents were interested in learning more about riding SMART and dial-a-ride service. Other vendors at the event were interested in learning more about SMART services as it relates to livability issues when helping place seniors in retirement or assisted living facilities.
5. Bike Smart. On Sunday morning, June 5, from 10 a.m. to 12:00 p.m., staff led a tour of public art sculptures around Wilsonville, beginning and ending at Town Center Park for the Festival of Arts. This tour helped us learn something new about the sculptures and taught us to see our community through the eyes of public art. To see pictures and download the brochure and map click [HERE](#) or visit <http://ridesmart.com/Index.aspx?page=203>

Grants

1. American Reinvestment and Recovery Act Grant Update. Site planning and PE work continues on schedule. ARRA expenditures on X007 for this are waiting on the pedestrian improvements to be completed, but should be fully expended by June. ARRA expenditures on X005 should be fully expended by June.
2. Federal Grant Reports. Monthly reports were submitted on time. Staff is working to get new JARC/New Freedom, TDM funding and 5307 grant applications approved and into TEAM.

Meeting and Conferences

1. Bike/Pedestrian Task Force Meeting. A meeting was held on June 15 at City Hall to join staff and Ray Thomas of Swanson Thomas & Coon, Attorneys at Law for a Bicycle and Pedestrian Legal Clinic to discuss safety.
2. Walk and Bike Retreat was sponsored by ODOT, BTA and other State Safe Routes to Schools groups in Bend, OR on June 16 and 17. This workshop focused on Safe Routes to School and other walk/bike issues. SMART's Bike/Pedestrian coordinator attended ramp up and preparations of completing the Safe Routes Action Plans for Wilsonville Schools; part of the TSP update this Fall.

CANBY AREA TRANSIT (CAT)

1. CAT provided 18,619 rides in May, which is a 7.32% increase over the same period last year. Ridership on both, fixed-route and paratransit were up.
2. In May, the City of Canby's budget committee approved a \$280,000 budget cut for FY11-12. CAT services were reduced by more than 30% on June 27, 2011.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. The month of June saw an increase of 302 riders over the previous year. For fiscal year 2010/211, the increase was 6% over the previous fiscal year.
2. The construction project is finally moving ahead. The Board held a special meeting on July 7 and moved for an intent to award bid to CivilWorks of

Vancouver, WA, pending clarification of bid requirements. There were no protests. The final decision will be made at a July 28 board meeting.

TRIMET

1. For the second month in a row, the system posted strong ridership results this May. Weekly system boarding rides (fixed route and paratransit) were up 3.6% compared to May 2010 and weekly system rides surpassed 2.0 million. Weekly rides declined on LIFT, but were flat on buses and up on MAX and WES.
2. Weekday fixed route boardings were 337,700 in May, 4.7% above the prior year's level. Rides were up on bus (+0.4%), MAX (+11.5%) and WES commuter rail (+30.2%). Weekend ridership was down 2.3% on buses and up slightly (+0.2%) on MAX. Overall, weekly system fixed route rides were up 3.6% from the prior year's level. A slowly improving economy and steadily rising gasoline prices (approaching \$4.00 in May) were certainly among the factors contributing to May's strong ridership results.
3. The four MAX lines averaged a total of 134,300 weekday, 97,800 Saturday, and 70,300 Sunday boardings in May. Weekday ridership averaged 69,300 on the Blue Line, 24,100 on the Red Line, 17,100 on the Yellow Line, and 23,300 on the Green Line. In addition, 500 people a day rode the mall rail shuttle. The Yellow Line, the Green Line, and overall MAX achieved record levels of weekday ridership in May. Total MAX ridership was up during both peak (+12.3%) and off-peak (+11.1%) periods.
4. May's weekday bus rides were in positive territory (+0.4%) for the first time since February 2009. Both peak and off-peak ridership were up (0.8%, 0.3% respectively). Overall weekend rides were down 2.3%, resulting in a flat weekly bus rides. Weekly rides fell 0.6% on frequent routes and were up 0.8% on non-frequent routes.
5. In May, WES averaged 1,640 daily rides, 30.2% above the prior May and a new ridership record. WES patronage has been increasing steadily this fiscal year. In May, WES operated reliably. All scheduled trips were provided and 98.8% of trips were on time. A WES train is considered on-time if it arrives at the destination platform (Beaverton TC or Wilsonville) within 4 minutes of the published arrival time.

6. Weekly LIFT rides were down 0.8% in May, with weekday rides down 0.6% and weekend rides down 1.0%. LIFT began providing rides for required assessments of existing and potential clients in February 2010. With the program just starting up, May 2010 assessment rides were only about 60% of the number provided this May (398 assessment rides in May 2010 vs. 698 in May 2011). Excluding assessment rides from both years, May 2011 weekday LIFT rides were down 1.5%.

Even with the assessment rides, weekly LIFT and cab vehicle miles were down 1.3% compared to the prior year. Fiscal year-to-date, weekly LIFT and cab *rides* had declined 1.4%, while LIFT and cab *miles* have declined 2.5%. This improvement in productivity is the result of an effort by LFIT staff and contractors to use analytics to group more rides and to manage service miles and hours more closely to match demand.

7. Ridership on the Portland Streetcar is calculated on a quarterly basis. For the spring quarter (March-May), the Streetcar carried an average of 12,300 weekday, 10,700 Saturday, and 6,500 Sunday rides. Compared to the spring quarter of 2010, weekday rides were down 1.6%, Saturday rides were down 2.7%, and Sunday rides were up 6.6%.
8. Passenger revenues were \$8.2 million in May, 0.9% below the May 2010 level. However, May 2010 passenger revenues were overstated by about \$1.0 million due to BETC payments that were received for Portland Public School youth passes from the prior (2009) year. In addition, to compare passenger revenues from the two years, May 2010 revenues must be adjusted for credit card fees which were netted against revenue last year (but not this year) and timing issues associated with the BETC payments for 2010 year Portland Public Schools youth passes. Finally, May 2010 had one less weekday and one more Saturday than May 2011. Adjusting for all of these factors, May 2011 passenger revenue was about 10.7% above the prior year's level. Fiscal-year-to-date, passenger revenue is about \$780,000 (+0.9%) above budget after accounting for the effect of the change in the way that banking fees are handled.
9. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplies to provide transit service and to maintain vehicles and plant facilities. In May, fixed route operations cost per boarding ride declined 20% compared to the prior year. Total fixed route cost/ride was \$2.24 in May, \$0.56 below the prior year's level. Fixed route operations costs declined by 16% from May 2010. Much of the decline was due to

exceptionally high May 2010 self insurance costs. In addition, May 2011 had less service (monthly vehicle hours were 4.6% below the May 2010 level), fewer employees (FTE employees in the Operations Division were down by 70 employees compared to May 2010), and reductions in materials and services. At the same time, monthly rides were up by 4.9%. Fiscal-year-to-date, total fixed route operations cost per ride is down 4.8%.

10. On-time performance (fixed route) is a direct measure of the percent of monthly service that is on-time at each timepoint for buses and rail. A vehicle is considered on-time when it departs a timepoint from between 1 minute before to 5 minutes after the published scheduled time. Customers consistently rate on-time performance as one of the most important considerations (only safety considerations rate higher) in their decision to ride TriMet. A variety of factors can affect on-time performance, including traffic conditions, accidents, variations among drivers, passenger boardings (more boardings than usual, for example, will incrementally delay the vehicle), wheelchair boardings, mechanical problems, etc. TriMet monitors on-time performance carefully to identify instances where schedules need to be fine-tuned or re-written and where more service needs to be added to allow the bus/train to remain on schedule.

In May, buses were on-time 82.1% of the time (compared to 82.7% the prior year), and MAX trains were on-time 87.2% of the time (compared to 85.3% in May 2010). Fiscal year-to-date, bus on-time performance (82.1%) is down 1.0 percentage points and rail on-time performance (86.4%) is up 1.6 percentage points from the same period in FY10. On buses, on-time performance has declined on both frequent and other routes, but has been most pronounced on the frequent service routes. The dip in bus on-time performance comes after about four years of improved on-time performance. The decrease in bus on-time performance this fiscal year is due at least partly to service cuts. On average, buses are picking up more passengers per trip than before the service cuts, resulting in slower running times, but no additional running or recovery time has been added to their schedules. Rail on-time performance has been improving for a bit over a year. MAX is improving primarily because both drivers and schedule writers are gaining experience with the Green Line.

TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

TriMet	May 11	May 10	% Chng	This Year	Prev. Year	% Chng
Bus						
Monthly Rides	4,955,800	5,058,300	-2.0%	4,866,000	5,079,908	-4.2%
Monthly Cost	\$13,924,162	\$17,528,127	-20.6%	\$13,995,818	\$14,764,541	-5.2%
Monthly Vehicle Miles	1,899,896	2,005,805	-5.3%	1,919,884	2,096,488	-8.4%
On-Time Performance	82.1%	82.7%	-0.6%	82.2%	83.0%	-0.8%
Cost per Ride	\$2.81	\$3.47	-18.9%	\$2.88	\$2.91	-1.0%
Cost per Mile	\$7.33	\$8.74	-16.1%	\$7.29	\$7.04	3.5%
Miles per roadcall	19,999	16,715	19.6%	20,515	21,141	-3.0%
Rail						
Monthly Rides	3,740,600	3,316,600	12.8%	3,425,994	3,165,942	8.2%
Monthly Cost	\$5,417,884	\$5,453,643	-0.7%	\$5,430,773	\$5,621,568	-3.4%
Monthly Vehicle Miles	386,637	399,166	-3.1%	377,989	382,890	-1.3%
On-Time Performance	88.7%	85.3%	3.4%	86.3%	84.8%	1.5%
Cost per Ride	\$1.45	\$1.64	-11.9%	\$1.59	\$1.78	-10.7%
Cost per Mile	\$14.01	\$13.66	2.6%	\$14.37	\$14.68	-2.1%
Miles per roadcall	3,118	2,872	8.6%	2,990	3,396	-12.0%
Paratransit LIFT & Cab						
Monthly Rides	90,436	88,760	1.9%	81,667	89,431	-8.7%
Monthly Cost	\$2,778,026	\$2,558,765	8.6%	\$2,357,939	\$2,512,271	-6.1%
Monthly Vehicle Miles	748,081	743,944	0.6%	677,330	757,461	-10.6%
On-Time Performance	93.7%	93.1%	0.6%	93.7%	93.4%	0.3%
Cost per Ride	\$30.72	\$28.83	6.6%	\$28.87	\$28.09	2.8%
Cost per Mile	\$3.71	\$3.44	8.0%	\$3.48	\$3.32	5.0%
Miles per roadcall	29,923	92,993	-67.8%	71,298	168,325	-57.6%
Ride Connection Services (1)						
Summary All Services						
Monthly Rides	36,196	33,352	8.5%	34,673	32,897	5.4%
Monthly Cost	\$463,701	\$409,077	13.4%	\$441,781	\$406,382	8.7%
Monthly Vehicle Miles	152,069	143,363	6.1%	147,163	134,220	9.6%
New Riders this Month	600	564	6.4%	1,134	952	19.1%
Cost per Ride	\$12.81	\$12.27	4.4%	\$12.74	\$12.35	3.1%
Cost per Mile	\$3.05	\$2.85	6.9%	\$3.00	\$3.03	-0.9%
Miles per Ride	4.2	4.3	-2.3%	4.2	4.1	4.0%

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
American Red Cross - Central Beaverton						
Monthly Rides	831	788	5.5%	892		#Error
Monthly Cost	\$7,409	\$7,408	0.0%	\$8,489		#Error
Monthly Vehicle Mile	4,757	2,801	69.8%	4,166		#Error
New Riders this Month	27	26	3.8%	44		#Error
Cost per Ride	\$8.92	\$9.40	-5.2%	\$9.51		#Error
Cost per Mile	\$1.56	\$2.64	-41.1%	\$2.04		#Error
Miles per Ride	5.7	3.6	61.0%	4.7		#Error
American Red Cross - STF Service						
Monthly Rides	899	911	-1.3%	821	694	18.3%
Monthly Cost	\$8,340	\$8,880	-6.1%	\$8,531	\$8,182	4.3%
Monthly Vehicle Mile	3,838	1,949	96.9%	3,324	2,455	35.4%
New Riders this Month	34	31	9.7%	44	29	50.4%
Cost per Ride	\$9.28	\$9.75	-4.8%	\$10.39	\$11.79	-11.8%
Cost per Mile	\$2.17	\$4.56	-52.3%	\$2.57	\$3.33	-23.0%
Miles per Ride	4.3	2.1	99.6%	4.0	3.5	14.5%
American Red Cross - TriMet Service						
Monthly Rides	737	974	-24.3%	859	1,089	-21.1%
Monthly Cost	\$6,311	\$9,606	-34.3%	\$6,201	\$8,817	-29.7%
Monthly Vehicle Mile	5,386	6,577	-18.1%	6,379	7,375	-13.5%
New Riders this Month	28	31	-9.7%	48	52	-8.0%
Cost per Ride	\$8.56	\$9.86	-13.2%	\$7.22	\$8.10	-10.9%
Cost per Mile	\$1.17	\$1.46	-19.8%	\$0.97	\$1.20	-18.7%
Miles per Ride	7.3	6.8	8.2%	7.4	6.8	9.6%
Canby Senior Center (1)						
Monthly Rides	193	230	-16.1%	221	223	-0.9%
Monthly Cost	\$1,392	\$1,642	-15.3%	\$1,586	\$1,589	-0.1%
Monthly Vehicle Mile	739	1,454	-49.2%	1,097	1,141	-3.8%
New Riders this Month	0	14	-100.0%	17	15	11.9%
Cost per Ride	\$7.21	\$7.14	1.0%	\$7.19	\$7.14	0.7%
Cost per Mile	\$1.88	\$1.13	66.7%	\$1.45	\$1.39	3.8%
Miles per Ride	3.8	6.3	-39.4%	5.0	5.1	-3.0%
Cherry Blossom						
Monthly Rides	368	89	313.5%	318	392	-19.0%
Monthly Cost	\$1,759	\$741	137.4%	\$2,148	\$2,032	5.7%
Monthly Vehicle Mile	736	280	162.9%	672	876	-23.3%
New Riders this Month	1	5	-80.0%	10	17	-39.0%
Cost per Ride	\$4.78	\$8.32	-42.6%	\$6.76	\$5.18	30.5%
Cost per Mile	\$2.39	\$2.65	-9.7%	\$3.20	\$2.32	37.8%
Miles per Ride	2.0	3.1	-36.4%	2.1	2.2	-5.3%

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
David's Harp - STF Service						
Monthly Rides	298	168	77.4%	187	204	-8.1%
Monthly Cost	\$3,311	\$2,549	29.9%	\$2,979	\$2,495	19.4%
Monthly Vehicle Mile	325	278	16.9%	273	228	19.6%
New Riders this Month	0	3	-100.0%	6	7	-25.0%
Cost per Ride	\$11.11	\$15.18	-26.8%	\$15.91	\$12.25	29.9%
Cost per Mile	\$10.19	\$9.17	11.1%	\$10.93	\$10.96	-0.2%
Miles per Ride	1.1	1.7	-34.1%	1.5	1.1	30.2%
Estacada Senior Center (1)						
Monthly Rides	213	220	-3.2%	221	243	-9.0%
Monthly Cost	\$1,521	\$1,900	-20.0%	\$1,777	\$2,206	-19.4%
Monthly Vehicle Mile	831	473	75.7%	788	426	84.9%
New Riders this Month	3	2	50.0%	5	5	-7.7%
Cost per Ride	\$7.14	\$8.64	-17.3%	\$8.03	\$9.07	-11.4%
Cost per Mile	\$1.83	\$4.02	-54.4%	\$2.25	\$5.17	-56.4%
Miles per Ride	3.9	2.2	81.5%	3.6	1.8	103.3%
Gateway Shuttle						
Monthly Rides	198	139	42.4%	182	160	13.6%
Monthly Cost	\$905	\$1,006	-10.0%	\$1,050	\$1,138	-7.7%
Monthly Vehicle Mile	264	231	14.3%	237	201	17.8%
New Riders this Month	3	2	50.0%	7	12	-39.7%
Cost per Ride	\$4.57	\$7.24	-36.8%	\$5.78	\$7.11	-18.7%
Cost per Mile	\$3.43	\$4.35	-21.2%	\$4.43	\$5.66	-21.6%
Miles per Ride	1.3	1.7	-19.8%	1.3	1.3	3.7%
General Public E&D Rides						
Monthly Rides	470	440	6.8%	418	510	-18.1%
Monthly Cost	\$8,612	\$8,758	-1.7%	\$7,609	\$9,219	-17.5%
Monthly Vehicle Mile	3,802	4,432	-14.2%	3,658	5,679	-35.6%
New Riders this Month	1	4	-75.0%	6	9	-34.0%
Cost per Ride	\$18.32	\$19.90	-7.9%	\$18.21	\$18.08	0.7%
Cost per Mile	\$2.27	\$1.98	14.6%	\$2.08	\$1.62	28.1%
Miles per Ride	8.1	10.1	-19.7%	8.8	11.1	-21.4%
Gladstone Senior Center (1)						
Monthly Rides	287	251	14.3%	283	280	1.1%
Monthly Cost	\$2,193	\$1,820	20.5%	\$2,085	\$2,008	3.8%
Monthly Vehicle Mile	534	589	-9.3%	497	472	5.5%
New Riders this Month	2	2	0.0%	10	10	-7.3%
Cost per Ride	\$7.64	\$7.25	5.4%	\$7.37	\$7.18	2.7%
Cost per Mile	\$4.11	\$3.09	33.0%	\$4.19	\$4.26	-1.6%
Miles per Ride	1.9	2.3	-20.7%	1.8	1.7	4.3%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Hoodland Senior Center (1)						
Monthly Rides	191	235	-18.7%	191	200	-4.2%
Monthly Cost	\$2,133	\$3,582	-40.4%	\$3,062	\$3,547	-13.7%
Monthly Vehicle Mile	1,079	2,781	-61.2%	1,561	2,028	-23.0%
New Riders this Month	5	2	150.0%	8	8	-5.2%
Cost per Ride	\$11.17	\$15.24	-26.7%	\$16.02	\$17.77	-9.9%
Cost per Mile	\$1.98	\$1.29	53.5%	\$1.96	\$1.75	12.2%
Miles per Ride	5.6	11.8	-52.3%	8.2	10.2	-19.6%
Job Access E&D Rides						
Monthly Rides	141	110	28.2%	149	187	-20.3%
Monthly Cost	\$2,087	\$1,606	30.0%	\$1,851	\$2,862	-35.3%
Monthly Vehicle Mile	814	718	13.4%	781	1,399	-44.2%
New Riders this Month	0	0	---	1	1	0.0%
Cost per Ride	\$14.80	\$14.60	1.4%	\$12.42	\$15.30	-18.8%
Cost per Mile	\$2.56	\$2.24	14.6%	\$2.37	\$2.05	15.8%
Miles per Ride	5.8	6.5	-11.6%	5.2	7.5	-29.9%
King City Shuttle						
Monthly Rides	291	309	-5.8%	361	378	-4.7%
Monthly Cost	\$3,645	\$4,122	-11.6%	\$4,065	\$4,051	0.3%
Monthly Vehicle Mile	897	993	-9.7%	1,072	988	8.5%
New Riders this Month	6	0	---	13	2	666.7%
Cost per Ride	\$12.53	\$13.34	-6.1%	\$11.27	\$10.70	5.3%
Cost per Mile	\$4.06	\$4.15	-2.1%	\$3.79	\$4.10	-7.5%
Miles per Ride	3.1	3.2	-4.1%	3.0	2.6	13.9%
Lake Oswego Adult Comm. Ctr (1)						
Monthly Rides	398	423	-5.9%	412	366	12.6%
Monthly Cost	\$2,842	\$3,020	-5.9%	\$2,943	\$2,613	12.6%
Monthly Vehicle Mile	1,096	1,047	4.7%	1,165	1,114	4.6%
New Riders this Month	0	4	-100.0%	10	17	-39.1%
Cost per Ride	\$7.14	\$7.14	0.0%	\$7.14	\$7.14	0.0%
Cost per Mile	\$2.59	\$2.88	-10.1%	\$2.53	\$2.35	7.7%
Miles per Ride	2.8	2.5	11.3%	2.8	3.0	-7.1%
MFS Project Linkage - STF Service						
Monthly Rides	457	357	28.0%	443	444	-0.2%
Monthly Cost	\$13,938	\$5,527	152.2%	\$12,137	\$8,477	43.2%
Monthly Vehicle Mile	2,122	1,018	108.4%	1,852	1,158	59.9%
New Riders this Month	23	19	21.1%	31	212	-85.5%
Cost per Ride	\$30.50	\$15.48	97.0%	\$27.42	\$19.11	43.5%
Cost per Mile	\$6.57	\$5.43	21.0%	\$6.55	\$7.32	-10.5%
Miles per Ride	4.6	2.9	62.8%	4.2	2.6	60.2%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
MFS Project Linkage - TriMet Service						
Monthly Rides	551	327	68.5%	435	384	13.3%
Monthly Cost	\$4,452	\$4,090	8.8%	\$4,016	\$4,503	-10.8%
Monthly Vehicle Mile	1,959	1,380	42.0%	1,595	1,111	43.6%
New Riders this Month	26	17	52.9%	24	16	51.6%
Cost per Ride	\$8.08	\$12.51	-35.4%	\$9.24	\$11.74	-21.3%
Cost per Mile	\$2.27	\$2.96	-23.3%	\$2.52	\$4.05	-37.9%
Miles per Ride	3.6	4.2	-15.8%	3.7	2.9	26.7%
Mid Multnomah Co. Service						
Monthly Rides	842	873	-3.6%	2,610	873	198.8%
Monthly Cost	\$11,681	\$12,415	-5.9%	\$32,626	\$10,318	216.2%
Monthly Vehicle Mile	3,569	4,826	-26.0%	13,391	3,946	239.4%
New Riders this Month	19	36	-47.2%	132	30	344.1%
Cost per Ride	\$13.87	\$14.22	-2.5%	\$12.50	\$11.81	5.8%
Cost per Mile	\$3.27	\$2.57	27.2%	\$2.44	\$2.61	-6.8%
Miles per Ride	4.2	5.5	-23.3%	5.1	4.5	13.6%
Milwaukie Senior Center (1)						
Monthly Rides	1,248	1,220	2.3%	1,232	1,185	4.0%
Monthly Cost	\$11,136	\$11,285	-1.3%	\$11,356	\$10,576	7.4%
Monthly Vehicle Mile	3,225	2,505	28.7%	2,693	2,436	10.5%
New Riders this Month	5	10	-50.0%	19	21	-11.3%
Cost per Ride	\$8.92	\$9.25	-3.5%	\$9.22	\$8.93	3.3%
Cost per Mile	\$3.45	\$4.51	-23.4%	\$4.22	\$4.34	-2.9%
Miles per Ride	2.6	2.1	25.9%	2.2	2.1	6.3%
Molalla Senior Center (1)						
Monthly Rides	486	449	8.2%	449	531	-15.4%
Monthly Cost	\$3,891	\$4,207	-7.5%	\$4,394	\$5,352	-17.9%
Monthly Vehicle Mile	1,221	1,446	-15.6%	1,147	1,519	-24.5%
New Riders this Month	14	0	---	7	10	-35.8%
Cost per Ride	\$8.01	\$9.37	-14.5%	\$9.78	\$10.08	-3.0%
Cost per Mile	\$3.19	\$2.91	9.5%	\$3.83	\$3.52	8.7%
Miles per Ride	2.5	3.2	-22.0%	2.6	2.9	-10.8%
N/NE Shuttle						
Monthly Rides	1,646	1,525	7.9%	1,426	1,352	5.4%
Monthly Cost	\$17,380	\$16,852	3.1%	\$19,830	\$18,678	6.2%
Monthly Vehicle Mile	3,742	3,538	5.8%	3,202	3,284	-2.5%
New Riders this Month	27	16	68.8%	36	33	9.8%
Cost per Ride	\$10.56	\$11.05	-4.4%	\$13.91	\$13.81	0.7%
Cost per Mile	\$4.64	\$4.76	-2.5%	\$6.19	\$5.69	8.9%
Miles per Ride	2.3	2.3	-2.0%	2.2	2.4	-7.5%

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	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Neighborhood House - STF Service						
Monthly Rides	932	466	100.0%	600	551	8.9%
Monthly Cost	\$6,216	\$5,190	19.8%	\$5,799	\$5,088	14.0%
Monthly Vehicle Mile	1,081	430	151.4%	547	532	2.7%
New Riders this Month	18	6	200.0%	27	15	77.6%
Cost per Ride	\$6.67	\$11.14	-40.1%	\$9.66	\$9.23	4.7%
Cost per Mile	\$5.75	\$12.07	-52.4%	\$10.61	\$9.56	11.0%
Miles per Ride	1.2	0.9	25.7%	0.9	1.0	-5.7%
NW Pilot Project - STF Service						
Monthly Rides	208	253	-17.8%	240	229	5.0%
Monthly Cost	\$9,673	\$13,236	-26.9%	\$10,455	\$11,968	-12.6%
Monthly Vehicle Mile	1,139	1,021	11.6%	1,105	1,091	1.4%
New Riders this Month	22	8	175.0%	26	15	70.9%
Cost per Ride	\$46.51	\$52.32	-11.1%	\$43.52	\$52.28	-16.8%
Cost per Mile	\$8.49	\$12.96	-34.5%	\$9.46	\$10.97	-13.8%
Miles per Ride	5.5	4.0	35.7%	4.6	4.8	-3.4%
NW Portland Ministries - Senior Shuttle						
Monthly Rides	179	258	-30.6%	245	258	-5.1%
Monthly Cost	\$3,620	\$4,259	-15.0%	\$1,987	\$1,721	15.4%
Monthly Vehicle Mile	247	390	-36.7%	225	228	-1.4%
New Riders this Month	0	7	-100.0%	3	1	213.2%
Cost per Ride	\$20.22	\$16.51	22.5%	\$8.12	\$6.67	21.6%
Cost per Mile	\$14.66	\$10.92	34.2%	\$8.84	\$7.55	17.1%
Miles per Ride	1.4	1.5	-8.7%	0.9	0.9	3.8%
NW Portland Ministries - STF Service						
Monthly Rides	574	709	-19.0%	666	663	0.5%
Monthly Cost	\$6,916	\$5,413	27.8%	\$10,381	\$10,009	3.7%
Monthly Vehicle Mile	3,591	3,218	11.6%	3,403	3,384	0.5%
New Riders this Month	12	30	-60.0%	48	44	8.6%
Cost per Ride	\$12.05	\$7.64	57.8%	\$15.58	\$15.09	3.3%
Cost per Mile	\$1.93	\$1.68	14.5%	\$3.05	\$2.96	3.2%
Miles per Ride	6.3	4.5	37.8%	5.1	5.1	0.1%
NW Portland Ministries - TriMet Service						
Monthly Rides	198	434	-54.4%	261	355	-26.5%
Monthly Cost	\$7,764	\$7,802	-0.5%	\$4,196	\$4,637	-9.5%
Monthly Vehicle Mile	478	2,781	-82.8%	1,207	1,667	-27.6%
New Riders this Month	3	26	-88.5%	31	27	17.5%
Cost per Ride	\$39.21	\$17.98	118.1%	\$16.07	\$13.06	23.1%
Cost per Mile	\$16.24	\$2.81	478.9%	\$3.48	\$2.78	25.0%
Miles per Ride	2.4	6.4	-62.3%	4.6	4.7	-1.5%

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	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Pioneer Senior Center (1)						
Monthly Rides	989	880	12.4%	890	850	4.7%
Monthly Cost	\$7,720	\$6,791	13.7%	\$6,880	\$6,607	4.1%
Monthly Vehicle Mile	2,746	2,726	0.7%	2,586	2,686	-3.7%
New Riders this Month	10	10	0.0%	24	24	-0.7%
Cost per Ride	\$7.81	\$7.72	1.2%	\$7.73	\$7.77	-0.5%
Cost per Mile	\$2.81	\$2.49	12.9%	\$2.66	\$2.46	8.2%
Miles per Ride	2.8	3.1	-10.4%	2.9	3.2	-8.0%
Portland Impact - STF Discretionary						
Monthly Rides	719	515	39.6%	650	508	27.8%
Monthly Cost	\$7,936	\$7,470	6.2%	\$7,746	\$7,001	10.6%
Monthly Vehicle Mile	3,181	2,416	31.7%	2,713	2,226	21.9%
New Riders this Month	43	33	30.3%	56	42	31.8%
Cost per Ride	\$11.04	\$14.50	-23.9%	\$11.92	\$13.78	-13.4%
Cost per Mile	\$2.49	\$3.09	-19.3%	\$2.86	\$3.15	-9.2%
Miles per Ride	4.4	4.7	-5.7%	4.2	4.4	-4.6%
Portland Impact - STF Service						
Monthly Rides	692	629	10.0%	643	603	6.6%
Monthly Cost	\$10,695	\$6,700	59.6%	\$11,651	\$7,154	62.9%
Monthly Vehicle Mile	3,056	2,952	3.5%	2,684	2,240	19.8%
New Riders this Month	43	33	30.3%	56	44	26.5%
Cost per Ride	\$15.45	\$10.65	45.1%	\$18.12	\$11.86	52.7%
Cost per Mile	\$3.50	\$2.27	54.2%	\$4.34	\$3.19	35.9%
Miles per Ride	4.4	4.7	-5.9%	4.2	3.7	12.3%
Providence Elderplace - STF Service						
Monthly Rides	318	416	-23.6%	328	303	8.3%
Monthly Cost	\$3,306	\$175	1793.2%	\$2,912	\$2,125	37.0%
Monthly Vehicle Mile	1,531	1,948	-21.4%	1,384	1,316	5.2%
New Riders this Month	18	18	0.0%	78	42	85.7%
Cost per Ride	\$10.40	\$0.42	2376.6%	\$8.87	\$7.01	26.5%
Cost per Mile	\$2.16	\$0.09	2308.8%	\$2.10	\$1.62	30.3%
Miles per Ride	4.8	4.7	2.8%	4.2	4.3	-2.9%
Sandy Senior Center (1)						
Monthly Rides	417	351	18.8%	411	379	8.2%
Monthly Cost	\$5,130	\$3,616	41.9%	\$5,339	\$4,458	19.8%
Monthly Vehicle Mile	3,389	2,672	26.8%	3,250	2,668	21.8%
New Riders this Month	11	7	57.1%	16	17	-5.3%
Cost per Ride	\$12.30	\$10.30	19.4%	\$13.00	\$11.75	10.7%
Cost per Mile	\$1.51	\$1.35	11.9%	\$1.64	\$1.67	-1.7%
Miles per Ride	8.1	7.6	6.8%	7.9	7.0	12.6%

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	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Title XIX Non Medical - Multnomah (2)						
Monthly Rides	3,574	4,319	-17.2%	3,863	4,185	-7.7%
Monthly Cost	\$92,602	\$111,905	-17.2%	\$100,313	\$107,894	-7.0%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	403	450	-10.4%	443	452	-2.1%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.97	\$25.78	0.7%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
Title XIX Non Medical - Washington						
Monthly Rides	1,664	1,285	29.5%	1,423	1,206	18.0%
Monthly Cost	\$28,383	\$22,369	26.9%	\$24,369	\$20,847	16.9%
Monthly Vehicle Mile	8,848	7,521	17.6%	8,021	6,831	17.4%
New Riders this Month	5	7	-28.6%	14	13	9.0%
Cost per Ride	\$17.06	\$17.41	-2.0%	\$17.12	\$17.29	-1.0%
Cost per Mile	\$3.21	\$2.97	7.9%	\$3.04	\$3.05	-0.5%
Miles per Ride	5.3	5.9	-9.2%	5.6	5.7	-0.5%
Transportation Reaching People (1)						
Monthly Rides	2,612	2,488	5.0%	2,588	2,454	5.5%
Monthly Cost	\$24,587	\$22,747	8.1%	\$24,469	\$23,233	5.3%
Monthly Vehicle Mile	22,473	19,662	14.3%	21,204	20,264	4.6%
New Riders this Month	65	34	91.2%	107	78	36.2%
Cost per Ride	\$9.41	\$9.14	3.0%	\$9.45	\$9.47	-0.1%
Cost per Mile	\$1.09	\$1.16	-5.4%	\$1.15	\$1.15	0.6%
Miles per Ride	8.6	7.9	8.9%	8.2	8.3	-0.8%
U-Ride East Mult Co. - STF Discretionary						
Monthly Rides	1,564	434	260.4%	633	465	36.3%
Monthly Cost	\$21,950	\$6,182	255.1%	\$8,729	\$2,352	271.1%
Monthly Vehicle Mile	5,879	1,502	291.4%	2,334	2,070	12.8%
New Riders this Month	31	8	287.5%	19	28	-32.2%
Cost per Ride	\$14.03	\$14.24	-1.5%	\$13.78	\$5.06	172.2%
Cost per Mile	\$3.73	\$4.12	-9.3%	\$3.74	\$1.14	229.1%
Miles per Ride	3.8	3.5	8.6%	3.7	4.5	-17.3%
U-Ride East Mult Co. - STF Service						
Monthly Rides	-468	370	-226.5%	442	396	11.6%
Monthly Cost	(\$4,811)	\$7,796	-161.7%	\$7,277	\$7,554	-3.7%
Monthly Vehicle Mile	-1,802	1,280	-240.8%	1,602	1,763	-9.2%
New Riders this Month	0	6	-100.0%	15	20	-23.2%
Cost per Ride	\$10.28	\$21.07	-51.2%	\$16.48	\$19.10	-13.7%
Cost per Mile	\$2.67	\$6.09	-56.2%	\$4.54	\$4.29	6.0%
Miles per Ride	3.9	3.5	11.3%	3.6	4.5	-18.6%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
U-Ride East Mult Co. - TriMet Service						
Monthly Rides	473	581	-18.6%	616	585	5.2%
Monthly Cost	\$951	\$0	---	\$821	\$1,155	-28.9%
Monthly Vehicle Mile	1,436	2,211	-35.1%	2,486	1,854	34.1%
New Riders this Month	8	17	-52.9%	19	27	-30.2%
Cost per Ride	\$2.01	\$0.00	---	\$1.33	\$1.97	-32.4%
Cost per Mile	\$0.66	\$0.00	---	\$0.33	\$0.62	-47.0%
Miles per Ride	3.0	3.8	-20.2%	4.0	3.2	27.5%
U-Ride Wash Co - STF Service						
Monthly Rides	765	1,209	-36.7%	1,001	1,196	-16.3%
Monthly Cost	\$11,609	\$9,924	17.0%	\$12,449	\$11,700	6.4%
Monthly Vehicle Mile	4,289	3,195	34.2%	4,307	3,611	19.2%
New Riders this Month	43	34	26.5%	66	52	27.7%
Cost per Ride	\$15.18	\$8.21	84.9%	\$12.44	\$9.78	27.2%
Cost per Mile	\$2.71	\$3.11	-12.9%	\$2.89	\$3.24	-10.8%
Miles per Ride	5.6	2.6	112.2%	4.3	3.0	42.5%
Veh Programs - Edwards Center						
Monthly Rides	877	948	-7.5%	930	909	2.3%
Monthly Cost	\$7,357	\$7,273	1.2%	\$6,977	\$6,410	8.8%
Monthly Vehicle Mile	3,444	4,115	-16.3%	3,612	4,036	-10.5%
New Riders this Month	0	0	---	0	5	-100.0%
Cost per Ride	\$8.39	\$7.67	9.3%	\$7.51	\$7.06	6.4%
Cost per Mile	\$2.14	\$1.77	20.9%	\$1.93	\$1.59	21.6%
Miles per Ride	3.9	4.3	-9.5%	3.9	4.4	-12.5%
Veh Programs - Lifeworks						
Monthly Rides	244	132	84.8%	195	190	2.5%
Monthly Cost	\$1,376	\$1,700	-19.0%	\$1,649	\$1,917	-14.0%
Monthly Vehicle Mile	1,032	522	97.7%	1,063	414	156.8%
New Riders this Month	0	0	---	2	2	-7.1%
Cost per Ride	\$5.64	\$12.88	-56.2%	\$8.47	\$10.09	-16.1%
Cost per Mile	\$1.33	\$3.26	-59.1%	\$1.55	\$4.63	-66.5%
Miles per Ride	4.2	4.0	7.0%	5.5	2.2	150.5%
Veh Programs - Michael's Place						
Monthly Rides	692	627	10.4%	1,436	6,222	-76.9%
Monthly Cost	\$949	\$160	493.1%	\$1,589	\$2,766	-42.6%
Monthly Vehicle Mile	315	360	-12.5%	753	4,127	-81.8%
New Riders this Month	0	0	---	6	27	-76.3%
Cost per Ride	\$1.37	\$0.26	437.4%	\$1.11	\$0.44	148.9%
Cost per Mile	\$3.01	\$0.44	577.9%	\$2.11	\$0.67	215.0%
Miles per Ride	0.5	0.6	-20.7%	0.5	0.7	-21.0%

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Veh Programs - Port City						
Monthly Rides	1,196	1,047	14.2%	1,099	1,262	-12.9%
Monthly Cost	\$12,051	\$10,525	14.5%	\$10,660	\$10,274	3.8%
Monthly Vehicle Mile	5,488	4,871	12.7%	6,037	4,954	21.8%
New Riders this Month	0	1	-100.0%	4	4	11.6%
Cost per Ride	\$10.08	\$10.05	0.2%	\$9.70	\$8.14	19.2%
Cost per Mile	\$2.20	\$2.16	1.6%	\$1.77	\$2.07	-14.8%
Miles per Ride	4.6	4.7	-1.4%	5.5	3.9	40.0%
Veh Programs - Providence Elderplace						
Monthly Rides	8,295	8,236	0.7%	8,226	7,933	3.7%
Monthly Cost	\$145,447	\$134,332	8.3%	\$139,521	\$131,897	5.8%
Monthly Vehicle Mile	28,137	32,797	-14.2%	30,370	25,134	20.8%
New Riders this Month	26	20	30.0%	94	85	9.8%
Cost per Ride	\$17.53	\$16.31	7.5%	\$16.96	\$16.63	2.0%
Cost per Mile	\$5.17	\$4.10	26.2%	\$4.59	\$5.25	-12.5%
Miles per Ride	3.4	4.0	-14.8%	3.7	3.2	16.5%
Veh Programs - West Linn						
Monthly Rides	28		#Error	80		#Error
Monthly Cost	\$434		#Error	\$909		#Error
Monthly Vehicle Mile	371		#Error	443		#Error
New Riders this Month	4		#Error	47		#Error
Cost per Ride	\$15.50		#Error	\$11.37		#Error
Cost per Mile	\$1.17		#Error	\$2.05		#Error
Miles per Ride	13.3		#Error	5.5		#Error

Rural Transit District Transportation Report

	May 11	May 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

City of Canby

Fixed Route

Monthly Rides	17,637	16,753	5.3%	17,442	17,094	2.0%
Monthly Cost	\$55,615	\$49,408	12.6%	\$56,468	\$53,190	6.2%
Monthly Vehicle Miles	20,776	20,009	3.8%	21,127	21,608	-2.2%
On-Time Performance	98.5%	98.0%	0.5%	98.8%	98.0%	0.8%
Cost per Ride	\$3.15	\$2.95	6.9%	\$3.24	\$3.11	4.0%
Cost per Mile	\$2.68	\$2.47	8.4%	\$2.67	\$2.46	8.6%
Miles per Roadcall	20,776	20,009	3.8%	10,564	#Error	#Error

Paratransit LIFT & Cab

Monthly Rides	982	593	65.6%	825	726	13.6%
Monthly Cost	\$17,996	\$14,003	28.5%	\$17,504	\$15,918	10.0%
Monthly Vehicle Miles	4,574	4,073	12.3%	4,754	4,815	-1.3%
On-Time Performance	97.2%	98.5%	-1.3%	96.8%	96.9%	-0.1%
Cost per Ride	\$18.33	\$23.61	-22.4%	\$21.21	\$21.92	-3.2%
Cost per Mile	\$3.93	\$3.44	14.4%	\$3.68	\$3.31	11.4%
Miles per Roadcall	4,574	4,073	12.3%	57,042	57,785	-1.3%

City of Sandy

Fixed Route

Monthly Rides	20,020	17,773	12.6%	18,612	19,754	-5.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,625	18,896	3.9%	19,736	20,628	-4.3%
On-Time Performance	97.4%	97.8%	-0.4%	96.9%	98.6%	-1.7%
Cost per Ride	\$3.25	\$3.66	-11.2%	\$3.49	\$3.29	6.1%
Cost per Mile	\$3.31	\$3.44	-3.7%	\$3.29	\$3.15	4.5%
Miles per Roadcall	19,625	18,896	3.9%	6,579	5,157	27.6%

Paratransit LIFT & Cab

Monthly Rides	1,647	1,427	15.4%	1,704	1,360	25.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,456	5,021	48.5%	6,983	5,204	34.2%
On-Time Performance	95.7%	98.0%	-2.3%	96.6%	96.6%	0.0%
Cost per Ride	\$12.14	\$14.02	-13.4%	\$11.74	\$14.70	-20.2%
Cost per Mile	\$2.68	\$3.98	-32.7%	\$2.86	\$3.84	-25.5%
Miles per Roadcall	7,456	5,021	48.5%	83,799	62,449	34.2%

	May 11	May 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng

S. Clackamas Transp. District (Molalla)

Fixed Route

Monthly Rides	7,894	7,151	10.4%	7,580	7,366	2.9%
Monthly Cost	\$48,696	\$45,140	7.9%	\$47,630	\$47,751	-0.3%
Monthly Vehicle Miles	21,331	25,007	-14.7%	22,077	22,040	0.2%
On-Time Performance	98.0%	80.0%	18.0%	96.3%	91.4%	4.8%
Cost per Ride	\$6.17	\$6.31	-2.3%	\$6.28	\$6.48	-3.1%
Cost per Mile	\$2.28	\$1.81	26.5%	\$2.16	\$2.17	-0.4%
Miles per Roadcall	21,331			26,492	24,044	10.2%

SMART Transit (City of Wilsonville)

Fixed Route

Monthly Rides	29,846	23,108	29.2%	26,819	24,179	10.9%
Monthly Cost	\$246,756	\$218,624	12.9%	\$273,059	\$262,313	4.1%
Monthly Vehicle Miles	45,441	43,532	4.4%	45,346	45,986	-1.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$8.27	\$9.46	-12.6%	\$10.18	\$10.85	-6.1%
Cost per Mile	\$5.43	\$5.02	8.1%	\$6.02	\$5.70	5.6%
Miles per Roadcall					0	---

Paratransit LIFT & Cab

Monthly Rides	1,576	1,336	18.0%	1,556	1,399	11.2%
Monthly Cost	\$43,545	\$38,581	12.9%	\$48,187	\$47,957	0.5%
Monthly Vehicle Miles	11,147	10,034	11.1%	10,704	9,713	10.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$27.63	\$28.88	-4.3%	\$30.97	\$34.28	-9.6%
Cost per Mile	\$3.91	\$3.85	1.6%	\$4.50	\$4.94	-8.8%
Miles per Roadcall					0	---

RideWise Performance Report - May 2011

		Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
	One-on-one travel training						
1	One-on-one travel training work trips	4	30	1,560	\$38,407.20		
2	One-on-one travel training general trips	13	39	2,028	\$49,929.36		
	Specialized travel trainings (contractor)						
3	Phone or mail personalized travel training						
	Subtotal	17	69	3,588	\$88,336.56		
	Group travel training						
4	Group travel training with schools	49		185	\$4,560.12		
5	Group travel training general						
6	Riders Club participants	56					
	Subtotal	105		185	\$4,560.12		
	Total	122	69	3,773	\$92,896.68		
	Supportive services support of travel training	Staff	Total students in training	Students trained 1-on-1	Student trips taken 1-on-1	Trips taken with groups of students	Total hours trained 1-on-1 and with groups of students
7	New supportive service contacts sites	1					
8	Transitional staff support only	1					
9	Transitional staff support and pass plan	169	399	101	621	939	1,381
	Total	171					
	Ride Connection RideWise monthly costs:						
10	RideWise RC program monthly cost	\$40,626.65					
11	Total trainer hours monthly	693.30					
12	Ride Ambassador hours monthly	121.75					
13	Value of volunteer hours monthly	\$2,285.25					
14	Value of transitional staff hours monthly	\$32,842.10					

RideWise Performance Report - YTD 2011

		Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
	One-on-one travel training						
1	One-on-one travel training work trips	71	491	25,532	\$628,597.84		
2	One-on-one travel training general trips	129	395	20,540	\$505,694.80		
3	Phone or mail personalized travel training	53		200	\$4,932.37		
	Subtotal	253	886	46,272	\$1,139,225.01		
	Group travel trainings						
4	Group travel trainings with schools	271		1,024	\$25,220.24		
5	Group travel training general	181		684	\$16,844.51		
6	Riders Club participants	652					
	Subtotal	1,104		1,709	\$42,064.75		
	Total	1,357	886	47,981	\$1,181,289.76		
	Supportive services support of travel training	Staff	Students in training	Students trained 1-on-1	Student trips taken 1-on-1	Number of trips taken with groups of students	Total hours trained 1-on-1 and with groups of students
7	New supportive service contacts sites	33					
8	Transitional staff support only	19					
9	Transitional staff support and pass plan	238	513	137	4,670	7,300	10,828
	Total	290					
	Ride Connection RideWise annual costs:						
10	RideWise RC program annual cost	\$422,614.41					
11	Annual cost avoidance of trips	\$1,181,289.76					
12	Total cost avoidance	\$758,675.35					
13	Total trainer hours annual	7,617					
14	Ride Ambassador hours annual	1,235					
15	Value of volunteer hours annual	\$23,180.95					
16	Value of transitional staff hours annual	\$257,592.17					