

---

**DATE:           NOVEMBER 2011**

**SUBJECT:       TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION  
MONTHLY PERFORMANCE REPORTS**

---

## **RIDE CONNECTION**

1. Ride Connection E&D services (all funding sources). As of November, average monthly rides (for 12 months) increased 1.4% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of November, average monthly rides (for 12 months) increased 1.4% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of November, average monthly rides (for 12 months) showed no change when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of November, average cost per ride (for 12 months) increased 8.2% when compared to the same period the previous year.
5. New riders. As of November, average new riders per month (for 12 months) decreased 4.6% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of November, average monthly volunteer hours (for 12 months) decreased 3.4% when compared to the same period the previous year.
7. As of November average monthly resources spent by partners in the network (for 12 months) increased 10.8% when compared to the same period the previous year.
8. Donations. As of November, average monthly donations (for 12 months) increased 34.6% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

## RIDEWISE

1. Service Delivery Analysis. A total of 116 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 16 individuals successfully exited out of one-on-one travel training, four of whom were prior participants receiving additional training related to a new route. A 43% decrease in successful trainees was produced this year when compared to November 2010. Note: November 2010 was a remarkable, anomalous month for the program. Output for November 2011 is more representative of a typical month.
2. A total of 11 persons successfully exited out of one-on-one travel training under the age of 60. An average of 15.25 training hours per individual trained one-on-one were produced during November.
3. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There was a total of two outreach events: (1) RideWise participated in the Portland Public Schools Transition Fair and (2) presented to the Easter Seals Senior Community Service Employment Program staff.
4. Media Exposure. The RideWise web page was visited 145 times and the RideWise Events Calendar had eight visits.
5. The Independent Traveler, a bi-monthly newsletter, was distributed to 231 individuals and agencies.
6. Ride Ambassador Program. A total of 66 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach.
7. Rider's Clubs. The RideWise program supported three Rider's Club activities with 22 participants.
8. Referral Sources. There were 23 referrals in November 2011. Seven referrals were from new agencies or new sources at agencies with whom a relationship had been established.
9. School Program. 495 students received training during the month of November. 142 students were trained individually. There were 592 individual trips taken and 555 trips taken as a group. 200 teachers and support staff reported 929 hours of training.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 19,811, representing a 2.2% increase over the same period last year. The SAM-Gresham route had a ridership increase of 2% and the SAM- Estacada route was up by 9% over the same period last year. STAR ridership decreased by 2.7%. E&D use was up by 12% with 66 trips.
2. We had the Transit Center Project kick-off meeting with Group Mackenzie. They began preliminary design for the facility at Centennial Plaza. The first public meeting, held on November 17, was well attended. Three options were discussed and a preferred option was selected for final design development.
3. Grant applications were submitted for Special Transportation Funds for continued operations for STAR.
4. November was ominous for transit -- we had a series of small accidents. Three involved vehicles with no injuries and one involved a passenger injury with no vehicular damage.
5. The Transit Adventure to Portland Airport was cancelled due to low response.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Ridership increased 14.6% in November compared to last year, reaching 29,575 rides and year to date, ridership is up 14.2%. This was due to several factors: The price of gas, WES ridership is up into double digit numbers and part of that ridership is transferring to SMART buses, the economy in Wilsonville is stronger than last year, resulting in new hires.
2. The demand response portion of SMART's ridership is up 9.7% for November and 2.9% for the year.
3. Two 21-passenger Compressed Natural Gas (CNG) buses joined the SMART fleet in November 30, 2011. SMART looked at other alternative fuels such as propane, diesel hybrids, gas hybrids and even fully electrical vehicles. The advantage of CNG vehicles was that they operate quieter than diesel engines with a reduction in exhaust fumes. "Our goal is to achieve cost savings, protect the environment by producing less tailpipe

emissions and using a domestic fuel. If all of these things fall into place we will be very pleased.” said Fleet Services Manager Scott Simonton.

4. Discover Wilsonville. SMART’s Transportation Individualized Marketing project ended November 2011. Over 1,100 personalized travel kits were assembled and delivered to Wilsonville households either by bicycle or a combination of bicycle and delivery van. In addition to the deliveries made directly to households, Discover Wilsonville and regional travel options materials were widely distributed at Wilsonville community events. The final project report is expected to be complete by March 2012.

### **CANBY AREA TRANSIT (CAT)**

1. CAT provided 13,667 rides in November. The Fixed Route Service averaged 21.3 passengers per hour in November.
2. Service on the General Public Dial-A Ride has leveled off in November but is expected to average higher in December.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership increased 4% over calendar year 2010. A total of 7,686 rides were provided for the month of November.
2. The Park & Ride construction project has been completed and is ready for use.

### **TRIMET**

1. Weekly system boarding rides (fixed route and paratransit) were up 2.4% in November, the eighth consecutive month of positive system ridership results. Weekly rides were up across all modes – LIFT, bus, MAX and WES. The increase occurred despite a fare increase and flat service levels compared to November 2010.
2. Weekday fixed route boardings were 319,000 in November, 2.6% above the prior year’s level. Rides were up on bus (+3.5%), MAX (+1.0%) and WES commuter rail (+18.5%). On the weekends, bus boardings were up 4.0%, but MAX rides were down (-1.3%). Overall weekly system fixed route rides increased by 2.4% over the prior year’s level.

3. The four MAX lines averaged a total of 124,900 weekday, 80,900 Saturday, and 60,700 Sunday boardings in November. Weekday ridership averaged 62,400 on the Blue line, 22,200 on the Red line, 16,500 on the Yellow line, and 23,800 on the Green line. Weekday rides on the Blue and Red lines were down a combined -1.1%, while rides on the Yellow and Green line increased. Total MAX weekday ridership was up 4.6% during the peak and was down slightly (-0.5%) during the off-peak. Weekend MAX rides were also down by 1.3%. Overall, weekly MAX rides were up only 0.6% over last November's level.
4. After posting losses throughout FY10 and FY11, bus ridership started to rebound this fiscal year. Weekday bus rides have been up for the past four months, with progressively larger percentage increases each month. In November, weekday bus rides were up 3.5% over the prior year, growing during both peak (+2.9%) and off-peak (+3.8%) periods. Overall weekend rides were up 4.0%, resulting in weekly bus rides that were up 3.6% compared to November 2010. Weekly rides increased 2.8% on frequent routes and 4.6% on non-frequent routes.
5. In November, WES averaged 1,600 daily rides, 18.5% above the prior November. WES patronage has been increasing steadily over the past year and has equaled or surpassed 1,600 rides a day in each the past eight months.
6. In November, average weekday LIFT ridership grew by 4.7% compared to the prior year. This was the second month of increase following nine months with negative ridership growth. Excluding one inclement weather day in November 2010, the weekday ridership increase was 3.7%. Weekend ridership increased 0.5%, resulting in weekly ridership growth of 4.1% (+2.9% adjusted for inclement weather in November 2010). Average weekly lift and cab hours were also up, growing by 2.0% this November.
7. Ridership on the Portland Streetcar is calculated on a quarterly basis. For the fall quarter (September – November 2011), the Streetcar carried an average of 10,500 weekday, 8,900 Saturday, and 6,600 Sunday boardings. Compared to the fall quarter of 2010, weekday rides were down 10.2%, Saturday rides were down 9.2% and Sunday rides were down 2.9%.
8. Passenger revenues were \$8.63 million in November, 6.4% above the November 2010 level. The combined effect of the September fare

increase and higher monthly ridership (+2.4%) accounts for the improvement in passenger revenue. Fiscal year-to-date, passenger revenue is right at budgeted levels (+0.04%).

9. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplies to provide transit service and to maintain vehicles and plant facilities. In November, operations cost per boarding ride increased by 1.3% compared to the prior year. Total fixed route cost/ride was \$2.47 in November, \$.03 above the prior year's level. Overall operations costs increased by 3.7% this November. The primary areas of increase were overtime costs and diesel fuel. Overall fixed route ridership grew by 2.4% for the month, less than the increase in costs, resulting in the small increase in average cost per ride.

# TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

TriMet	Nov 11	Nov 10	% Chng	This Year	Prev. Year	% Chng
--------	--------	--------	--------	-----------	------------	--------

## Bus

Monthly Rides	4,850,300	4,682,400	3.6%	4,901,367	4,933,083	-0.6%
Monthly Cost	\$13,833,504	\$13,349,622	3.6%	\$13,821,526	\$14,599,264	-5.3%
Monthly Vehicle Miles	1,863,561	1,852,187	0.6%	1,891,396	1,986,134	-4.8%
On-Time Performance	81.1%	81.9%	-0.8%	81.8%	82.5%	-0.7%
Cost per Ride	\$2.85	\$2.85	0.0%	\$2.82	\$2.96	-4.7%
Cost per Mile	\$7.42	\$7.21	3.0%	\$7.31	\$7.35	-0.6%
Miles per roadcall	21,924	21,790	0.6%	20,804	21,073	-1.3%

## Rail

Monthly Rides	3,250,000	3,230,480	0.6%	3,484,053	3,330,100	4.6%
Monthly Cost	\$5,807,918	\$5,595,991	3.8%	\$5,673,590	\$5,466,848	3.8%
Monthly Vehicle Miles	335,366	349,842	-4.1%	359,185	391,317	-8.2%
On-Time Performance	83.7%	85.0%	-1.3%	86.7%	85.9%	0.8%
Cost per Ride	\$1.79	\$1.73	3.2%	\$1.63	\$1.64	-0.8%
Cost per Mile	\$17.32	\$16.00	8.3%	\$15.80	\$13.97	13.1%
Miles per roadcall	2,749	3,644	-24.6%	2,828	3,214	-12.0%

## Paratransit LIFT & Cab

Monthly Rides	88,109	84,613	4.1%	88,788	82,086	8.2%
Monthly Cost	\$2,645,138	\$2,424,843	9.1%	\$2,621,038	\$2,304,457	13.7%
Monthly Vehicle Miles	728,648	708,529	2.8%	734,378	688,041	6.7%
On-Time Performance	92.4%	93.6%	-1.2%	93.5%	93.4%	0.1%
Cost per Ride	\$30.02	\$28.66	4.8%	\$29.52	\$28.07	5.2%
Cost per Mile	\$3.63	\$3.42	6.1%	\$3.57	\$3.35	6.6%
Miles per roadcall	36,432	70,853	-48.6%	40,240	127,023	-68.3%

## Ride Connection Services (1)

### Summary All Services

Monthly Rides	32,751	32,792	-0.1%	34,490	34,006	1.4%
Monthly Cost	\$473,084	\$443,094	6.8%	\$465,065	\$423,946	9.7%
Monthly Vehicle Miles	142,437	143,461	-0.7%	148,525	145,357	2.2%
New Riders this Month	711	749	-5.1%	1,053	1,104	-4.6%
Cost per Ride	\$14.44	\$13.51	6.9%	\$13.48	\$12.47	8.2%
Cost per Mile	\$3.32	\$3.09	7.5%	\$3.13	\$2.92	7.4%
Miles per Ride	4.3	4.4	-0.6%	4.3	4.3	0.7%

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>American Red Cross - Central Beaverton</b>						
Monthly Rides	723	594	21.7%	909		#Error
Monthly Cost	\$7,378	\$6,874	7.3%	\$9,304		#Error
Monthly Vehicle Mile	4,218	2,664	58.3%	5,075		#Error
New Riders this Month	21	30	-30.0%	43		#Error
Cost per Ride	\$10.20	\$11.57	-11.8%	\$10.24		#Error
Cost per Mile	\$1.75	\$2.58	-32.2%	\$1.83		#Error
Miles per Ride	5.8	4.5	30.1%	5.6		#Error
<b>American Red Cross - STF Service</b>						
Monthly Rides	727	825	-11.9%	815	798	2.1%
Monthly Cost	\$8,188	\$9,275	-11.7%	\$8,775	\$8,467	3.6%
Monthly Vehicle Mile	3,412	2,821	21.0%	3,885	2,499	55.4%
New Riders this Month	23	21	9.5%	45	40	12.0%
Cost per Ride	\$11.26	\$11.24	0.2%	\$10.76	\$10.61	1.5%
Cost per Mile	\$2.40	\$3.29	-27.0%	\$2.26	\$3.39	-33.3%
Miles per Ride	4.7	3.4	37.3%	4.8	3.1	52.2%
<b>American Red Cross - TriMet Service</b>						
Monthly Rides	684	705	-3.0%	764	995	-23.2%
Monthly Cost	\$5,958	\$7,045	-15.4%	\$6,742	\$7,320	-7.9%
Monthly Vehicle Mile	5,161	6,436	-19.8%	5,760	6,634	-13.2%
New Riders this Month	32	34	-5.9%	48	49	-1.0%
Cost per Ride	\$8.71	\$9.99	-12.8%	\$8.83	\$7.36	19.9%
Cost per Mile	\$1.15	\$1.09	5.5%	\$1.17	\$1.10	6.1%
Miles per Ride	7.5	9.1	-17.3%	7.5	6.7	13.0%
<b>Canby Senior Center (1)</b>						
Monthly Rides	268	259	3.5%	221	230	-3.6%
Monthly Cost	\$2,010	\$1,849	8.7%	\$1,628	\$1,640	-0.7%
Monthly Vehicle Mile	1,379	1,678	-17.8%	1,057	1,228	-14.0%
New Riders this Month	10	30	-66.7%	11	21	-49.2%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.36	\$7.14	3.0%
Cost per Mile	\$1.46	\$1.10	32.3%	\$1.54	\$1.34	15.4%
Miles per Ride	5.1	6.5	-20.6%	4.8	5.3	-10.7%
<b>Cherry Blossom</b>						
Monthly Rides	339	323	5.0%	330	272	21.3%
Monthly Cost	\$1,739	\$2,199	-20.9%	\$2,079	\$1,611	29.0%
Monthly Vehicle Mile	883	646	36.7%	768	617	24.6%
New Riders this Month	1	4	-75.0%	12	8	51.6%
Cost per Ride	\$5.13	\$6.81	-24.6%	\$6.29	\$5.92	6.3%
Cost per Mile	\$1.97	\$3.40	-42.1%	\$2.71	\$2.61	3.5%
Miles per Ride	2.6	2.0	30.2%	2.3	2.3	2.7%

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>David's Harp - STF Service</b>						
Monthly Rides	466	122	282.0%	286	152	88.5%
Monthly Cost	\$3,680	\$2,996	22.8%	\$3,553	\$2,522	40.9%
Monthly Vehicle Mile	360	209	72.2%	362	236	53.2%
New Riders this Month	0	0	---	1	7	-92.3%
Cost per Ride	\$7.90	\$24.56	-67.8%	\$12.41	\$16.60	-25.3%
Cost per Mile	\$10.22	\$14.33	-28.7%	\$9.82	\$10.68	-8.1%
Miles per Ride	0.8	1.7	-54.9%	1.3	1.6	-18.7%
<b>Estacada Senior Center (1)</b>						
Monthly Rides	179	224	-20.1%	197	245	-19.8%
Monthly Cost	\$1,369	\$1,723	-20.6%	\$1,444	\$2,195	-34.2%
Monthly Vehicle Mile	617	698	-11.6%	805	643	25.1%
New Riders this Month	0	11	-100.0%	4	5	-18.6%
Cost per Ride	\$7.65	\$7.69	-0.6%	\$7.33	\$8.95	-18.0%
Cost per Mile	\$2.22	\$2.47	-10.1%	\$1.79	\$3.41	-47.4%
Miles per Ride	3.4	3.1	10.6%	4.1	2.6	56.0%
<b>Gateway Shuttle</b>						
Monthly Rides	151	144	4.9%	190	158	19.9%
Monthly Cost	\$629	\$959	-34.5%	\$979	\$1,051	-6.9%
Monthly Vehicle Mile	190	213	-10.8%	254	218	16.5%
New Riders this Month	0	4	-100.0%	8	6	21.6%
Cost per Ride	\$4.16	\$6.66	-37.5%	\$5.15	\$6.64	-22.4%
Cost per Mile	\$3.31	\$4.50	-26.5%	\$3.85	\$4.82	-20.1%
Miles per Ride	1.3	1.5	-14.9%	1.3	1.4	-2.8%
<b>General Public E&amp;D Rides</b>						
Monthly Rides	490	341	43.7%	447	470	-5.1%
Monthly Cost	\$9,387	\$6,347	47.9%	\$8,092	\$8,702	-7.0%
Monthly Vehicle Mile	4,196	3,089	35.8%	3,676	4,803	-23.5%
New Riders this Month	6	8	-25.0%	6	7	-8.6%
Cost per Ride	\$19.16	\$18.61	2.9%	\$18.12	\$18.50	-2.1%
Cost per Mile	\$2.24	\$2.05	8.9%	\$2.20	\$1.81	21.5%
Miles per Ride	8.6	9.1	-5.5%	8.2	10.2	-19.4%
<b>Gladstone Senior Center (1)</b>						
Monthly Rides	270	276	-2.2%	268	290	-7.4%
Monthly Cost	\$2,025	\$1,971	2.8%	\$2,030	\$2,086	-2.7%
Monthly Vehicle Mile	475	488	-2.7%	466	502	-7.1%
New Riders this Month	5	7	-28.6%	8	11	-26.1%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.56	\$7.20	5.1%
Cost per Mile	\$4.26	\$4.04	5.6%	\$4.35	\$4.16	4.8%
Miles per Ride	1.8	1.8	-0.5%	1.7	1.7	0.3%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Hoodland Senior Center (1)</b>						
Monthly Rides	183	147	24.5%	179	206	-12.9%
Monthly Cost	\$2,632	\$2,699	-2.5%	\$2,457	\$3,519	-30.2%
Monthly Vehicle Mile	1,322	1,527	-13.4%	1,282	1,957	-34.5%
New Riders this Month	1	2	-50.0%	7	7	2.3%
Cost per Ride	\$14.38	\$18.36	-21.7%	\$13.69	\$17.09	-19.9%
Cost per Mile	\$1.99	\$1.77	12.6%	\$1.92	\$1.80	6.5%
Miles per Ride	7.2	10.4	-30.5%	7.1	9.5	-24.8%
<b>Job Access E&amp;D Rides</b>						
Monthly Rides	149	95	56.8%	200	148	35.0%
Monthly Cost	\$2,123	\$1,343	58.1%	\$2,727	\$2,149	26.9%
Monthly Vehicle Mile	801	603	32.8%	1,117	1,006	11.0%
New Riders this Month	0	0	---	2	1	122.2%
Cost per Ride	\$14.25	\$14.14	0.8%	\$13.64	\$14.51	-6.0%
Cost per Mile	\$2.65	\$2.23	19.0%	\$2.44	\$2.14	14.3%
Miles per Ride	5.4	6.3	-15.3%	5.6	6.8	-17.8%
<b>King City Shuttle</b>						
Monthly Rides	320	292	9.6%	358	358	0.0%
Monthly Cost	\$3,783	\$4,563	-17.1%	\$4,202	\$3,923	7.1%
Monthly Vehicle Mile	1,156	824	40.3%	1,147	998	14.9%
New Riders this Month	12	13	-7.7%	12	11	0.7%
Cost per Ride	\$11.82	\$15.63	-24.3%	\$11.74	\$10.96	7.1%
Cost per Mile	\$3.27	\$5.54	-40.9%	\$3.66	\$3.93	-6.8%
Miles per Ride	3.6	2.8	28.0%	3.2	2.8	14.9%
<b>Lake Oswego Adult Comm. Ctr (1)</b>						
Monthly Rides	340	404	-15.8%	377	399	-5.7%
Monthly Cost	\$2,550	\$2,885	-11.6%	\$2,741	\$2,852	-3.9%
Monthly Vehicle Mile	936	1,107	-15.4%	1,082	1,194	-9.4%
New Riders this Month	91	0	---	10	16	-38.3%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.28	\$7.14	1.9%
Cost per Mile	\$2.72	\$2.61	4.6%	\$2.53	\$2.39	6.0%
Miles per Ride	2.8	2.7	0.5%	2.9	3.0	-3.9%
<b>MFS Project Linkage - STF Service</b>						
Monthly Rides	506	470	7.7%	476	408	16.6%
Monthly Cost	\$10,376	\$15,053	-31.1%	\$11,760	\$10,038	17.2%
Monthly Vehicle Mile	1,855	1,988	-6.7%	1,862	1,579	17.9%
New Riders this Month	22	29	-24.1%	31	294	-89.6%
Cost per Ride	\$20.51	\$32.03	-36.0%	\$24.73	\$24.61	0.5%
Cost per Mile	\$5.59	\$7.57	-26.1%	\$6.32	\$6.36	-0.7%
Miles per Ride	3.7	4.2	-13.3%	3.9	3.9	1.2%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>MFS Project Linkage - TriMet Service</b>						
Monthly Rides	358	403	-11.2%	477	363	31.3%
Monthly Cost	\$2,593	\$4,463	-41.9%	\$4,029	\$3,956	1.9%
Monthly Vehicle Mile	1,391	1,355	2.7%	1,797	1,363	31.8%
New Riders this Month	21	22	-4.5%	27	18	50.7%
Cost per Ride	\$7.24	\$11.07	-34.6%	\$8.45	\$10.89	-22.4%
Cost per Mile	\$1.86	\$3.29	-43.4%	\$2.24	\$2.90	-22.7%
Miles per Ride	3.9	3.4	15.6%	3.8	3.8	0.4%
<b>Mid Multnomah Co. Service</b>						
Monthly Rides	757	859	-11.9%	2,380	914	160.4%
Monthly Cost	\$12,046	\$10,779	11.8%	\$36,521	\$11,311	222.9%
Monthly Vehicle Mile	3,431	4,406	-22.1%	11,673	4,717	147.5%
New Riders this Month	22	39	-43.6%	109	40	174.7%
Cost per Ride	\$15.91	\$12.55	26.8%	\$15.35	\$12.38	24.0%
Cost per Mile	\$3.51	\$2.45	43.5%	\$3.13	\$2.40	30.5%
Miles per Ride	4.5	5.1	-11.6%	4.9	5.2	-5.0%
<b>Milwaukie Senior Center (1)</b>						
Monthly Rides	969	1,343	-27.8%	1,142	1,212	-5.8%
Monthly Cost	\$8,955	\$12,724	-29.6%	\$10,597	\$11,193	-5.3%
Monthly Vehicle Mile	3,046	2,265	34.5%	2,803	2,548	10.0%
New Riders this Month	8	7	14.3%	18	20	-8.1%
Cost per Ride	\$9.24	\$9.47	-2.5%	\$9.28	\$9.24	0.5%
Cost per Mile	\$2.94	\$5.62	-47.7%	\$3.78	\$4.39	-13.9%
Miles per Ride	3.1	1.7	86.4%	2.5	2.1	16.7%
<b>Molalla Senior Center (1)</b>						
Monthly Rides	521	442	17.9%	483	509	-5.0%
Monthly Cost	\$5,672	\$4,805	18.0%	\$5,040	\$4,767	5.7%
Monthly Vehicle Mile	944	1,259	-25.0%	1,032	1,350	-23.5%
New Riders this Month	4	2	100.0%	11	5	110.9%
Cost per Ride	\$10.89	\$10.87	0.1%	\$10.44	\$9.38	11.3%
Cost per Mile	\$6.01	\$3.82	57.4%	\$4.88	\$3.53	38.2%
Miles per Ride	1.8	2.8	-36.4%	2.1	2.7	-19.5%
<b>N/NE Shuttle</b>						
Monthly Rides	1,325	1,302	1.8%	1,524	1,421	7.3%
Monthly Cost	\$22,541	\$20,367	10.7%	\$19,654	\$19,519	0.7%
Monthly Vehicle Mile	2,912	2,386	22.0%	3,410	3,323	2.6%
New Riders this Month	21	13	61.5%	41	34	20.0%
Cost per Ride	\$17.01	\$15.64	8.8%	\$12.89	\$13.74	-6.1%
Cost per Mile	\$7.74	\$8.54	-9.3%	\$5.76	\$5.87	-1.9%
Miles per Ride	2.2	1.8	19.9%	2.2	2.3	-4.3%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Neighborhood House - STF Service</b>						
Monthly Rides	372	472	-21.2%	592	544	8.7%
Monthly Cost	\$8,325	\$5,109	63.0%	\$6,400	\$5,405	18.4%
Monthly Vehicle Mile	499	312	59.9%	624	453	37.8%
New Riders this Month	23	4	475.0%	32	17	84.6%
Cost per Ride	\$22.38	\$10.82	106.8%	\$10.81	\$9.93	8.9%
Cost per Mile	\$16.68	\$16.37	1.9%	\$10.25	\$11.93	-14.1%
Miles per Ride	1.3	0.7	102.9%	1.1	0.8	26.8%
<b>Neighborhood SW Shuttle</b>						
Monthly Rides	111	208	-46.6%	155	180	-13.6%
Monthly Cost	\$2,022	\$1,930	4.8%	\$1,921	\$1,608	19.4%
Monthly Vehicle Mile	339	514	-34.0%	260	332	-21.8%
New Riders this Month	1	30	-96.7%	4	8	-47.9%
Cost per Ride	\$18.22	\$9.28	96.4%	\$12.38	\$8.95	38.3%
Cost per Mile	\$5.97	\$3.75	58.9%	\$7.40	\$4.84	52.8%
Miles per Ride	3.1	2.5	23.6%	1.7	1.8	-9.5%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	189	225	-16.0%	227	234	-3.3%
Monthly Cost	\$4,760	\$10,706	-55.5%	\$9,454	\$11,629	-18.7%
Monthly Vehicle Mile	1,086	1,108	-2.0%	1,130	1,052	7.4%
New Riders this Month	15	30	-50.0%	23	21	10.8%
Cost per Ride	\$25.18	\$47.58	-47.1%	\$41.71	\$49.61	-15.9%
Cost per Mile	\$4.38	\$9.66	-54.6%	\$8.37	\$11.05	-24.3%
Miles per Ride	5.7	4.9	16.7%	5.0	4.5	11.1%
<b>NW Portland Ministries - Senior Shuttle</b>						
Monthly Rides	0	211	-100.0%	128	298	-56.9%
Monthly Cost	\$0	\$1,647	-100.0%	\$1,627	\$2,115	-23.1%
Monthly Vehicle Mile	0	157	-100.0%	143	243	-41.2%
New Riders this Month	0	0	---	1	5	-72.3%
Cost per Ride	\$0.00	\$7.81	-100.0%	\$12.67	\$7.10	78.4%
Cost per Mile	\$0.00	\$10.49	-100.0%	\$11.40	\$8.71	30.9%
Miles per Ride	0.0	0.7	-100.0%	1.1	0.8	36.3%
<b>NW Portland Ministries - STF Service</b>						
Monthly Rides	0	520	-100.0%	463	698	-33.8%
Monthly Cost	\$0	\$10,578	-100.0%	\$8,676	\$9,839	-11.8%
Monthly Vehicle Mile	0	3,198	-100.0%	2,536	3,459	-26.7%
New Riders this Month	0	26	-100.0%	20	56	-64.4%
Cost per Ride	\$0.00	\$20.34	-100.0%	\$18.75	\$14.09	33.1%
Cost per Mile	\$0.00	\$3.31	-100.0%	\$3.42	\$2.84	20.3%
Miles per Ride	0.0	6.2	-100.0%	5.5	5.0	10.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>NW Portland Ministries - TriMet Service</b>						
Monthly Rides	0	350	-100.0%	90	388	-76.8%
Monthly Cost	\$0	\$3,886	-100.0%	\$2,685	\$4,866	-44.8%
Monthly Vehicle Mile	0	742	-100.0%	374	2,124	-82.4%
New Riders this Month	0	12	-100.0%	9	38	-76.5%
Cost per Ride	\$0.00	\$11.10	-100.0%	\$29.88	\$12.56	138.0%
Cost per Mile	\$0.00	\$5.24	-100.0%	\$7.17	\$2.29	213.1%
Miles per Ride	0.0	2.1	-100.0%	4.2	5.5	-24.0%
<b>Pioneer Senior Center (1)</b>						
Monthly Rides	828	702	17.9%	955	871	9.5%
Monthly Cost	\$6,704	\$5,424	23.6%	\$7,473	\$6,740	10.9%
Monthly Vehicle Mile	2,432	2,133	14.0%	2,769	2,591	6.9%
New Riders this Month	9	19	-52.6%	18	23	-21.4%
Cost per Ride	\$8.10	\$7.73	4.8%	\$7.83	\$7.74	1.2%
Cost per Mile	\$2.76	\$2.54	8.4%	\$2.70	\$2.60	3.8%
Miles per Ride	2.9	3.0	-3.3%	2.9	3.0	-2.4%
<b>Portland Impact - STF Discretionary</b>						
Monthly Rides	590	514	14.8%	669	585	14.4%
Monthly Cost	\$10,787	\$8,822	22.3%	\$10,222	\$7,898	29.4%
Monthly Vehicle Mile	2,383	2,241	6.3%	2,818	2,570	9.6%
New Riders this Month	28	26	7.7%	53	57	-6.4%
Cost per Ride	\$18.28	\$17.16	6.5%	\$15.28	\$13.51	13.1%
Cost per Mile	\$4.53	\$3.94	15.0%	\$3.63	\$3.07	18.1%
Miles per Ride	4.0	4.4	-7.4%	4.2	4.4	-4.2%
<b>Portland Impact - STF Service</b>						
Monthly Rides	481	630	-23.7%	580	633	-8.4%
Monthly Cost	\$8,805	\$12,943	-32.0%	\$10,103	\$9,610	5.1%
Monthly Vehicle Mile	1,950	2,739	-28.8%	2,443	2,599	-6.0%
New Riders this Month	28	26	7.7%	53	58	-8.7%
Cost per Ride	\$18.31	\$20.54	-10.9%	\$17.42	\$15.17	14.8%
Cost per Mile	\$4.52	\$4.73	-4.4%	\$4.13	\$3.70	11.8%
Miles per Ride	4.1	4.3	-6.8%	4.2	4.1	2.6%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	254	338	-24.9%	304	331	-8.1%
Monthly Cost	\$2,505	\$2,222	12.8%	\$3,073	\$2,547	20.7%
Monthly Vehicle Mile	843	1,365	-38.2%	1,277	1,477	-13.5%
New Riders this Month	28	0	---	65	82	-20.9%
Cost per Ride	\$9.86	\$6.57	50.0%	\$10.10	\$7.69	31.3%
Cost per Mile	\$2.97	\$1.63	82.6%	\$2.41	\$1.72	39.5%
Miles per Ride	3.3	4.0	-17.8%	4.2	4.5	-5.9%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Sandy Senior Center (1)</b>						
Monthly Rides	390	354	10.2%	420	375	12.0%
Monthly Cost	\$5,006	\$5,688	-12.0%	\$5,711	\$4,344	31.5%
Monthly Vehicle Mile	2,383	4,317	-44.8%	3,363	2,828	18.9%
New Riders this Month	17	8	112.5%	16	18	-13.4%
Cost per Ride	\$12.84	\$16.07	-20.1%	\$13.59	\$11.58	17.3%
Cost per Mile	\$2.10	\$1.32	59.4%	\$1.70	\$1.54	10.5%
Miles per Ride	6.1	12.2	-49.9%	8.0	7.5	6.2%
<b>Title XIX Non Medical - Multnomah (2)</b>						
Monthly Rides	3,891	3,164	23.0%	3,841	4,187	-8.3%
Monthly Cost	\$100,816	\$81,979	23.0%	\$96,289	\$108,483	-11.2%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	459	400	14.8%	448	446	0.4%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.07	\$25.91	-3.2%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
<b>Title XIX Non Medical - Washington</b>						
Monthly Rides	1,660	1,471	12.8%	1,579	1,294	22.0%
Monthly Cost	\$27,503	\$25,525	7.7%	\$27,230	\$22,225	22.5%
Monthly Vehicle Mile	8,110	8,491	-4.5%	8,533	7,343	16.2%
New Riders this Month	9	10	-10.0%	18	14	27.1%
Cost per Ride	\$16.57	\$17.35	-4.5%	\$17.24	\$17.18	0.4%
Cost per Mile	\$3.39	\$3.01	12.8%	\$3.19	\$3.03	5.4%
Miles per Ride	4.9	5.8	-15.4%	5.4	5.7	-4.8%
<b>Transportation Reaching People (1)</b>						
Monthly Rides	2,476	2,308	7.3%	2,548	2,569	-0.8%
Monthly Cost	\$22,047	\$22,406	-1.6%	\$24,151	\$23,896	1.1%
Monthly Vehicle Mile	24,487	19,920	22.9%	22,841	20,785	9.9%
New Riders this Month	42	70	-40.0%	97	94	3.6%
Cost per Ride	\$8.90	\$9.71	-8.3%	\$9.48	\$9.30	1.9%
Cost per Mile	\$0.90	\$1.12	-20.0%	\$1.06	\$1.15	-8.0%
Miles per Ride	9.9	8.6	14.6%	9.0	8.1	10.8%
<b>U-Ride East Mult Co. - STF Discretionary</b>						
Monthly Rides	686	481	42.6%	684	511	33.9%
Monthly Cost	\$10,212	\$7,685	32.9%	\$9,878	\$7,459	32.4%
Monthly Vehicle Mile	2,449	1,610	52.1%	2,546	2,079	22.5%
New Riders this Month	20	12	66.7%	22	18	24.3%
Cost per Ride	\$14.89	\$15.98	-6.8%	\$14.44	\$14.60	-1.1%
Cost per Mile	\$4.17	\$4.77	-12.6%	\$3.88	\$3.59	8.1%
Miles per Ride	3.6	3.3	6.7%	3.7	4.1	-8.5%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides  
(2) Current month data is preliminary.

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>U-Ride East Mult Co. - STF Service</b>						
Monthly Rides	477	409	16.6%	423	487	-13.2%
Monthly Cost	\$8,927	\$8,174	9.2%	\$7,521	\$8,290	-9.3%
Monthly Vehicle Mile	1,702	1,371	24.1%	1,578	1,952	-19.1%
New Riders this Month	14	11	27.3%	15	14	11.7%
Cost per Ride	\$18.71	\$19.99	-6.4%	\$17.77	\$17.01	4.5%
Cost per Mile	\$5.24	\$5.96	-12.0%	\$4.77	\$4.25	12.2%
Miles per Ride	3.6	3.4	6.4%	3.7	4.0	-6.9%
<b>U-Ride East Mult Co. - TriMet Service</b>						
Monthly Rides	375	772	-51.4%	542	611	-11.4%
Monthly Cost	\$937	\$848	10.5%	\$921	\$511	80.3%
Monthly Vehicle Mile	1,775	2,683	-33.8%	1,985	2,378	-16.6%
New Riders this Month	13	15	-13.3%	20	19	3.5%
Cost per Ride	\$2.50	\$1.10	127.4%	\$1.70	\$0.84	103.4%
Cost per Mile	\$0.53	\$0.32	67.0%	\$0.46	\$0.21	116.1%
Miles per Ride	4.7	3.5	36.2%	3.7	3.9	-5.9%
<b>U-Ride Wash Co - STF Service</b>						
Monthly Rides	602	1,017	-40.8%	963	1,046	-7.9%
Monthly Cost	\$10,052	\$11,312	-11.1%	\$12,540	\$11,091	13.1%
Monthly Vehicle Mile	3,883	3,940	-1.4%	5,067	3,271	54.9%
New Riders this Month	50	65	-23.1%	70	54	30.4%
Cost per Ride	\$16.70	\$11.12	50.1%	\$13.02	\$10.60	22.8%
Cost per Mile	\$2.59	\$2.87	-9.8%	\$2.47	\$3.39	-27.0%
Miles per Ride	6.5	3.9	66.5%	5.3	3.1	68.2%
<b>Veh Programs - Edwards Center</b>						
Monthly Rides	934	895	4.4%	866	956	-9.4%
Monthly Cost	\$7,088	\$6,360	11.4%	\$7,014	\$6,826	2.8%
Monthly Vehicle Mile	3,794	3,170	19.7%	3,602	4,035	-10.7%
New Riders this Month	0	0	---	0	0	---
Cost per Ride	\$7.59	\$7.11	6.8%	\$8.10	\$7.14	13.4%
Cost per Mile	\$1.87	\$2.01	-6.9%	\$1.95	\$1.69	15.1%
Miles per Ride	4.1	3.5	14.7%	4.2	4.2	-1.4%
<b>Veh Programs - Lifeworks</b>						
Monthly Rides	119	199	-40.2%	168	186	-9.6%
Monthly Cost	\$1,089	\$1,755	-37.9%	\$1,510	\$1,623	-7.0%
Monthly Vehicle Mile	196	1,136	-82.7%	793	696	13.8%
New Riders this Month	0	1	-100.0%	2	2	-20.8%
Cost per Ride	\$9.15	\$8.82	3.8%	\$8.99	\$8.73	2.9%
Cost per Mile	\$5.56	\$1.54	259.7%	\$1.90	\$2.33	-18.3%
Miles per Ride	1.6	5.7	-71.1%	4.7	3.7	26.0%

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
<b>Veh Programs - Michael's Place</b>						
Monthly Rides	528	565	-6.5%	1,491	6,061	-75.4%
Monthly Cost	\$879	\$310	183.5%	\$2,514	\$2,727	-7.8%
Monthly Vehicle Mile	359	328	9.5%	777	3,791	-79.5%
New Riders this Month	0	0	---	5	30	-82.7%
Cost per Ride	\$1.66	\$0.55	203.4%	\$1.69	\$0.45	274.8%
Cost per Mile	\$2.45	\$0.95	159.1%	\$3.23	\$0.72	349.8%
Miles per Ride	0.7	0.6	17.1%	0.5	0.6	-16.7%
<b>Veh Programs - Port City</b>						
Monthly Rides	1,030	960	7.3%	1,155	1,092	5.8%
Monthly Cost	\$11,928	\$9,805	21.6%	\$10,898	\$10,646	2.4%
Monthly Vehicle Mile	5,035	6,152	-18.2%	6,312	5,256	20.1%
New Riders this Month	0	0	---	2	4	-40.8%
Cost per Ride	\$11.58	\$10.21	13.4%	\$9.44	\$9.75	-3.2%
Cost per Mile	\$2.37	\$1.59	48.6%	\$1.73	\$2.03	-14.8%
Miles per Ride	4.9	6.4	-23.7%	5.5	4.8	13.6%
<b>Veh Programs - Providence Elderplace</b>						
Monthly Rides	8,095	7,349	10.2%	8,285	8,223	0.7%
Monthly Cost	\$166,598	\$131,676	26.5%	\$153,234	\$131,897	16.2%
Monthly Vehicle Mile	26,372	28,756	-8.3%	28,905	30,751	-6.0%
New Riders this Month	20	13	53.8%	99	91	8.5%
Cost per Ride	\$20.58	\$17.92	14.9%	\$18.50	\$16.04	15.3%
Cost per Mile	\$6.32	\$4.58	38.0%	\$5.30	\$4.29	23.6%
Miles per Ride	3.3	3.9	-16.7%	3.5	3.7	-6.7%
<b>Veh Programs - West Linn</b>						
Monthly Rides	70		#Error	171		#Error
Monthly Cost	\$307		#Error	\$1,349		#Error
Monthly Vehicle Mile	112		#Error	716		#Error
New Riders this Month	13		#Error	45		#Error
Cost per Ride	\$4.38		#Error	\$7.87		#Error
Cost per Mile	\$2.74		#Error	\$1.88		#Error
Miles per Ride	1.6		#Error	4.2		#Error

# Rural Transit District Transportation Report

	Nov 11	Nov 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

## City of Canby

### **Fixed Route**

Monthly Rides	12,162	16,097	-24.4%	15,077	17,416	-13.4%
Monthly Cost	\$26,878	\$55,615	-51.7%	\$39,708	\$54,149	-26.7%
Monthly Vehicle Miles	10,348	20,964	-50.6%	16,560	21,120	-21.6%
On-Time Performance	99.3%	98.9%	0.4%	90.7%	98.5%	-7.8%
Cost per Ride	\$2.21	\$3.45	-36.0%	\$2.63	\$3.11	-15.3%
Cost per Mile	\$2.60	\$2.65	-2.1%	\$2.40	\$2.56	-6.5%
Miles per Roadcall	10,348	20,964	-50.6%	24,840	35,200	-29.4%

### **Paratransit LIFT & Cab**

Monthly Rides	1,505	786	91.5%	1,176	740	58.8%
Monthly Cost	\$27,543	\$17,355	58.7%	\$20,572	\$16,259	26.5%
Monthly Vehicle Miles	5,798	4,435	30.7%	5,148	4,647	10.8%
On-Time Performance	91.0%	97.6%	-6.6%	93.5%	97.4%	-3.9%
Cost per Ride	\$18.30	\$22.08	-17.1%	\$17.49	\$21.96	-20.3%
Cost per Mile	\$4.75	\$3.91	21.4%	\$4.00	\$3.50	14.2%
Miles per Roadcall	5,798	4,435	30.7%	61,772	55,766	10.8%

## City of Sandy

### **Fixed Route**

Monthly Rides	18,091	17,619	2.7%	19,367	17,925	8.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,587	19,375	1.1%	20,003	19,684	1.6%
On-Time Performance	97.7%	96.6%	1.1%	97.6%	97.6%	0.0%
Cost per Ride	\$3.59	\$3.69	-2.6%	\$3.36	\$3.63	-7.4%
Cost per Mile	\$3.32	\$3.35	-1.1%	\$3.25	\$3.30	-1.6%
Miles per Roadcall	19,587	19,375	1.1%	5,001	19,684	-74.6%

### **Paratransit LIFT & Cab**

Monthly Rides	1,720	1,755	-2.0%	1,649	1,583	4.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,702	6,988	-4.1%	7,332	5,619	30.5%
On-Time Performance	97.0%	95.4%	1.6%	95.8%	97.4%	-1.7%
Cost per Ride	\$11.63	\$11.40	2.0%	\$12.13	\$12.63	-4.0%
Cost per Mile	\$2.98	\$2.86	4.3%	\$2.73	\$3.56	-23.4%
Miles per Roadcall	6,702	6,988	-4.1%	87,978	67,428	30.5%

	Nov 11	Nov 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng

**S. Clackamas Transp. District (Molalla)**

***Fixed Route***

Monthly Rides	7,686	7,390	4.0%	7,548	7,571	-0.3%
Monthly Cost	\$48,091	\$47,321	1.6%	\$48,826	\$46,669	4.6%
Monthly Vehicle Miles	20,242	21,564	-6.1%	21,384	22,339	-4.3%
On-Time Performance	98.0%	97.0%	1.0%	97.6%	90.4%	7.2%
Cost per Ride	\$6.26	\$6.40	-2.3%	\$6.47	\$6.16	4.9%
Cost per Mile	\$2.38	\$2.19	8.3%	\$2.28	\$2.09	9.3%
Miles per Roadcall	20,242	21,564	-6.1%	32,076	33,508	-4.3%

**SMART Transit (City of Wilsonville)**

***Fixed Route***

Monthly Rides	28,030	24,392	14.9%	28,748	24,858	15.7%
Monthly Cost	\$238,526	\$276,471	-13.7%	\$273,295	\$272,788	0.2%
Monthly Vehicle Miles	42,945	43,201	-0.6%	45,265	45,417	-0.3%
On-Time Performance						
Cost per Ride	\$8.51	\$11.33	-24.9%	\$9.51	\$10.97	-13.4%
Cost per Mile	\$5.55	\$6.40	-13.2%	\$6.04	\$6.01	0.5%
Miles per Roadcall						

***Paratransit LIFT & Cab***

Monthly Rides	1,545	1,408	9.7%	1,572	1,450	8.4%
Monthly Cost	\$42,093	\$48,789	-13.7%	\$48,229	\$48,139	0.2%
Monthly Vehicle Miles	10,936	10,292	6.3%	10,731	10,442	2.8%
On-Time Performance						
Cost per Ride	\$27.24	\$34.65	-21.4%	\$30.69	\$33.20	-7.6%
Cost per Mile	\$3.85	\$4.74	-18.8%	\$4.49	\$4.61	-2.5%
Miles per Roadcall						

**Hoodland Mountain Express**

***Fixed Route***

Monthly Rides	1,634	1,488	9.8%	2,722	4,425	-38.5%
Monthly Cost	\$12,618	\$10,086	25.1%	\$16,851	\$32,159	-47.6%
Monthly Vehicle Miles	5,910	5,224	13.1%	8,789	15,956	-44.9%
On-Time Performance		94.0%		94.3%	96.1%	-1.8%
Cost per Ride	\$7.72	\$6.78	13.9%	\$6.19	\$7.27	-14.8%
Cost per Mile	\$2.14	\$1.93	10.6%	\$1.92	\$2.02	-4.9%
Miles per Roadcall	5,910	5,224	13.1%	70,314	7,978	781.4%

## RideWise Performance Report - November 2011

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	4	20	1,040	\$25,604.80		
One-on-one travel training general trips	12	35	1,820	\$44,808.40		
Specialized travel trainings (contractor)						
Phone or mail personalized travel training	4		15	\$372.25		
Subtotal	20	55	2,875	\$70,785.45		
Group travel trainings						
Group travel trainings with schools	74		280	\$6,886.71		
Riders Club participants	22					
Subtotal	96		280	\$6,886.71		
Total	116	55	3,155	\$77,672.16		
Supportive services support of travel training	Staff	Total students in training	Total students trained 1-on-1	Total trips taken with students 1-on-1	Total trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	3					
Transitional staff support only	3					
Transitional staff support and pass plan	200	495	142	592	555	929
<b>Total</b>	<b>206</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$45,499.55					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	66.00					
Value of volunteer hours monthly	\$1,409.76					
Value of transitional staff hours monthly	\$22,100.91					

### RideWise Performance Report - YTD 2012

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	38	202	10,504	\$258,608.48		
One-on-one travel training general trips	64	256	13,312	\$327,741.44		
Phone or mail personalized travel training	16		60	\$1,489.02		
Subtotal	118	458	23,876	\$587,838.94		
Group travel trainings						
Group travel trainings with schools	167		631	\$15,541.62		
Group travel training general	47		178	\$4,373.99		
Riders Club participants	268					
Subtotal	482		809	\$19,915.61		
<b>Total</b>	<b>600</b>	<b>458</b>	<b>24,685</b>	<b>\$607,754.55</b>		
Supportive services support of travel training	Staff	Total students in training	Total students trained 1-on-1	Total trips taken with students 1-on-1	Total trips taken with groups of students	Total hours training 1-on-1 and with groups of students
New supportive service contacts sites	18					
Transitional staff support only	6					
Transitional staff support and pass plan	205	510	151	1,506	1,662	2,731
<b>Total</b>	<b>229</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$206,978.28					
Annual cost avoidance of trips	\$607,754.55					
Total cost avoidance	\$400,776.27					
Total trainer hours annual	3,370.50					
Ride Ambassador hours annual	668.75					
Value of volunteer hours annual	\$14,284.50					
Value of transitional staff hours annual	\$64,970.49					