
DATE: OCTOBER 2011

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of October, average monthly rides (for 12 months) increased 2.7% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of October, average monthly rides (for 12 months) increased 2.2% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of October, average monthly rides (for 12 months) increased 0.8% when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of October, average cost per ride (for 12 months) increased 7.6% when compared to the same period the previous year.
5. New riders. As of October, average new riders per month (for 12 months) decreased 2.7% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of October, average monthly volunteer hours (for 12 months) decreased 4.3% when compared to the same period the previous year.
7. As of October average monthly resources spent by partners in the network (for 12 months) increased 10.4% when compared to the same period the previous year.
8. Donations. As of October, average monthly donations (for 12 months) increased 28.3% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

RIDEWISE

1. Service Delivery Analysis. A total of 180 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 21 individuals successfully exited out of one-on-one travel training, three of whom were prior participants receiving additional training related to a new route. A 32% increase in successful trainees was produced in October 2011 over October 2010. Under the age of 60, a total of 18 individuals successfully exited out of one-on-one travel training, with an average of 12.1 training hours per individual trained in October 2011.
2. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There was a total of seven outreach events: Housing Independence, Independent Living class, Interfaith Disabilities Network of Oregon's Disability Resource Fair, Connecting Communities Coalition's Disability Awards ceremony, Night for Networking in support of disability employment month, Oregon r.i.s.e. Center's Building Futures Transition Conference. RideWise presented to the following groups about Riders' Club opportunities: Caritas Plaza and Caritas Village.
3. Media/Exposure: The RideWise web page was visited 164 times and the RideWise Events Calendar had 15 visits.
4. Ride Ambassador Program. 123.75 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach.
5. Rider's Clubs. The RideWise program supported 11 Rider's Club activities with 82 participants.
6. Referral Sources. There were 36 referrals in October 2011. Seven referrals were from new agencies or new sources at agencies with whom a relationship had been established.
7. School Program. 510 students received training during the month of October. 151 students were trained individually. There were 616 individual trips taken and 703 trips taken as a group. 205 teachers and support staff reported 1197 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 21,503, representing a 5.2% increase over the same period last year. The SAM-Gresham route had a ridership increase of 5.6% and the SAM- Estacada route was up by 8.8% over the same period last year. STAR ridership decreased by 5%. E&D usage was down by 19% with 60 trips.
2. Group MacKenzie was selected to design and provide the construction management for the Transit Center Project at Centennial Plaza.
3. The Oregon Public Transit Conference was held in Seaside again this year. Transit staff, Joyce LeDoux, Eleanor Green and Julie Stephens attended along with Joseph Lowe and Roxy Tolva from the Transit Advisory Committee. As always there were many excellent opportunities to network in addition to great sessions including a track on the application of cutting edge internet technology for transit; collaborative leadership and management; legislative and funding updates; state & federal regulation updates; customer service; and a staged emergency bus evacuation demonstration. Julie was elected to another two-year term on the Oregon Transit Association Board of Directors.
4. The bakery themed Transit Adventure took eleven people to Dave's Killer Bread Store, Just Delicious Sugar Free Bakery and Bob's Red Mill for shopping and lunch in Clackamas.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Ridership. Fixed route and demand responsive ridership for October was 32,020. For the trimester of FY11/12, ridership is at 128,443 compared to 112,556 in FY10/11; up 14.1%.
2. SMART shares service delivery with two other providers, Salem Cherriots and Portland's TriMet. Ridership on partner runs for June included Cherriots ridership for their Salem to Wilsonville route (complement to our Wilsonville to Salem service) and totaled 3,674 for October. Combined with our 1X service, a total of 8,590 passengers were carried between Salem and Wilsonville. WES ridership for October was 35,502, which is also above the trips taken on WES compared to October last year. We estimated that in October, 41,889 public transit trips were made with a start or end point in Wilsonville.

October ridership comparisons:

Rides FY08/09 = 29,413

Rides FY09/10 = 27,189

Rides FY10/11 = 28,940

Rides FY11/12 = 32,020

Rides current year general = 22,9868

Rides current year elder & disabled = 2,894

Rides current year youth = 6,140

October 2011 total miles = 55,630

CANBY AREA TRANSIT (CAT)

1. CAT provided 14,261 rides in October. CAT services were reduced by more than 33% on June 27, 2011. CAT provided 218,440 rides in FY10/11. This is a 2% increase over FY09/10 2009-10.
2. Effective July 1, 2011, CAT services are provided by MV Transportation, Inc.
3. The Canby paratransit service provided 0.28 passengers, per vehicle service mile.
4. The fixed route service averaged 22.40 passengers per hour in October.
5. Service on the general, public Dial-A Ride has risen dramatically due to the service cuts to the fixed route service in late June, 2011.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down for all three routes for the month of October. The total decrease in ridership was 313 rides over the previous year.
2. The Park and Ride construction project is nearing completion. The entire project should be completed by the end of December.

TRIMET

1. Weekly system boarding rides (fixed route and paratransit) were up 2.0% in October, the seventh consecutive month of positive system ridership results. Weekly rides were up across all modes – LIFT, bus, MAX and WES. The increase occurred despite a fare increase and flat service

levels compared to October 2010.

2. October is usually a high ridership month, and this October followed the normal pattern. Weekday fixed route boardings were 341,200 in October, 1.4% above the prior year's level. Rides were up on bus (+1.6%), MAX (+1.0%) and WES commuter rail (+18.2%). Fixed route peak ridership was the highest we have seen in three years. On the weekends, both bus and MAX improved (+4.6%, +5.1%, respectively). Overall weekly system fixed route rides increased by 2.0% over the prior year's level.
3. The four MAX Lines averaged a total of 132,900 weekday, 94,600 Saturday, and 64,900 Sunday boardings in October. Weekday ridership averaged 66,600 on the Blue Line, 23,400 on the Red Line, 18,100 on the Yellow Line, and 24,800 on the Green Line. Both Yellow and Green Line weekday rides were at record levels. Total MAX weekday ridership was up 4.7% during the peak and was down slightly (-0.5%) during the off-peak. Weekly MAX rides were up 1.8%.
4. October's bus ridership was the highest it has been in two years. Weekday bus rides were up 1.6%, with increases during both peak (+3.0%) and off-peak (+0.9%) periods. Overall weekend rides were up 4.6%, resulting in weekly bus rides that were up 2.0% compared to October 2010. Weekly rides increased by 1.5% on frequent routes and by 2.6% on non-frequent routes.
5. In October, WES averaged 1,690 daily rides, 18.2% above the prior October and a new ridership record. WES patronage has been increasing steadily over the past year and has surpassed 1,600 rides a day in each the past seven months.
6. For the first time in a year, weekly LIFT rides increased this October (+0.5%), with weekday and weekend rides each up 0.5%. Service miles to provide the LIFT rides also increased, with weekly LIFT and cab miles up by 0.4% from October 2010.
7. Passenger revenues were \$8.77 million in October, 8.0% above the October 2010 level. The combined effect of the September fare increase and higher monthly ridership (+2.1%) accounts for the improvement in passenger revenue. Fiscal year-to-date,

passenger revenue is right at budgeted levels (-0.2% lower).

8. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplies to provide transit service and to maintain vehicles and plant facilities. In October, operations cost per boarding ride increased by 1.2% compared to the prior year. Total fixed route cost/ride was \$2.29 in October, \$.03 above the prior year's level. Overall operations costs increased by 3.3% this October. The primary areas of increase were overtime costs, diesel fuel and propulsion power costs, and rail equipment maintenance material expenses. Overall fixed route ridership grew by 2.1% for the month, slightly less than the increase in costs, resulting in the small increase in average cost per ride.

TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

TriMet	Oct 11	Oct 10	% Chng	This Year	Prev. Year	% Chng
Bus						
Monthly Rides	5,213,900	5,107,300	2.1%	4,887,375	4,946,633	-1.2%
Monthly Cost	\$13,871,280	\$13,722,530	1.1%	\$13,781,203	\$14,639,170	-5.9%
Monthly Vehicle Miles	1,909,361	1,895,901	0.7%	1,890,449	2,006,883	-5.8%
On-Time Performance	80.4%	81.1%	-0.7%	81.9%	82.6%	-0.8%
Cost per Ride	\$2.66	\$2.69	-1.0%	\$2.82	\$2.96	-4.7%
Cost per Mile	\$7.26	\$7.24	0.4%	\$7.29	\$7.29	-0.1%
Miles per roadcall	21,215	21,066	0.7%	20,793	21,483	-3.2%
Rail						
Monthly Rides	3,588,400	3,522,100	1.9%	3,482,426	3,312,143	5.1%
Monthly Cost	\$5,908,055	\$5,356,100	10.3%	\$5,655,930	\$5,425,833	4.2%
Monthly Vehicle Miles	340,597	383,452	-11.2%	360,392	394,816	-8.7%
On-Time Performance	87.6%	86.4%	1.2%	86.8%	86.0%	0.9%
Cost per Ride	\$1.65	\$1.52	8.3%	\$1.62	\$1.64	-0.9%
Cost per Mile	\$17.35	\$13.97	24.2%	\$15.69	\$13.74	14.2%
Miles per roadcall	3,475	3,835	-9.4%	2,887	3,236	-10.8%
Paratransit LIFT & Cab						
Monthly Rides	91,423	91,011	0.5%	81,446	89,186	-8.7%
Monthly Cost	\$2,661,674	\$2,577,489	3.3%	\$2,400,610	\$2,508,876	-4.3%
Monthly Vehicle Miles	756,187	752,860	0.4%	673,657	747,569	-9.9%
On-Time Performance	93.6%	93.3%	0.3%	93.6%	93.5%	0.1%
Cost per Ride	\$29.11	\$28.32	2.8%	\$29.48	\$28.13	4.8%
Cost per Mile	\$3.52	\$3.42	2.8%	\$3.56	\$3.36	6.2%
Miles per roadcall	32,878	125,477	-73.8%	40,623	128,155	-68.3%
<u>Ride Connection Services (1)</u>						
Summary All Services						
Monthly Rides	35,126	34,838	0.8%	34,567	33,643	2.7%
Monthly Cost	\$503,790	\$441,151	14.2%	\$463,429	\$418,987	10.6%
Monthly Vehicle Miles	157,722	152,693	3.3%	148,822	142,572	4.4%
New Riders this Month	876	874	0.2%	1,059	1,088	-2.7%
Cost per Ride	\$14.34	\$12.66	13.3%	\$13.41	\$12.45	7.6%
Cost per Mile	\$3.19	\$2.89	10.6%	\$3.11	\$2.94	6.0%
Miles per Ride	4.5	4.4	2.4%	4.3	4.2	1.6%

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
American Red Cross - Central Beaverton						
Monthly Rides	753	622	21.1%	896		#Error
Monthly Cost	\$9,796	\$6,284	55.9%	\$9,253		#Error
Monthly Vehicle Mile	4,384	2,824	55.2%	4,920		#Error
New Riders this Month	23	31	-25.8%	44		#Error
Cost per Ride	\$13.01	\$10.10	28.8%	\$10.33		#Error
Cost per Mile	\$2.23	\$2.23	0.4%	\$1.88		#Error
Miles per Ride	5.8	4.5	28.2%	5.5		#Error
American Red Cross - STF Service						
Monthly Rides	812	768	5.7%	823	789	4.4%
Monthly Cost	\$11,291	\$8,531	32.4%	\$8,866	\$8,339	6.3%
Monthly Vehicle Mile	3,855	2,933	31.4%	3,836	2,463	55.7%
New Riders this Month	42	47	-10.6%	45	40	12.0%
Cost per Ride	\$13.91	\$11.11	25.2%	\$10.77	\$10.58	1.8%
Cost per Mile	\$2.93	\$2.91	0.7%	\$2.31	\$3.39	-31.7%
Miles per Ride	4.7	3.8	24.3%	4.7	3.1	49.1%
American Red Cross - TriMet Service						
Monthly Rides	693	872	-20.5%	766	1,012	-24.3%
Monthly Cost	\$7,796	\$6,289	24.0%	\$6,833	\$7,499	-8.9%
Monthly Vehicle Mile	4,999	8,245	-39.4%	5,867	6,668	-12.0%
New Riders this Month	52	43	20.9%	48	49	-0.2%
Cost per Ride	\$11.25	\$7.21	56.0%	\$8.92	\$7.41	20.4%
Cost per Mile	\$1.56	\$0.76	104.5%	\$1.16	\$1.12	3.6%
Miles per Ride	7.2	9.5	-23.7%	7.7	6.6	16.3%
Canby Senior Center (1)						
Monthly Rides	271	219	23.7%	221	223	-0.9%
Monthly Cost	\$2,033	\$1,564	30.0%	\$1,615	\$1,590	1.6%
Monthly Vehicle Mile	1,403	1,635	-14.2%	1,081	1,148	-5.8%
New Riders this Month	8	24	-66.7%	12	19	-35.8%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.32	\$7.14	2.5%
Cost per Mile	\$1.45	\$0.96	51.5%	\$1.49	\$1.38	7.9%
Miles per Ride	5.2	7.5	-30.7%	4.9	5.2	-4.9%
Cherry Blossom						
Monthly Rides	357	328	8.8%	329	272	20.9%
Monthly Cost	\$1,924	\$2,419	-20.4%	\$2,117	\$1,542	37.3%
Monthly Vehicle Mile	812	736	10.3%	749	614	22.0%
New Riders this Month	7	11	-36.4%	12	7	61.8%
Cost per Ride	\$5.39	\$7.37	-26.9%	\$6.44	\$5.67	13.5%
Cost per Mile	\$2.37	\$3.29	-27.9%	\$2.83	\$2.51	12.5%
Miles per Ride	2.3	2.2	1.4%	2.3	2.3	0.9%

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
David's Harp - STF Service						
Monthly Rides	320	177	80.8%	258	154	66.9%
Monthly Cost	\$4,046	\$2,606	55.2%	\$3,496	\$2,455	42.4%
Monthly Vehicle Mile	339	305	11.1%	349	237	47.2%
New Riders this Month	1	3	-66.7%	1	7	-92.4%
Cost per Ride	\$12.64	\$14.72	-14.1%	\$13.57	\$15.90	-14.7%
Cost per Mile	\$11.93	\$8.54	39.7%	\$10.01	\$10.35	-3.3%
Miles per Ride	1.1	1.7	-38.5%	1.4	1.5	-11.8%
Estacada Senior Center (1)						
Monthly Rides	177	220	-19.5%	201	248	-19.0%
Monthly Cost	\$1,341	\$1,886	-28.9%	\$1,473	\$2,242	-34.3%
Monthly Vehicle Mile	900	643	40.0%	812	617	31.5%
New Riders this Month	6	0	---	5	5	1.7%
Cost per Ride	\$7.57	\$8.57	-11.7%	\$7.34	\$9.06	-18.9%
Cost per Mile	\$1.49	\$2.93	-49.2%	\$1.81	\$3.63	-50.0%
Miles per Ride	5.1	2.9	74.0%	4.0	2.5	62.2%
Gateway Shuttle						
Monthly Rides	140	160	-12.5%	189	159	18.9%
Monthly Cost	\$655	\$935	-29.9%	\$1,006	\$1,015	-0.8%
Monthly Vehicle Mile	217	219	-0.9%	256	219	17.1%
New Riders this Month	4	9	-55.6%	8	6	25.3%
Cost per Ride	\$4.68	\$5.84	-19.9%	\$5.31	\$6.37	-16.6%
Cost per Mile	\$3.02	\$4.27	-29.3%	\$3.93	\$4.64	-15.3%
Miles per Ride	1.6	1.4	13.2%	1.4	1.4	-1.5%
General Public E&D Rides						
Monthly Rides	584	387	50.9%	434	442	-1.8%
Monthly Cost	\$10,114	\$6,735	50.2%	\$7,839	\$8,173	-4.1%
Monthly Vehicle Mile	4,470	3,220	38.8%	3,583	4,546	-21.2%
New Riders this Month	6	5	20.0%	6	6	4.1%
Cost per Ride	\$17.32	\$17.40	-0.5%	\$18.06	\$18.50	-2.4%
Cost per Mile	\$2.26	\$2.09	8.2%	\$2.19	\$1.80	21.7%
Miles per Ride	7.7	8.3	-8.0%	8.3	10.3	-19.8%
Gladstone Senior Center (1)						
Monthly Rides	219	279	-21.5%	269	285	-5.5%
Monthly Cost	\$1,643	\$1,992	-17.5%	\$2,026	\$2,050	-1.2%
Monthly Vehicle Mile	408	672	-39.3%	467	491	-4.8%
New Riders this Month	3	7	-57.1%	8	11	-23.5%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.53	\$7.20	4.6%
Cost per Mile	\$4.03	\$2.96	35.8%	\$4.33	\$4.18	3.8%
Miles per Ride	1.9	2.4	-22.7%	1.7	1.7	0.8%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Hoodland Senior Center (1)						
Monthly Rides	200	237	-15.6%	176	205	-14.1%
Monthly Cost	\$2,613	\$3,990	-34.5%	\$2,463	\$3,552	-30.7%
Monthly Vehicle Mile	964	2,040	-52.7%	1,299	1,981	-34.4%
New Riders this Month	5	3	66.7%	7	8	-6.3%
Cost per Ride	\$13.06	\$16.83	-22.4%	\$13.96	\$17.30	-19.3%
Cost per Mile	\$2.71	\$1.96	38.6%	\$1.90	\$1.79	5.7%
Miles per Ride	4.8	8.6	-44.0%	7.4	9.6	-23.7%
Job Access E&D Rides						
Monthly Rides	133	111	19.8%	195	140	39.4%
Monthly Cost	\$2,003	\$1,610	24.4%	\$2,662	\$2,037	30.7%
Monthly Vehicle Mile	779	726	7.3%	1,100	955	15.1%
New Riders this Month	0	0	---	2	1	122.2%
Cost per Ride	\$15.06	\$14.50	3.8%	\$13.62	\$14.53	-6.3%
Cost per Mile	\$2.57	\$2.22	15.9%	\$2.42	\$2.13	13.5%
Miles per Ride	5.9	6.5	-10.4%	5.6	6.8	-17.4%
King City Shuttle						
Monthly Rides	408	374	9.1%	356	364	-2.3%
Monthly Cost	\$6,570	\$3,291	99.6%	\$4,267	\$3,886	9.8%
Monthly Vehicle Mile	1,286	988	30.2%	1,120	1,006	11.3%
New Riders this Month	17	9	88.9%	12	10	12.1%
Cost per Ride	\$16.10	\$8.80	83.0%	\$12.00	\$10.67	12.4%
Cost per Mile	\$5.11	\$3.33	53.4%	\$3.81	\$3.86	-1.3%
Miles per Ride	3.2	2.6	19.3%	3.1	2.8	13.9%
Lake Oswego Adult Comm. Ctr (1)						
Monthly Rides	397	484	-18.0%	382	388	-1.6%
Monthly Cost	\$2,978	\$3,456	-13.8%	\$2,769	\$2,772	-0.1%
Monthly Vehicle Mile	1,293	1,418	-8.8%	1,096	1,174	-6.6%
New Riders this Month	2	2	0.0%	3	18	-85.9%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.25	\$7.14	1.5%
Cost per Mile	\$2.30	\$2.44	-5.5%	\$2.53	\$2.36	7.0%
Miles per Ride	3.3	2.9	11.2%	2.9	3.0	-5.1%
MFS Project Linkage - STF Service						
Monthly Rides	464	420	10.5%	473	401	17.8%
Monthly Cost	\$10,321	\$11,962	-13.7%	\$12,150	\$9,500	27.9%
Monthly Vehicle Mile	1,902	2,362	-19.5%	1,873	1,484	26.2%
New Riders this Month	39	30	30.0%	31	278	-88.8%
Cost per Ride	\$22.24	\$28.48	-21.9%	\$25.71	\$23.68	8.6%
Cost per Mile	\$5.43	\$5.06	7.1%	\$6.49	\$6.40	1.4%
Miles per Ride	4.1	5.6	-27.1%	4.0	3.7	7.2%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
MFS Project Linkage - TriMet Service						
Monthly Rides	488	421	15.9%	481	368	30.6%
Monthly Cost	\$3,201	\$3,281	-2.4%	\$4,185	\$3,839	9.0%
Monthly Vehicle Mile	2,207	1,623	36.0%	1,794	1,332	34.7%
New Riders this Month	31	21	47.6%	27	18	49.8%
Cost per Ride	\$6.56	\$7.79	-15.8%	\$8.71	\$10.43	-16.5%
Cost per Mile	\$1.45	\$2.02	-28.2%	\$2.33	\$2.88	-19.0%
Miles per Ride	4.5	3.9	17.3%	3.7	3.6	3.1%
Mid Multnomah Co. Service						
Monthly Rides	714	865	-17.5%	2,405	907	165.2%
Monthly Cost	\$13,352	\$10,054	32.8%	\$36,204	\$11,319	219.8%
Monthly Vehicle Mile	3,356	4,095	-18.0%	11,917	4,668	155.3%
New Riders this Month	27	25	8.0%	113	38	194.8%
Cost per Ride	\$18.70	\$11.62	60.9%	\$15.05	\$12.48	20.6%
Cost per Mile	\$3.98	\$2.46	62.0%	\$3.04	\$2.42	25.3%
Miles per Ride	4.7	4.7	-0.7%	5.0	5.1	-3.7%
Milwaukie Senior Center (1)						
Monthly Rides	1,194	1,368	-12.7%	1,173	1,203	-2.5%
Monthly Cost	\$11,249	\$12,754	-11.8%	\$10,911	\$11,049	-1.2%
Monthly Vehicle Mile	2,968	2,860	3.8%	2,738	2,561	6.9%
New Riders this Month	14	11	27.3%	18	20	-8.1%
Cost per Ride	\$9.42	\$9.32	1.1%	\$9.30	\$9.18	1.3%
Cost per Mile	\$3.79	\$4.46	-15.0%	\$3.99	\$4.31	-7.6%
Miles per Ride	2.5	2.1	18.9%	2.3	2.1	9.6%
Molalla Senior Center (1)						
Monthly Rides	443	401	10.5%	476	504	-5.5%
Monthly Cost	\$5,542	\$4,181	32.5%	\$4,968	\$4,711	5.5%
Monthly Vehicle Mile	1,252	1,309	-4.4%	1,059	1,356	-22.0%
New Riders this Month	2	3	-33.3%	11	7	58.3%
Cost per Ride	\$12.51	\$10.43	20.0%	\$10.43	\$9.35	11.6%
Cost per Mile	\$4.43	\$3.19	38.6%	\$4.69	\$3.47	35.1%
Miles per Ride	2.8	3.3	-13.4%	2.2	2.7	-17.4%
N/NE Shuttle						
Monthly Rides	1,582	1,343	17.8%	1,522	1,410	7.9%
Monthly Cost	\$21,508	\$22,502	-4.4%	\$19,473	\$19,187	1.5%
Monthly Vehicle Mile	3,687	2,266	62.7%	3,366	3,379	-0.4%
New Riders this Month	36	20	80.0%	40	34	19.2%
Cost per Ride	\$13.60	\$16.76	-18.9%	\$12.79	\$13.60	-6.0%
Cost per Mile	\$5.83	\$9.93	-41.3%	\$5.78	\$5.68	1.9%
Miles per Ride	2.3	1.7	38.1%	2.2	2.4	-7.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Neighborhood House - STF Service						
Monthly Rides	478	536	-10.8%	600	535	12.1%
Monthly Cost	\$5,693	\$6,611	-13.9%	\$6,132	\$5,389	13.8%
Monthly Vehicle Mile	573	288	99.0%	609	458	32.9%
New Riders this Month	25	17	47.1%	30	18	69.8%
Cost per Ride	\$11.91	\$12.33	-3.4%	\$10.22	\$10.07	1.5%
Cost per Mile	\$9.94	\$22.95	-56.7%	\$10.07	\$11.76	-14.4%
Miles per Ride	1.2	0.5	123.1%	1.0	0.9	18.5%
Neighborhood SW Shuttle						
Monthly Rides	135	250	-46.0%	164	171	-4.1%
Monthly Cost	\$4,664	\$731	537.9%	\$1,913	\$1,591	20.2%
Monthly Vehicle Mile	300	260	15.4%	276	309	-10.9%
New Riders this Month	1	0	---	7	5	26.7%
Cost per Ride	\$34.55	\$2.92	1081.3%	\$11.66	\$9.31	25.3%
Cost per Mile	\$15.55	\$2.81	452.9%	\$6.94	\$5.15	34.9%
Miles per Ride	2.2	1.0	113.7%	1.7	1.8	-7.1%
NW Pilot Project - STF Service						
Monthly Rides	226	228	-0.9%	230	237	-3.2%
Monthly Cost	\$10,442	\$11,803	-11.5%	\$9,950	\$11,753	-15.3%
Monthly Vehicle Mile	1,600	1,137	40.7%	1,132	1,039	9.0%
New Riders this Month	14	22	-36.4%	24	19	30.2%
Cost per Ride	\$46.21	\$51.77	-10.7%	\$43.32	\$49.54	-12.5%
Cost per Mile	\$6.53	\$10.38	-37.1%	\$8.79	\$11.32	-22.3%
Miles per Ride	7.1	5.0	42.0%	4.9	4.4	12.6%
Pioneer Senior Center (1)						
Monthly Rides	997	935	6.6%	944	881	7.2%
Monthly Cost	\$8,050	\$7,129	12.9%	\$7,367	\$6,816	8.1%
Monthly Vehicle Mile	2,658	2,605	2.0%	2,744	2,598	5.6%
New Riders this Month	11	12	-8.3%	19	24	-18.7%
Cost per Ride	\$8.07	\$7.62	5.9%	\$7.80	\$7.74	0.8%
Cost per Mile	\$3.03	\$2.74	10.7%	\$2.68	\$2.62	2.3%
Miles per Ride	2.7	2.8	-4.3%	2.9	3.0	-1.5%
Portland Impact - STF Discretionary						
Monthly Rides	735	655	12.2%	663	572	15.9%
Monthly Cost	\$15,423	\$9,025	70.9%	\$10,058	\$7,586	32.6%
Monthly Vehicle Mile	2,785	2,595	7.3%	2,806	2,521	11.3%
New Riders this Month	62	55	12.7%	53	57	-6.6%
Cost per Ride	\$20.98	\$13.78	52.3%	\$15.18	\$13.27	14.4%
Cost per Mile	\$5.54	\$3.48	59.2%	\$3.58	\$3.01	19.1%
Miles per Ride	3.8	4.0	-4.4%	4.2	4.4	-4.0%

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	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Portland Impact - STF Service						
Monthly Rides	602	631	-4.6%	592	633	-6.4%
Monthly Cost	\$12,000	\$11,857	1.2%	\$10,447	\$9,030	15.7%
Monthly Vehicle Mile	2,278	2,494	-8.7%	2,509	2,514	-0.2%
New Riders this Month	62	55	12.7%	53	58	-8.3%
Cost per Ride	\$19.93	\$18.79	6.1%	\$17.64	\$14.26	23.7%
Cost per Mile	\$5.27	\$4.75	10.8%	\$4.16	\$3.59	15.9%
Miles per Ride	3.8	4.0	-4.3%	4.2	4.0	6.7%
Providence Elderplace - STF Service						
Monthly Rides	325	372	-12.6%	311	328	-5.0%
Monthly Cost	\$2,656	\$1,486	78.7%	\$3,049	\$2,516	21.2%
Monthly Vehicle Mile	1,321	1,432	-7.8%	1,321	1,442	-8.4%
New Riders this Month	62	56	10.7%	62	84	-25.7%
Cost per Ride	\$8.17	\$3.99	104.6%	\$9.80	\$7.68	27.5%
Cost per Mile	\$2.01	\$1.04	93.7%	\$2.31	\$1.75	32.3%
Miles per Ride	4.1	3.8	5.6%	4.2	4.4	-3.6%
Sandy Senior Center (1)						
Monthly Rides	369	429	-14.0%	417	372	12.3%
Monthly Cost	\$4,255	\$5,049	-15.7%	\$5,768	\$4,199	37.4%
Monthly Vehicle Mile	2,457	3,453	-28.8%	3,524	2,620	34.5%
New Riders this Month	7	32	-78.1%	15	18	-18.6%
Cost per Ride	\$11.53	\$11.77	-2.0%	\$13.82	\$11.30	22.3%
Cost per Mile	\$1.73	\$1.46	18.4%	\$1.64	\$1.60	2.1%
Miles per Ride	6.7	8.0	-17.3%	8.4	7.1	19.7%
Title XIX Non Medical - Multnomah (2)						
Monthly Rides	4,005	3,869	3.5%	3,780	4,258	-11.2%
Monthly Cost	\$103,770	\$100,246	3.5%	\$94,719	\$110,336	-14.2%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	454	449	1.1%	443	450	-1.6%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.06	\$25.91	-3.3%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
Title XIX Non Medical - Washington						
Monthly Rides	1,836	1,602	14.6%	1,563	1,253	24.8%
Monthly Cost	\$31,260	\$27,239	14.8%	\$27,066	\$21,752	24.4%
Monthly Vehicle Mile	9,284	8,862	4.8%	8,564	7,198	19.0%
New Riders this Month	9	10	-10.0%	18	14	29.3%
Cost per Ride	\$17.03	\$17.00	0.1%	\$17.31	\$17.37	-0.3%
Cost per Mile	\$3.37	\$3.07	9.5%	\$3.16	\$3.02	4.6%
Miles per Ride	5.1	5.5	-8.6%	5.5	5.7	-4.7%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Transportation Reaching People (1)						
Monthly Rides	2,359	2,631	-10.3%	2,534	2,548	-0.5%
Monthly Cost	\$26,937	\$24,918	8.1%	\$24,181	\$23,730	1.9%
Monthly Vehicle Mile	28,835	22,061	30.7%	22,460	20,563	9.2%
New Riders this Month	66	100	-34.0%	100	92	8.6%
Cost per Ride	\$11.42	\$9.47	20.6%	\$9.54	\$9.32	2.5%
Cost per Mile	\$0.93	\$1.13	-17.3%	\$1.08	\$1.15	-6.7%
Miles per Ride	12.2	8.4	45.8%	8.9	8.1	9.8%
U-Ride East Mult Co. - STF Discretionary						
Monthly Rides	729	476	53.2%	667	509	31.0%
Monthly Cost	\$7,899	\$7,332	7.7%	\$9,668	\$7,409	30.5%
Monthly Vehicle Mile	2,714	1,325	104.8%	2,477	2,079	19.1%
New Riders this Month	17	9	88.9%	21	18	17.7%
Cost per Ride	\$10.84	\$15.40	-29.7%	\$14.49	\$14.55	-0.4%
Cost per Mile	\$2.91	\$5.53	-47.4%	\$3.90	\$3.56	9.5%
Miles per Ride	3.7	2.8	33.7%	3.7	4.1	-9.0%
U-Ride East Mult Co. - STF Service						
Monthly Rides	507	405	25.2%	418	486	-14.1%
Monthly Cost	\$8,015	\$7,814	2.6%	\$7,459	\$8,226	-9.3%
Monthly Vehicle Mile	1,886	1,128	67.2%	1,551	1,952	-20.6%
New Riders this Month	11	55	-80.0%	15	13	17.8%
Cost per Ride	\$15.81	\$19.29	-18.1%	\$17.86	\$16.92	5.5%
Cost per Mile	\$4.25	\$6.93	-38.7%	\$4.81	\$4.21	14.1%
Miles per Ride	3.7	2.8	33.6%	3.7	4.0	-7.5%
U-Ride East Mult Co. - TriMet Service						
Monthly Rides	463	820	-43.5%	575	594	-3.2%
Monthly Cost	\$1,967	\$892	120.5%	\$913	\$627	45.7%
Monthly Vehicle Mile	2,122	2,695	-21.3%	2,060	2,330	-11.6%
New Riders this Month	19	14	35.7%	20	20	0.8%
Cost per Ride	\$4.25	\$1.09	290.4%	\$1.59	\$1.06	50.4%
Cost per Mile	\$0.93	\$0.33	180.0%	\$0.44	\$0.27	64.7%
Miles per Ride	4.6	3.3	39.5%	3.6	3.9	-8.7%
U-Ride Wash Co - STF Service						
Monthly Rides	727	871	-16.5%	998	1,050	-4.9%
Monthly Cost	\$11,406	\$10,870	4.9%	\$12,645	\$11,139	13.5%
Monthly Vehicle Mile	4,310	3,376	27.7%	5,072	3,248	56.2%
New Riders this Month	48	63	-23.8%	72	52	38.1%
Cost per Ride	\$15.69	\$12.48	25.7%	\$12.67	\$10.61	19.4%
Cost per Mile	\$2.65	\$3.22	-17.8%	\$2.49	\$3.43	-27.3%
Miles per Ride	5.9	3.9	53.0%	5.1	3.1	64.3%

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	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Veh Programs - Edwards Center						
Monthly Rides	936	989	-5.4%	863	942	-8.4%
Monthly Cost	\$7,720	\$6,737	14.6%	\$6,953	\$6,835	1.7%
Monthly Vehicle Mile	4,670	3,806	22.7%	3,550	4,072	-12.8%
New Riders this Month	0	0	---	0	0	---
Cost per Ride	\$8.25	\$6.81	21.1%	\$8.06	\$7.26	11.1%
Cost per Mile	\$1.65	\$1.77	-6.6%	\$1.96	\$1.68	16.7%
Miles per Ride	5.0	3.8	29.6%	4.1	4.3	-4.8%
Veh Programs - Lifeworks						
Monthly Rides	109	176	-38.1%	175	182	-4.1%
Monthly Cost	\$1,029	\$1,592	-35.3%	\$1,565	\$1,620	-3.4%
Monthly Vehicle Mile	358	1,039	-65.5%	871	626	39.1%
New Riders this Month	0	-42	-100.0%	2	2	-16.7%
Cost per Ride	\$9.44	\$9.05	4.4%	\$8.96	\$8.90	0.7%
Cost per Mile	\$2.88	\$1.53	87.7%	\$1.80	\$2.59	-30.6%
Miles per Ride	3.3	5.9	-44.4%	5.0	3.4	45.1%
Veh Programs - Michael's Place						
Monthly Rides	570	568	0.4%	1,498	5,980	-74.9%
Monthly Cost	\$815	\$210	288.1%	\$2,400	\$2,702	-11.2%
Monthly Vehicle Mile	345	296	16.6%	771	3,755	-79.5%
New Riders this Month	0	0	---	5	30	-82.7%
Cost per Ride	\$1.43	\$0.37	286.7%	\$1.60	\$0.45	254.5%
Cost per Mile	\$2.36	\$0.71	233.0%	\$3.11	\$0.72	332.7%
Miles per Ride	0.6	0.5	16.1%	0.5	0.6	-18.1%
Veh Programs - Port City						
Monthly Rides	1,137	1,174	-3.2%	1,149	1,104	4.0%
Monthly Cost	\$10,807	\$10,694	1.1%	\$10,721	\$10,784	-0.6%
Monthly Vehicle Mile	5,379	7,098	-24.2%	6,405	5,123	25.0%
New Riders this Month	0	2	-100.0%	2	4	-40.8%
Cost per Ride	\$9.50	\$9.11	4.3%	\$9.33	\$9.76	-4.4%
Cost per Mile	\$2.01	\$1.51	33.3%	\$1.67	\$2.10	-20.5%
Miles per Ride	4.7	6.0	-21.8%	5.6	4.6	20.2%
Veh Programs - Providence Elderplace						
Monthly Rides	8,215	8,205	0.1%	8,222	8,201	0.3%
Monthly Cost	\$159,002	\$131,676	20.8%	\$150,324	\$131,897	14.0%
Monthly Vehicle Mile	26,865	31,343	-14.3%	29,104	30,006	-3.0%
New Riders this Month	18	11	63.6%	99	91	7.7%
Cost per Ride	\$19.36	\$16.05	20.6%	\$18.28	\$16.08	13.7%
Cost per Mile	\$5.92	\$4.20	40.9%	\$5.17	\$4.40	17.5%
Miles per Ride	3.3	3.8	-14.4%	3.5	3.7	-3.3%

	Oct 11	Oct 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng
Veh Programs - West Linn						
Monthly Rides	70		#Error	167		#Error
Monthly Cost	\$311		#Error	\$1,333		#Error
Monthly Vehicle Mile	112		#Error	714		#Error
New Riders this Month	13		#Error	60		#Error
Cost per Ride	\$4.44		#Error	\$7.97		#Error
Cost per Mile	\$2.78		#Error	\$1.87		#Error
Miles per Ride	1.6		#Error	4.3		#Error

Rural Transit District Transportation Report

	Oct 11	Oct 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

City of Canby

Fixed Route

Monthly Rides	12,759	18,013	-29.2%	15,405	17,350	-11.2%
Monthly Cost	\$26,821	\$55,615	-51.8%	\$42,102	\$53,631	-21.5%
Monthly Vehicle Miles	10,358	20,877	-50.4%	17,444	21,036	-17.1%
On-Time Performance	99.3%	99.0%	0.3%	90.7%	98.5%	-7.8%
Cost per Ride	\$2.10	\$3.09	-31.9%	\$2.73	\$3.09	-11.6%
Cost per Mile	\$2.59	\$2.66	-2.8%	\$2.41	\$2.55	-5.3%
Miles per Roadcall	10,358	20,877	-50.4%	26,167	35,059	-25.4%

Paratransit LIFT & Cab

Monthly Rides	1,502	782	92.1%	1,116	729	53.1%
Monthly Cost	\$27,164	\$17,330	56.7%	\$19,723	\$16,080	22.7%
Monthly Vehicle Miles	5,446	5,032	8.2%	5,034	4,659	8.1%
On-Time Performance	91.0%	90.4%	0.6%	94.1%	97.4%	-3.3%
Cost per Ride	\$18.09	\$22.16	-18.4%	\$17.67	\$22.05	-19.9%
Cost per Mile	\$4.99	\$3.44	44.8%	\$3.92	\$3.45	13.5%
Miles per Roadcall	5,446	5,032	8.2%	60,409	55,902	8.1%

City of Sandy

Fixed Route

Monthly Rides	19,951	18,839	5.9%	19,328	17,781	8.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,885	18,409	8.0%	19,985	19,641	1.8%
On-Time Performance	99.6%	96.0%	3.6%	97.5%	97.8%	-0.3%
Cost per Ride	\$3.26	\$3.45	-5.6%	\$3.36	\$3.66	-8.0%
Cost per Mile	\$3.27	\$3.53	-7.4%	\$3.25	\$3.31	-1.7%
Miles per Roadcall	19,885	18,409	8.0%	4,996	19,641	-74.6%

Paratransit LIFT & Cab

Monthly Rides	1,552	1,593	-2.6%	1,652	1,554	6.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,516	6,167	5.7%	7,355	5,449	35.0%
On-Time Performance	96.8%	98.1%	-1.3%	95.6%	97.5%	-1.9%
Cost per Ride	\$12.89	\$12.55	2.6%	\$12.11	\$12.87	-5.9%
Cost per Mile	\$3.07	\$3.24	-5.4%	\$2.72	\$3.67	-25.9%
Miles per Roadcall	6,516	6,167	5.7%	88,264	65,388	35.0%

	Oct 11	Oct 10	% Chng	<u>12 Month Average</u>		
				This Year	Prev. Year	% Chng

S. Clackamas Transp. District (Molalla)

Fixed Route

Monthly Rides	7,901	8,214	-3.8%	7,524	7,508	0.2%
Monthly Cost	\$49,506	\$46,984	5.4%	\$48,762	\$46,278	5.4%
Monthly Vehicle Miles	20,272	21,742	-6.8%	21,494	22,271	-3.5%
On-Time Performance	98.0%	98.0%	0.0%	97.5%	90.5%	7.0%
Cost per Ride	\$6.27	\$5.72	9.5%	\$6.48	\$6.16	5.1%
Cost per Mile	\$2.44	\$2.16	13.0%	\$2.27	\$2.08	9.2%
Miles per Roadcall	20,272	21,742	-6.8%	28,659	38,179	-24.9%

SMART Transit (City of Wilsonville)

Fixed Route

Monthly Rides	30,389	27,363	11.1%	28,445	24,734	15.0%
Monthly Cost	\$332,577	\$267,169	24.5%	\$276,457	\$267,321	3.4%
Monthly Vehicle Miles	44,419	44,101	0.7%	45,286	45,418	-0.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$10.94	\$9.76	12.1%	\$9.72	\$10.81	-10.1%
Cost per Mile	\$7.49	\$6.06	23.6%	\$6.10	\$5.89	3.7%
Miles per Roadcall						

Paratransit LIFT & Cab

Monthly Rides	1,631	1,577	3.4%	1,560	1,448	7.8%
Monthly Cost	\$58,690	\$47,148	24.5%	\$48,787	\$47,175	3.4%
Monthly Vehicle Miles	11,211	11,099	1.0%	10,677	10,343	3.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$35.98	\$29.90	20.4%	\$31.27	\$32.58	-4.0%
Cost per Mile	\$5.24	\$4.25	23.2%	\$4.57	\$4.56	0.2%
Miles per Roadcall					0	---

Hoodland Mountain Express

Fixed Route

Monthly Rides	1,860	1,676	11.0%	2,704	4,369	-38.1%
Monthly Cost	\$12,757	\$11,565	10.3%	\$16,535	\$31,944	-48.2%
Monthly Vehicle Miles	6,086	5,158	18.0%	8,704	15,882	-45.2%
On-Time Performance	0.0%	94.0%	-94.0%	41.9%	96.3%	-54.4%
Cost per Ride	\$6.86	\$6.90	-0.6%	\$6.11	\$7.31	-16.4%
Cost per Mile	\$2.10	\$2.24	-6.5%	\$1.90	\$2.01	-5.5%
Miles per Roadcall	6,086	5,158	18.0%	69,628	7,941	776.8%

RideWise Performance Report - October 2011

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	38	1,976	\$48,649.12		
One-on-one travel training general trips	11	51	2,652	\$65,292.24		
Phone or mail personalized travel training	5		19	\$465.32		
Subtotal	26	89	4,647	\$114,406.68		
Group travel training						
Group travel trainings with schools	51		193	\$4,746.24		
Group travel training general	21		79	\$1,954.34		
Riders Club participants	82					
Subtotal	154		272	\$6,700.58		
Total	180	89	4,919	\$121,107.26		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	8					
Transitional staff support only	1					
Transitional staff support and pass plan	205	510	151	616	703	1235
Total	214					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$32,688.78					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	123.75					
Value of volunteer hours monthly	\$2,643.30					
Value of transitional staff hours monthly	\$29,380.65					

RideWise Performance Report - YTD 2012

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	34	182	9,464	\$233,003.68		
One-on-one travel training general trips	52	221	11,492	\$282,933.04		
Phone or mail personalized travel training	12		45	\$1,116.76		
Subtotal	98	403	21,001	\$517,053.48		
Group travel training						
Group travel trainings with schools	93		352	\$8,654.91		
Group travel training general	47		178	\$4,373.99		
Riders Club participants	246					
Subtotal	386		529	\$13,028.90		
Total	484	403	21,531	\$530,082.39		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	15					
Transitional staff support only	3					
Transitional staff support and pass plan	205	510	151	914	1,107	1,802
Total	223					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$161,478.73					
Annual cost avoidance of trips	\$530,082.39					
Total cost avoidance	\$368,603.66					
Total trainer hours annual	2,677.20					
Ride Ambassador hours annual	602.75					
Value of volunteer hours annual	\$12,874.74					
Value of transitional staff hours annual	\$42,869.58					