
DATE: SEPTEMBER 2011

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of September, average monthly rides (for 12 months) decreased 5.2% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of September, average monthly rides (for 12 months) increased 1.4% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total (TriMet General Fund supported). As of September, average monthly rides (for 12 months) increased 1.6% when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of September, average cost per ride (for 12 months) increased 6.7% when compared to the same period the previous year.
5. New riders. As of September, average new riders per month (for 12 months) decreased 8.9% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of September, average monthly volunteer hours (for 12 months) decreased 3.7% when compared to the same period the previous year.
7. As of September average monthly resources spent by partners in the network (for 12 months) increased 9.5% when compared to the same period the previous year.
8. Donations. As of September, average monthly donations (for 12 months) increased 24.9% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

RIDEWISE

1. Service Delivery Analysis. A total of 84 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 19 individuals successfully exited out of one-on-one travel training, five of whom were prior participants receiving additional training related to a new route. There was a 5% decrease in successful trainees over September 2010.
2. 18 individuals successfully exited out of one-on-one travel training under the age of 60. There was an average of 13.1 training hours per individual trained one-on-one during September.
3. Outreach. The RideWise program continues to increase awareness of the program by attending fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
4. Outreach events. RideWise presented at the Inn Home for Boys Independent Living Program.
5. Media Exposure. The RideWise web page was visited 197 times and the RideWise events calendar had 11 visits.
6. Ride Ambassador Program. 118.25 hours were recorded for Ride Ambassadors for Rider's Club events, committee meetings and outreach. The RideWise program supported eight Rider's Club activities with 43 participants.
7. Referral Sources. There were 43 referrals in September 2011. Eight referrals were from new agencies or new sources at agencies with whom a relationship had been established. Two referrals originated with RideWise staff at the Transit Mobility Center (TMC).
8. School Program. 359 students received training during the month of September. 132 students were trained individually. There were 298 individual trips taken, 404 trips taken as a group. 143 teachers and support staff reported 567 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 21,197, representing a 7.4% increase over the same period last year. The SAM-Gresham route had a ridership increase of 7.4% and the SAM- Estacada route was up by 17.3% over the same period last year. STAR ridership decreased by 4.7%. E&D use was relatively flat with 74 trips.
2. After six months of multiple tests, the Ford engine in the newest STAR vehicle was finally replaced under warranty at 29,000 miles due to excessive oil use. Suburban Ford and our contractor Wheels, expended many hours shuttling, testing, reporting, calling and working together to make it right.
3. Interviews were held with both project teams for the Transit Center/Mall. Negotiations for the project are proceeding.
4. The Greek Festival was this month's destination for the Transit Adventure. Nine participants enjoyed the 60th anniversary of this cultural event.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Fixed route and demand-responsive ridership for October was 32,020. For the trimester of FY11/12, ridership was at 128,443 compared to 112,556 in FY10/11; up 14.1%.
2. SMART shares service delivery with two other providers, Salem Cherriots and TriMet. Ridership on partner runs for June included:

Cherriots Ridership for their Salem to Wilsonville route (complement to our Wilsonville to Salem service) had 3,674 rides in October. Combined with our 1X service, a total of 8,590 passengers are being carried between Salem and Wilsonville.

WES ridership for October was 35,502, which is also above the trips taken on WES in October last year.

3. In October, we estimated that 41,889 public transit trips were taken with a start and/or end point in Wilsonville.

CANBY AREA TRANSIT (CAT)

1. CAT provided 12,506 rides in September, a decline of 27.7% over September 2010.
2. There were 1,428 demand responsive rides (Neighborhood Shuttle & Dial-A-Ride). This is a 102.6% increase provided over September of 2010. A total of 7,835 rides were provided to Oregon City, 9.7% fewer rides than over September 2010. A total of 3,243 rides were provided to Woodburn, 11.3 % fewer rides than over September 2010.
3. Over the first quarter the total drop in ridership was 30.15%, which is proportional to the drop in service hours. This is evidence that the appropriate services were eliminated and CAT has successfully reduced costs with minimal loss of ridership.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership for the month of September was up by 117 rides over the previous year.
2. The construction project is on time to finish by the end of November. The poles and overhead lights have been installed. All of the underground work has been completed.

TRIMET

1. Weekly system boarding rides (fixed route and paratransit) were up 2.8% in September, the sixth consecutive month of positive system ridership results. Weekly rides declined on LIFT, but were up on bus, MAX and WES. The increase occurred despite a fare increase and flat service levels compared to September 2010.
2. Weekday fixed route boardings were 326,700 in September, 3.2% above the prior year's level. Rides were up on bus (+0.8%), MAX (+6.8%) and WES commuter rail (+13.2%). On the weekends, bus rides were down (-0.7%), while MAX rides improved (+3.0%). Overall weekly system fixed route rides increased by 2.8% over the prior year's level.
3. The four MAX lines averaged a total of 132,800 weekday, 98,200 Saturday, and 74,300 Sunday boardings in September. Weekday

ridership averaged 68,000 on the Blue line, 24,100 on the Red line, 17,200 on the Yellow line, and 23,500 on the Green line. Total MAX weekday ridership was up during both peak (+7.4%) and off-peak (+6.7%) periods. Weekly MAX rides were up 5.9%.

4. September's weekday bus rides were up 0.8%. Peak ridership was at the same level as September 2010, but off-peak ridership was up 1.2%. Overall weekend rides were down 0.7%, resulting in weekly bus rides that were up 0.6% compared to September 2010. Weekly rides fell 0.2% on frequent routes and were up 1.7% on non-frequent routes.
5. In September, WES averaged 1,630 daily rides, 13.2% above the prior September. WES patronage has been increasing steadily over the past year and has surpassed 1,600 rides a day in each the past six months.
6. Weekly LIFT rides were down 0.8% in September, with weekday rides down by 0.8% and weekend rides down 0.6%. Assessment rides decreased by 0.5% and did not have an effect on overall weekday growth.
7. Passenger revenues were \$8.7 million in September, 11.1% above the September 2010 level. To compare passenger revenues from the two years, September 2010 revenues must be adjusted for timing differences associated with PSU Term pass and Portland Public Schools "BETC" program payments. Adjusting for these timing issues, September's passenger revenue was about 5.9% above the prior year's level. The combined effect of the September fare increase and higher monthly ridership (+2.8%) accounts for the improvement in passenger revenue.
8. Operations cost per boarding ride measures the direct cost of providing each ride. Operations costs are expenses for labor, energy and expendable supplied to provide transit service and to maintain vehicles and plant facilities. In September, operations cost per boarding ride declined by 0.4% compared to the prior year. Total fixed ride cost/ride was \$2.40 in September, \$.01 below the prior year's level. Overall operations costs increased by 2.4% this September due to higher materials and services costs, primarily in the rail equipment maintenance and commuter rail

areas. However, overall fixed route ridership grew by 2.8% for the month, resulting in a small decline in average cost per ride.

TriMet - Ride Connection Elderly and Disabled Transportation Report

12 Month Average

TriMet	Sep 11	Sep 10	% Chng	This Year	Prev. Year	% Chng
Bus						
Monthly Rides	4,849,000	4,820,500	0.6%	4,878,492	5,398,708	-9.6%
Monthly Cost	\$13,658,899	\$14,089,894	-3.1%	\$13,768,807	\$15,858,254	-13.2%
Monthly Vehicle Miles	1,864,318	1,880,892	-0.9%	1,889,327	2,185,861	-13.6%
On-Time Performance	81.1%	81.5%	-0.4%	81.9%	82.7%	-0.8%
Cost per Ride	\$2.82	\$2.92	-3.6%	\$2.82	\$2.94	-3.9%
Cost per Mile	\$7.33	\$7.49	-2.2%	\$7.29	\$7.25	0.5%
Miles per roadcall	20,715	21,374	-3.1%	20,781	21,274	-2.3%
Rail						
Monthly Rides	3,553,100	3,354,610	5.9%	3,476,901	3,594,293	-3.3%
Monthly Cost	\$6,037,399	\$5,276,729	14.4%	\$5,609,933	\$5,917,736	-5.2%
Monthly Vehicle Miles	327,223	374,751	-12.7%	363,963	428,489	-15.1%
On-Time Performance	87.0%	87.0%	0.0%	86.7%	86.0%	0.8%
Cost per Ride	\$1.70	\$1.57	8.0%	\$1.61	\$1.65	-2.0%
Cost per Mile	\$18.45	\$14.08	31.0%	\$15.41	\$13.81	11.6%
Miles per roadcall	3,058	3,022	1.2%	2,912	3,244	-10.2%
Paratransit LIFT & Cab						
Monthly Rides	86,094	86,731	-0.7%	81,411	96,939	-16.0%
Monthly Cost	\$2,541,463	\$2,459,596	3.3%	\$2,393,595	\$2,724,853	-12.2%
Monthly Vehicle Miles	721,428	720,114	0.2%	673,380	813,592	-17.2%
On-Time Performance	93.5%	93.5%	0.0%	93.6%	93.5%	0.1%
Cost per Ride	\$29.52	\$28.36	4.1%	\$29.40	\$28.11	4.6%
Cost per Mile	\$3.52	\$3.42	3.1%	\$3.55	\$3.35	6.1%
Miles per roadcall	27,747	72,011	-61.5%	44,399	128,462	-65.4%
Ride Connection Services (1)						
Summary All Services						
Monthly Rides	34,845	37,064	-6.0%	34,629	36,526	-5.2%
Monthly Cost	\$470,726	\$452,445	4.0%	\$459,266	\$453,803	1.2%
Monthly Vehicle Miles	157,594	152,674	3.2%	148,713	153,447	-3.1%
New Riders this Month	958	1,243	-22.9%	1,063	1,168	-8.9%
Cost per Ride	\$13.51	\$12.21	10.7%	\$13.26	\$12.42	6.7%
Cost per Mile	\$2.99	\$2.96	0.8%	\$3.09	\$2.96	4.4%
Miles per Ride	4.5	4.1	9.8%	4.3	4.2	2.2%

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
American Red Cross - Central Beaverton						
Monthly Rides	793	692	14.6%	883		#Error
Monthly Cost	\$5,893	\$6,819	-13.6%	\$8,902		#Error
Monthly Vehicle Mile	4,323	3,536	22.3%	4,764		#Error
New Riders this Month	34	32	6.3%	45		#Error
Cost per Ride	\$7.43	\$9.85	-24.6%	\$10.08		#Error
Cost per Mile	\$1.36	\$1.93	-29.3%	\$1.87		#Error
Miles per Ride	5.5	5.1	6.7%	5.4		#Error
American Red Cross - STF Service						
Monthly Rides	771	720	7.1%	820	841	-2.6%
Monthly Cost	\$6,584	\$9,567	-31.2%	\$8,636	\$8,996	-4.0%
Monthly Vehicle Mile	3,872	2,448	58.2%	3,759	2,665	41.0%
New Riders this Month	44	33	33.3%	45	42	8.8%
Cost per Ride	\$8.54	\$13.29	-35.7%	\$10.54	\$10.69	-1.5%
Cost per Mile	\$1.70	\$3.91	-56.5%	\$2.30	\$3.38	-31.9%
Miles per Ride	5.0	3.4	47.7%	4.6	3.2	44.8%
American Red Cross - TriMet Service						
Monthly Rides	719	1,095	-34.3%	781	1,106	-29.4%
Monthly Cost	\$4,677	\$6,705	-30.2%	\$6,707	\$8,196	-18.2%
Monthly Vehicle Mile	4,809	6,603	-27.2%	6,137	7,337	-16.3%
New Riders this Month	49	52	-5.8%	48	52	-8.6%
Cost per Ride	\$6.50	\$6.12	6.2%	\$8.59	\$7.41	15.9%
Cost per Mile	\$0.97	\$1.02	-4.2%	\$1.09	\$1.12	-2.2%
Miles per Ride	6.7	6.0	10.9%	7.9	6.6	18.5%
Canby Senior Center (1)						
Monthly Rides	252	257	-1.9%	216	240	-10.0%
Monthly Cost	\$1,890	\$1,835	3.0%	\$1,576	\$1,716	-8.2%
Monthly Vehicle Mile	1,422	1,025	38.7%	1,101	1,229	-10.4%
New Riders this Month	15	37	-59.5%	14	20	-33.2%
Cost per Ride	\$7.50	\$7.14	5.0%	\$7.29	\$7.14	2.1%
Cost per Mile	\$1.33	\$1.79	-25.8%	\$1.43	\$1.40	2.6%
Miles per Ride	5.6	4.0	41.5%	5.1	5.1	-0.5%
Cherry Blossom						
Monthly Rides	317	397	-20.2%	327	304	7.3%
Monthly Cost	\$1,952	\$2,422	-19.4%	\$2,159	\$1,674	28.9%
Monthly Vehicle Mile	758	774	-2.1%	742	685	8.4%
New Riders this Month	14	1	1300.0%	12	15	-20.0%
Cost per Ride	\$6.16	\$6.10	0.9%	\$6.61	\$5.50	20.2%
Cost per Mile	\$2.57	\$3.13	-17.7%	\$2.91	\$2.45	18.9%
Miles per Ride	2.4	1.9	22.6%	2.3	2.2	1.1%

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
David's Harp - STF Service						
Monthly Rides	340	179	89.9%	246	174	40.9%
Monthly Cost	\$4,410	\$2,391	84.4%	\$3,376	\$2,704	24.8%
Monthly Vehicle Mile	479	247	93.9%	346	256	35.5%
New Riders this Month	2	2	0.0%	1	7	-90.0%
Cost per Ride	\$12.97	\$13.36	-2.9%	\$13.74	\$15.50	-11.4%
Cost per Mile	\$9.21	\$9.68	-4.9%	\$9.75	\$10.58	-7.9%
Miles per Ride	1.4	1.4	2.1%	1.4	1.5	-3.8%
Estacada Senior Center (1)						
Monthly Rides	185	220	-15.9%	204	269	-24.0%
Monthly Cost	\$1,401	\$1,886	-25.8%	\$1,519	\$2,429	-37.5%
Monthly Vehicle Mile	892	892	0.0%	790	653	21.0%
New Riders this Month		0	---	4	5	-8.6%
Cost per Ride	\$7.57	\$8.57	-11.7%	\$7.44	\$9.04	-17.8%
Cost per Mile	\$1.57	\$2.11	-25.8%	\$1.92	\$3.72	-48.3%
Miles per Ride	4.8	4.1	18.9%	3.9	2.4	59.1%
Gateway Shuttle						
Monthly Rides	189	182	3.8%	191	175	9.0%
Monthly Cost	\$914	\$924	-1.1%	\$1,029	\$1,051	-2.1%
Monthly Vehicle Mile	322	220	46.4%	256	241	6.5%
New Riders this Month	8	5	60.0%	8	7	20.7%
Cost per Ride	\$4.84	\$5.08	-4.7%	\$5.39	\$6.00	-10.1%
Cost per Mile	\$2.84	\$4.20	-32.4%	\$4.02	\$4.37	-8.1%
Miles per Ride	1.7	1.2	40.9%	1.3	1.4	-2.3%
General Public E&D Rides						
Monthly Rides	150	425	-64.7%	418	491	-14.8%
Monthly Cost	\$2,189	\$8,262	-73.5%	\$7,557	\$9,010	-16.1%
Monthly Vehicle Mile	845	3,982	-78.8%	3,479	5,091	-31.7%
New Riders this Month	1	5	-80.0%	6	7	-7.4%
Cost per Ride	\$14.59	\$19.44	-24.9%	\$18.09	\$18.37	-1.5%
Cost per Mile	\$2.59	\$2.07	24.9%	\$2.17	\$1.77	22.7%
Miles per Ride	5.6	9.4	-39.9%	8.3	10.4	-19.7%
Gladstone Senior Center (1)						
Monthly Rides	240	277	-13.4%	274	335	-18.3%
Monthly Cost	\$1,826	\$2,019	-9.6%	\$2,055	\$2,410	-14.7%
Monthly Vehicle Mile	506	569	-11.1%	489	562	-12.9%
New Riders this Month	7	5	40.0%	9	12	-27.1%
Cost per Ride	\$7.61	\$7.29	4.4%	\$7.50	\$7.19	4.3%
Cost per Mile	\$3.61	\$3.55	1.7%	\$4.20	\$4.29	-2.2%
Miles per Ride	2.1	2.1	2.6%	1.8	1.7	6.6%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Hoodland Senior Center (1)						
Monthly Rides	153	265	-42.3%	180	221	-18.7%
Monthly Cost	\$1,989	\$4,147	-52.0%	\$2,577	\$3,889	-33.7%
Monthly Vehicle Mile	1,201	1,916	-37.3%	1,389	2,125	-34.6%
New Riders this Month	15	12	25.0%	7	9	-16.3%
Cost per Ride	\$13.00	\$15.65	-16.9%	\$14.36	\$17.60	-18.4%
Cost per Mile	\$1.66	\$2.16	-23.5%	\$1.86	\$1.83	1.4%
Miles per Ride	7.8	7.2	8.6%	7.7	9.6	-19.6%
Job Access E&D Rides						
Monthly Rides	599	120	399.2%	194	172	12.4%
Monthly Cost	\$9,868	\$1,702	479.8%	\$2,629	\$2,379	10.5%
Monthly Vehicle Mile	4,354	754	477.5%	1,096	1,106	-1.0%
New Riders this Month	9	0	---	2	1	100.0%
Cost per Ride	\$16.47	\$14.18	16.2%	\$13.58	\$13.81	-1.7%
Cost per Mile	\$2.27	\$2.26	0.4%	\$2.40	\$2.15	11.6%
Miles per Ride	7.3	6.3	15.7%	5.7	6.4	-11.9%
King City Shuttle						
Monthly Rides	389	377	3.2%	353	396	-10.9%
Monthly Cost	\$2,757	\$3,818	-27.8%	\$3,994	\$4,234	-5.7%
Monthly Vehicle Mile	1,128	1,028	9.7%	1,095	1,102	-0.6%
New Riders this Month	11	6	83.3%	11	10	5.6%
Cost per Ride	\$7.09	\$10.13	-30.0%	\$11.32	\$10.70	5.8%
Cost per Mile	\$2.44	\$3.71	-34.2%	\$3.65	\$3.84	-5.1%
Miles per Ride	2.9	2.7	6.3%	3.1	2.8	11.5%
Lake Oswego Adult Comm. Ctr (1)						
Monthly Rides	329	430	-23.5%	389	419	-7.1%
Monthly Cost	\$2,468	\$3,620	-31.8%	\$2,809	\$2,990	-6.1%
Monthly Vehicle Mile	996	1,236	-19.4%	1,106	1,297	-14.7%
New Riders this Month		0	---	3	20	-87.2%
Cost per Ride	\$7.50	\$8.42	-10.9%	\$7.22	\$7.14	1.1%
Cost per Mile	\$2.48	\$2.93	-15.4%	\$2.54	\$2.31	10.1%
Miles per Ride	3.0	2.9	5.3%	2.8	3.1	-8.2%
MFS Project Linkage - STF Service						
Monthly Rides	429	437	-1.8%	469	434	8.1%
Monthly Cost	\$11,205	\$11,726	-4.4%	\$12,286	\$10,249	19.9%
Monthly Vehicle Mile	1,435	2,187	-34.4%	1,911	1,558	22.7%
New Riders this Month	17	45	-62.2%	31	266	-88.5%
Cost per Ride	\$26.12	\$26.83	-2.7%	\$26.21	\$23.63	10.9%
Cost per Mile	\$7.81	\$5.36	45.6%	\$6.43	\$6.58	-2.3%
Miles per Ride	3.3	5.0	-33.2%	4.1	3.6	13.5%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
MFS Project Linkage - TriMet Service						
Monthly Rides	352	344	2.3%	475	400	18.7%
Monthly Cost	\$3,425	\$3,340	2.5%	\$4,192	\$4,188	0.1%
Monthly Vehicle Mile	1,701	1,461	16.4%	1,745	1,346	29.6%
New Riders this Month	22	17	29.4%	26	16	64.4%
Cost per Ride	\$9.73	\$9.71	0.2%	\$8.82	\$10.46	-15.7%
Cost per Mile	\$2.01	\$2.29	-11.9%	\$2.40	\$3.11	-22.8%
Miles per Ride	4.8	4.2	13.8%	3.7	3.4	9.2%
Mid Multnomah Co. Service						
Monthly Rides	752	922	-18.4%	2,443	983	148.4%
Monthly Cost	\$11,711	\$10,173	15.1%	\$35,380	\$12,188	190.3%
Monthly Vehicle Mile	3,776	4,534	-16.7%	12,102	4,947	144.6%
New Riders this Month	26	31	-16.1%	113	30	272.9%
Cost per Ride	\$15.57	\$11.03	41.1%	\$14.48	\$12.39	16.8%
Cost per Mile	\$3.10	\$2.24	38.2%	\$2.92	\$2.46	18.7%
Miles per Ride	5.0	4.9	2.1%	5.0	5.0	-1.5%
Milwaukie Senior Center (1)						
Monthly Rides	1,008	1,148	-12.2%	1,188	1,308	-9.2%
Monthly Cost	\$9,687	\$10,704	-9.5%	\$11,036	\$11,983	-7.9%
Monthly Vehicle Mile	2,753	2,135	28.9%	2,729	2,795	-2.4%
New Riders this Month	2	37	-94.6%	18	21	-15.2%
Cost per Ride	\$9.61	\$9.32	3.1%	\$9.29	\$9.16	1.4%
Cost per Mile	\$3.52	\$5.01	-29.8%	\$4.04	\$4.29	-5.7%
Miles per Ride	2.7	1.9	46.9%	2.3	2.1	7.5%
Molalla Senior Center (1)						
Monthly Rides	592	464	27.6%	473	536	-11.8%
Monthly Cost	\$6,515	\$4,530	43.8%	\$4,855	\$5,031	-3.5%
Monthly Vehicle Mile	1,239	1,399	-11.4%	1,063	1,482	-28.3%
New Riders this Month	11	4	175.0%	11	8	48.9%
Cost per Ride	\$11.01	\$9.76	12.7%	\$10.27	\$9.38	9.5%
Cost per Mile	\$5.26	\$3.24	62.4%	\$4.57	\$3.39	34.5%
Miles per Ride	2.1	3.0	-30.6%	2.2	2.8	-18.6%
N/NE Shuttle						
Monthly Rides	1,613	2,029	-20.5%	1,502	1,507	-0.3%
Monthly Cost	\$21,112	\$28,358	-25.6%	\$19,555	\$20,594	-5.0%
Monthly Vehicle Mile	3,803	5,024	-24.3%	3,248	3,660	-11.3%
New Riders this Month	31	44	-29.5%	39	30	28.8%
Cost per Ride	\$13.09	\$13.98	-6.3%	\$13.02	\$13.67	-4.8%
Cost per Mile	\$5.55	\$5.64	-1.6%	\$6.02	\$5.63	7.0%
Miles per Ride	2.4	2.5	-4.8%	2.2	2.4	-11.0%

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Neighborhood House - STF Service						
Monthly Rides	397	555	-28.5%	605	586	3.3%
Monthly Cost	\$5,720	\$2,100	172.4%	\$6,209	\$5,907	5.1%
Monthly Vehicle Mile	543	624	-13.0%	585	511	14.5%
New Riders this Month	22	17	29.4%	30	21	44.0%
Cost per Ride	\$14.41	\$3.78	280.9%	\$10.26	\$10.08	1.8%
Cost per Mile	\$10.53	\$3.36	213.1%	\$10.61	\$11.56	-8.2%
Miles per Ride	1.4	1.1	21.7%	1.0	0.9	10.8%
Neighborhood SW Shuttle						
Monthly Rides	120	168	-28.6%	174	179	-2.3%
Monthly Cost	\$1,564	\$2,354	-33.6%	\$1,555	\$1,743	-10.8%
Monthly Vehicle Mile	259	355	-27.0%	272	328	-17.1%
New Riders this Month	0	4	-100.0%	6	5	19.2%
Cost per Ride	\$13.03	\$14.01	-7.0%	\$8.91	\$9.76	-8.7%
Cost per Mile	\$6.04	\$6.63	-9.0%	\$5.72	\$5.31	7.7%
Miles per Ride	2.2	2.1	2.1%	1.6	1.8	-15.2%
NW Pilot Project - STF Service						
Monthly Rides	217	215	0.9%	230	259	-11.1%
Monthly Cost	\$9,450	\$9,842	-4.0%	\$10,063	\$12,875	-21.8%
Monthly Vehicle Mile	613	1,013	-39.5%	1,093	1,163	-6.0%
New Riders this Month	29	19	52.6%	25	20	22.9%
Cost per Ride	\$43.55	\$45.78	-4.9%	\$43.78	\$49.78	-12.0%
Cost per Mile	\$15.42	\$9.72	58.7%	\$9.21	\$11.07	-16.8%
Miles per Ride	2.8	4.7	-40.0%	4.8	4.5	5.8%
NW Portland Ministries - Senior Shuttle						
Monthly Rides	0	283	-100.0%	167	329	-49.1%
Monthly Cost	\$471	\$1,818	-74.1%	\$1,853	\$2,149	-13.8%
Monthly Vehicle Mile	0	309	-100.0%	169	271	-37.8%
New Riders this Month	0	4	-100.0%	1	5	-72.3%
Cost per Ride	\$0.00	\$6.42	-100.0%	\$11.08	\$6.54	69.5%
Cost per Mile	\$0.00	\$5.88	-100.0%	\$10.97	\$7.92	38.5%
Miles per Ride	0.0	1.1	-100.0%	1.0	0.8	22.4%
NW Portland Ministries - STF Service						
Monthly Rides	18	670	-97.3%	562	771	-27.1%
Monthly Cost	\$5,322	\$11,979	-55.6%	\$10,426	\$10,597	-1.6%
Monthly Vehicle Mile	155	3,500	-95.6%	3,094	3,794	-18.5%
New Riders this Month	1	38	-97.4%	25	60	-58.1%
Cost per Ride	\$295.65	\$17.88	1553.6%	\$18.57	\$13.75	35.0%
Cost per Mile	\$34.33	\$3.42	903.1%	\$3.37	\$2.79	20.7%
Miles per Ride	8.6	5.2	64.8%	5.5	4.9	11.9%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
NW Portland Ministries - TriMet Service						
Monthly Rides	1	428	-99.8%	134	408	-67.1%
Monthly Cost	\$1,150	\$5,102	-77.5%	\$3,369	\$5,216	-35.4%
Monthly Vehicle Mile	16	2,707	-99.4%	513	2,264	-77.4%
New Riders this Month	1	31	-96.8%	12	39	-70.6%
Cost per Ride	\$1,149.98	\$11.92	9547.7%	\$25.10	\$12.77	96.5%
Cost per Mile	\$71.87	\$1.88	3713.7%	\$6.57	\$2.30	185.3%
Miles per Ride	16.0	6.3	153.0%	3.8	5.5	-31.1%
Pioneer Senior Center (1)						
Monthly Rides	828	1,010	-18.0%	939	964	-2.6%
Monthly Cost	\$6,867	\$7,733	-11.2%	\$7,290	\$7,469	-2.4%
Monthly Vehicle Mile	3,068	2,790	10.0%	2,739	2,849	-3.9%
New Riders this Month	13	35	-62.9%	19	25	-22.9%
Cost per Ride	\$8.29	\$7.66	8.3%	\$7.76	\$7.75	0.2%
Cost per Mile	\$2.24	\$2.77	-19.2%	\$2.66	\$2.62	1.5%
Miles per Ride	3.7	2.8	34.1%	2.9	3.0	-1.3%
Portland Impact - STF Discretionary						
Monthly Rides	973	724	34.4%	656	617	6.3%
Monthly Cost	\$14,201	\$7,827	81.4%	\$9,525	\$8,066	18.1%
Monthly Vehicle Mile	3,902	3,034	28.6%	2,790	2,698	3.4%
New Riders this Month	44	49	-10.2%	53	61	-13.6%
Cost per Ride	\$14.60	\$10.81	35.0%	\$14.52	\$13.07	11.1%
Cost per Mile	\$3.64	\$2.58	41.1%	\$3.41	\$2.99	14.2%
Miles per Ride	4.0	4.2	-4.3%	4.3	4.4	-2.8%
Portland Impact - STF Service						
Monthly Rides	378	696	-45.7%	595	693	-14.1%
Monthly Cost	\$6,260	\$10,932	-42.7%	\$10,436	\$9,696	7.6%
Monthly Vehicle Mile	1,517	2,915	-48.0%	2,527	2,726	-7.3%
New Riders this Month	44	49	-10.2%	53	63	-16.2%
Cost per Ride	\$16.56	\$15.71	5.4%	\$17.54	\$13.99	25.4%
Cost per Mile	\$4.13	\$3.75	10.0%	\$4.13	\$3.56	16.1%
Miles per Ride	4.0	4.2	-4.2%	4.2	3.9	8.0%
Providence Elderplace - STF Service						
Monthly Rides	238	426	-44.1%	315	357	-11.8%
Monthly Cost	\$2,752	\$2,877	-4.4%	\$2,952	\$2,664	10.8%
Monthly Vehicle Mile	1,158	1,442	-19.7%	1,330	1,538	-13.5%
New Riders this Month	56	245	-77.1%	62	92	-32.6%
Cost per Ride	\$11.56	\$6.75	71.2%	\$9.37	\$7.45	25.7%
Cost per Mile	\$2.38	\$2.00	19.1%	\$2.22	\$1.73	28.1%
Miles per Ride	4.9	3.4	43.7%	4.2	4.3	-1.9%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Sandy Senior Center (1)						
Monthly Rides	418	447	-6.5%	422	406	4.0%
Monthly Cost	\$4,576	\$4,558	0.4%	\$5,834	\$4,623	26.2%
Monthly Vehicle Mile	4,274	3,388	26.2%	3,607	2,840	27.0%
New Riders this Month	2	6	-66.7%	17	19	-11.3%
Cost per Ride	\$10.95	\$10.20	7.3%	\$13.81	\$11.39	21.3%
Cost per Mile	\$1.07	\$1.35	-20.4%	\$1.62	\$1.63	-0.7%
Miles per Ride	10.2	7.6	34.9%	8.5	7.0	22.1%
Title XIX Non Medical - Multnomah (2)						
Monthly Rides	3,249	3,899	-16.7%	3,769	4,643	-18.8%
Monthly Cost	\$84,182	\$101,023	-16.7%	\$94,425	\$120,292	-21.5%
Monthly Vehicle Mile	0	0	---	0	0	---
New Riders this Month	421	459	-8.3%	443	487	-9.0%
Cost per Ride	\$25.91	\$25.91	0.0%	\$25.05	\$25.91	-3.3%
Cost per Mile	\$0.00	\$0.00	---	\$0.00	\$0.00	---
Miles per Ride	0.0	0.0	---	0.0	0.0	---
Title XIX Non Medical - Washington						
Monthly Rides	1,664	1,344	23.8%	1,544	1,367	12.9%
Monthly Cost	\$28,807	\$23,174	24.3%	\$26,731	\$23,648	13.0%
Monthly Vehicle Mile	8,652	7,523	15.0%	8,529	7,833	8.9%
New Riders this Month	11	11	0.0%	18	14	26.8%
Cost per Ride	\$17.31	\$17.24	0.4%	\$17.31	\$17.30	0.1%
Cost per Mile	\$3.33	\$3.08	8.1%	\$3.13	\$3.02	3.8%
Miles per Ride	5.2	5.6	-7.1%	5.5	5.7	-3.6%
Transportation Reaching People (1)						
Monthly Rides	2,384	2,705	-11.9%	2,556	2,744	-6.8%
Monthly Cost	\$21,229	\$25,661	-17.3%	\$24,012	\$25,706	-6.6%
Monthly Vehicle Mile	25,649	20,827	23.2%	21,896	22,149	-1.1%
New Riders this Month	81	136	-40.4%	103	98	4.4%
Cost per Ride	\$8.90	\$9.49	-6.1%	\$9.39	\$9.37	0.3%
Cost per Mile	\$0.83	\$1.23	-32.8%	\$1.10	\$1.16	-5.5%
Miles per Ride	10.8	7.7	39.7%	8.6	8.1	6.1%
U-Ride East Mult Co. - STF Discretionary						
Monthly Rides	711	524	35.7%	646	559	15.5%
Monthly Cost	\$10,033	\$7,246	38.5%	\$9,621	\$7,994	20.3%
Monthly Vehicle Mile	2,525	2,044	23.5%	2,361	2,252	4.8%
New Riders this Month	18	15	20.0%	20	27	-24.6%
Cost per Ride	\$14.11	\$13.83	2.0%	\$14.89	\$14.29	4.2%
Cost per Mile	\$3.97	\$3.55	12.1%	\$4.08	\$3.55	14.8%
Miles per Ride	3.6	3.9	-9.0%	3.7	4.0	-9.2%

(1) All data prior to Feb'07 includes uncontracted rides but not the cost of these rides
(2) Current month data is preliminary.

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
U-Ride East Mult Co. - STF Service						
Monthly Rides	494	446	10.8%	409	529	-22.6%
Monthly Cost	\$9,234	\$7,758	19.0%	\$7,442	\$8,848	-15.9%
Monthly Vehicle Mile	1,755	1,742	0.7%	1,487	2,099	-29.1%
New Riders this Month	12	13	-7.7%	19	21	-9.7%
Cost per Ride	\$18.69	\$17.40	7.5%	\$18.19	\$16.73	8.7%
Cost per Mile	\$5.26	\$4.45	18.1%	\$5.00	\$4.22	18.7%
Miles per Ride	3.6	3.9	-9.0%	3.6	4.0	-8.4%
U-Ride East Mult Co. - TriMet Service						
Monthly Rides	469	702	-33.2%	605	645	-6.2%
Monthly Cost	\$871	\$761	14.5%	\$824	\$818	0.7%
Monthly Vehicle Mile	2,166	2,258	-4.1%	2,108	2,520	-16.3%
New Riders this Month	19	16	18.8%	20	36	-45.0%
Cost per Ride	\$1.86	\$1.08	71.4%	\$1.36	\$1.27	7.4%
Cost per Mile	\$0.40	\$0.34	19.4%	\$0.39	\$0.32	20.3%
Miles per Ride	4.6	3.2	43.6%	3.5	3.9	-10.8%
U-Ride Wash Co - STF Service						
Monthly Rides	1,183	1,109	6.7%	1,010	1,169	-13.6%
Monthly Cost	\$12,234	\$17,447	-29.9%	\$12,600	\$12,335	2.2%
Monthly Vehicle Mile	6,445	3,936	63.7%	4,994	3,648	36.9%
New Riders this Month	90	88	2.3%	73	56	31.2%
Cost per Ride	\$10.34	\$15.73	-34.3%	\$12.48	\$10.55	18.3%
Cost per Mile	\$1.90	\$4.43	-57.2%	\$2.52	\$3.38	-25.4%
Miles per Ride	5.4	3.5	53.5%	4.9	3.1	58.5%
Veh Programs - Edwards Center						
Monthly Rides	910	1,036	-12.2%	867	1,006	-13.8%
Monthly Cost	\$6,611	\$7,407	-10.7%	\$6,871	\$7,349	-6.5%
Monthly Vehicle Mile	3,835	4,007	-4.3%	3,478	4,418	-21.3%
New Riders this Month	0	0	---	0	0	---
Cost per Ride	\$7.26	\$7.15	1.6%	\$7.92	\$7.30	8.5%
Cost per Mile	\$1.72	\$1.85	-6.7%	\$1.98	\$1.66	18.8%
Miles per Ride	4.2	3.9	9.0%	4.0	4.4	-8.6%
Veh Programs - Lifeworks						
Monthly Rides	107	196	-45.4%	180	196	-8.0%
Monthly Cost	\$1,080	\$1,640	-34.1%	\$1,612	\$1,754	-8.1%
Monthly Vehicle Mile	223	1,145	-80.5%	928	655	41.7%
New Riders this Month	0	21	-100.0%	-2	2	-188.0%
Cost per Ride	\$10.09	\$8.37	20.6%	\$8.94	\$8.96	-0.2%
Cost per Mile	\$4.84	\$1.43	238.1%	\$1.74	\$2.68	-35.2%
Miles per Ride	2.1	5.8	-64.3%	5.1	3.3	54.0%

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng
Veh Programs - Michael's Place						
Monthly Rides	584	552	5.8%	1,498	6,508	-77.0%
Monthly Cost	\$754	\$205	267.8%	\$2,279	\$2,957	-22.9%
Monthly Vehicle Mile	318	304	4.6%	761	4,136	-81.6%
New Riders this Month	0	0	---	5	30	-82.7%
Cost per Ride	\$1.29	\$0.37	247.7%	\$1.52	\$0.45	234.9%
Cost per Mile	\$2.37	\$0.67	251.6%	\$2.99	\$0.71	318.9%
Miles per Ride	0.5	0.6	-1.1%	0.5	0.6	-20.1%
Veh Programs - Port City						
Monthly Rides	1,099	1,068	2.9%	1,152	1,213	-5.0%
Monthly Cost	\$11,665	\$11,329	3.0%	\$10,712	\$11,631	-7.9%
Monthly Vehicle Mile	5,277	4,805	9.8%	6,548	5,529	18.4%
New Riders this Month	0	1	-100.0%	3	4	-35.4%
Cost per Ride	\$10.61	\$10.61	0.1%	\$9.30	\$9.59	-3.0%
Cost per Mile	\$2.21	\$2.36	-6.2%	\$1.64	\$2.10	-22.2%
Miles per Ride	4.8	4.5	6.7%	5.7	4.6	24.7%
Veh Programs - Providence Elderplace						
Monthly Rides	8,567	8,573	-0.1%	8,222	8,881	-7.4%
Monthly Cost	\$159,409	\$131,676	21.1%	\$148,047	\$142,870	3.6%
Monthly Vehicle Mile	29,656	30,422	-2.5%	29,477	31,525	-6.5%
New Riders this Month	17	24	-29.2%	98	93	5.8%
Cost per Ride	\$18.61	\$15.36	21.1%	\$18.01	\$16.09	11.9%
Cost per Mile	\$5.38	\$4.33	24.2%	\$5.02	\$4.53	10.8%
Miles per Ride	3.5	3.5	-2.4%	3.6	3.5	1.0%
Veh Programs - West Linn						
Monthly Rides	56		#Error	144		#Error
Monthly Cost	\$337		#Error	\$1,230		#Error
Monthly Vehicle Mile	168		#Error	676		#Error
New Riders this Month	9		#Error	56		#Error
Cost per Ride	\$6.03		#Error	\$8.54		#Error
Cost per Mile	\$2.01		#Error	\$1.82		#Error
Miles per Ride	3.0		#Error	4.7		#Error

Rural Transit District Transportation Report

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

City of Canby

Fixed Route

Monthly Rides	12,506	16,602	-24.7%	15,843	18,760	-15.6%
Monthly Cost	\$26,942	\$55,615	-51.6%	\$44,502	\$58,160	-23.5%
Monthly Vehicle Miles	10,352	20,897	-50.5%	18,321	22,850	-19.8%
On-Time Performance	98.4%	98.5%	-0.1%	90.6%	98.3%	-7.7%
Cost per Ride	\$2.15	\$3.35	-35.7%	\$2.81	\$3.10	-9.4%
Cost per Mile	\$2.60	\$2.66	-2.2%	\$2.43	\$2.55	-4.6%
Miles per Roadcall	10,352	20,897	-50.5%	13,741	38,083	-63.9%

Paratransit LIFT & Cab

Monthly Rides	1,428	705	102.6%	1,056	795	32.8%
Monthly Cost	\$27,239	\$17,015	60.1%	\$18,904	\$17,549	7.7%
Monthly Vehicle Miles	5,369	4,507	19.1%	5,000	5,080	-1.6%
On-Time Performance	91.0%	98.4%	-7.4%	94.0%	97.3%	-3.3%
Cost per Ride	\$19.07	\$24.14	-21.0%	\$17.90	\$22.07	-18.9%
Cost per Mile	\$5.07	\$3.78	34.4%	\$3.78	\$3.45	9.5%
Miles per Roadcall	5,369	4,507	19.1%	59,995	60,963	-1.6%

City of Sandy

Fixed Route

Monthly Rides	19,668	18,125	8.5%	19,235	19,664	-2.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$70,417	-7.7%
Monthly Vehicle Miles	19,526	19,080	2.3%	19,862	21,506	-7.6%
On-Time Performance	98.5%	95.0%	3.5%	97.2%	97.9%	-0.7%
Cost per Ride	\$3.30	\$3.59	-7.8%	\$3.38	\$3.58	-5.6%
Cost per Mile	\$3.33	\$3.41	-2.3%	\$3.27	\$3.27	-0.1%
Miles per Roadcall	19,526	19,080	2.3%	4,966	5,376	-7.6%

Paratransit LIFT & Cab

Monthly Rides	1,529	1,606	-4.8%	1,655	1,661	-0.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$21,667	-7.7%
Monthly Vehicle Miles	6,661	5,759	15.7%	7,326	5,873	24.7%
On-Time Performance	91.9%	98.5%	-6.6%	95.7%	97.3%	-1.6%
Cost per Ride	\$13.08	\$12.45	5.0%	\$12.08	\$13.05	-7.4%
Cost per Mile	\$3.00	\$3.47	-13.5%	\$2.73	\$3.69	-26.0%
Miles per Roadcall	6,661	5,759	15.7%	87,915	70,478	24.7%

	Sep 11	Sep 10	% Chng	12 Month Average		
				This Year	Prev. Year	% Chng

S. Clackamas Transp. District (Molalla)

Fixed Route

Monthly Rides	7,299	7,182	1.6%	7,550	8,131	-7.1%
Monthly Cost	\$48,809	\$45,582	7.1%	\$48,552	\$51,305	-5.4%
Monthly Vehicle Miles	20,250	21,557	-6.1%	21,617	24,117	-10.4%
On-Time Performance	97.0%	98.0%	-1.0%	97.5%	90.8%	6.7%
Cost per Ride	\$6.69	\$6.35	5.4%	\$6.43	\$6.31	1.9%
Cost per Mile	\$2.41	\$2.11	14.0%	\$2.25	\$2.13	5.6%
Miles per Roadcall	20,250	21,557	-6.1%	28,822	32,155	-10.4%

SMART Transit (City of Wilsonville)

Fixed Route

Monthly Rides	29,023	25,945	11.9%	28,193	26,866	4.9%
Monthly Cost	\$285,746	\$252,959	13.0%	\$271,007	\$284,955	-4.9%
Monthly Vehicle Miles	44,731	44,762	-0.1%	45,260	49,437	-8.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$9.85	\$9.75	1.0%	\$9.61	\$10.61	-9.4%
Cost per Mile	\$6.39	\$5.65	13.0%	\$5.99	\$5.76	3.9%
Miles per Roadcall						

Paratransit LIFT & Cab

Monthly Rides	1,526	1,687	-9.5%	1,556	1,582	-1.7%
Monthly Cost	\$50,426	\$44,640	13.0%	\$47,825	\$50,287	-4.9%
Monthly Vehicle Miles	10,884	12,111	-10.1%	10,668	11,186	-4.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$33.04	\$26.46	24.9%	\$30.74	\$31.78	-3.3%
Cost per Mile	\$4.63	\$3.69	25.7%	\$4.48	\$4.50	-0.3%
Miles per Roadcall					0	---

Hoodland Mountain Express

Fixed Route

Monthly Rides	2,102	1,493	40.8%	2,681	4,680	-42.7%
Monthly Cost	\$11,827	\$10,101	17.1%	\$16,386	\$34,250	-52.2%
Monthly Vehicle Miles	5,876	5,333	10.2%	8,588	17,273	-50.3%
On-Time Performance		90.0%		52.3%	96.6%	-44.3%
Cost per Ride	\$5.63	\$6.77	-16.8%	\$6.11	\$7.32	-16.5%
Cost per Mile	\$2.01	\$1.89	6.3%	\$1.91	\$1.98	-3.8%
Miles per Roadcall		5,333		68,700	8,636	695.5%

RideWise Performance Report - September 2011

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	50	2,600	\$64,012.00		
One-on-one travel training general trips	11	40	2,080	\$51,209.60		
Phone or mail personalized travel training				\$0.00		
Subtotal	19	90	4,680	\$115,221.60		
Group travel training						
Group travel trainings with schools	18		68	\$1,675.14		
Group travel training general	4		15	\$372.25		
Riders Club participants	43					
Subtotal	65		83	\$2,047.40		
Total	84	90	4,763	\$117,269.00		
Supportive services support of travel training	Staff	Students in training	Students trained 1-on-1	Trips taken with students 1-on-1	Trips taken with groups of students	Training hours 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	1					
Transitional staff support and pass plan	143	359	132	298	404	567
Total	146					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$43,268.66					
Total trainer hours monthly	597.30					
Ride Ambassador hours monthly	118.25					
Value of volunteer hours monthly	\$2,525.82					
Value of transitional staff hours monthly	\$13,488.93					

RideWise Performance Report - YTD 2012

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	24	144	7,488	\$184,354.56		
One-on-one travel training general trips	41	170	8,840	\$217,640.80		
Phone or mail personalized travel training	7		26	\$651.45		
Subtotal	72	314	16,354	\$402,646.81		
Group travel trainings with schools	42		159	\$3,908.67		
Group travel training general	26		98	\$2,419.65		
Riders Club participants	164					
Subtotal	232		257	\$6,328.32		
Total	304	314	16,612	\$408,975.13		
Supportive services support of travel training	Staff	Students in training	Students trained 1-on-1	Trips taken with students 1-on-1	Trips taken with groups of students	Training hours 1-on-1 and with groups of students
New supportive service contacts sites	7					
Transitional staff support only	2					
Transitional staff support and pass plan	143	359	132	298	404	567
Total	152					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$128,789.95					
Annual cost avoidance of trips	\$408,975.13					
Total cost avoidance	\$280,185.18					
Total trainer hours annual	1,983.90					
Ride Ambassador hours annual	479.00					
Value of volunteer hours annual	\$10,231.44					
Value of transitional staff hours annual	\$13,488.93					